

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 4176  
TO BE ANSWERED ON 18<sup>TH</sup> MARCH, 2026**

**CALLING NAME PRESENTATION**

**4176. SHRI ATUL GARG:  
DR. D. PURANDESWARI:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the rationale for mandating the Calling Name Presentation (CNAP) feature as a "Default" setting for all subscribers;
- (b) whether the Government has conducted a "Privacy Impact Assessment" regarding the safety risks faced by women and vulnerable groups whose full KYC names will now be visible to every stranger they call and if so, the details thereof;
- (c) the details of the specific mechanism available for citizens to "Opt-out" of CNAP if they perceive a threat to their safety and whether this opt-out facility is easily accessible via SMS or app;
- (d) the details of the technical upgrades required by handset manufacturers to support CNAP and whether feature phone users (2G) will be excluded from this anti-spam measure; and
- (e) whether the Government is aware that scammers are already using "Spoofing Apps" to bypass CNAP by displaying fake KYC names and if so, the steps taken to counter this new modus operandi?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) to (e) The trial and assessment of the implementation of CNAP service for 4G and above technologies is being conducted by Telecom Service Providers (TSPs). This is being done based on the recommendations of Telecom Regulatory Authority of India (TRAI) on "Introduction of Calling Name Presentation (CNAP) Service in Indian Telecommunication Network", wherein, after open consultation with stakeholders, TRAI has recommended that prior to the implementation of CNAP service on pan-India basis in Indian telecommunication network, a trial and assessment of implementation of CNAP service should be undertaken.

On the basis of outcome of such trial and assessment by TSPs, the Government would take final decision on implementation of CNAP service in mobile networks.

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