

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION NO. 4818  
TO BE ANSWERED ON 20<sup>TH</sup> MARCH, 2026**

**DIFFICULTIES IN AVAILING TREATMENT AT AIIMS DELHI**

**†4818. SHRI DINESH CHANDRA YADAV:  
SHRI GIRIDHARI YADAV:**

**Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:**

- (a) whether Ayushman cardholders are facing significant difficulties in availing treatment at AIIMS, Delhi;
- (b) if so, the details thereof;
- (c) whether it is also true that the said cardholders have to submit their application through Members of Parliament for getting assistance from the Prime Minister's Relief Fund;
- (d) if so, the details thereof; and
- (e) whether the Government proposes to take the said matter on priority and if so, the details thereof?

**ANSWER  
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY  
WELFARE  
(SHRI PRATAPRAO JADHAV)**

(a) to (e): AIIMS, New Delhi has set up eleven Ayushman Seva Kendra to facilitate Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) beneficiaries. In cases of any difficulty the beneficiary can register their grievances through the Centralized Grievance Redressal Management System or 24/7 toll-free helpline number – 14555. The grievances are monitored by designated nodal officers for effective and timely grievance redressal.

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