

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 3013
TO BE ANSWERED ON 11TH MARCH, 2026**

POST OFFICE PASSPORT SEVA KENDRAS (POPSKS)

**3013. SHRI RAJESH NARANBHAI CHUDASAMA:
DR. NISHIKANT DUBEY:
SHRI LAVU SRI KRISHNA DEVARAYALU:
SHRI P P CHAUDHARY:
SHRI BHOJRAJ NAG:
SHRI MANISH JAISWAL:
SMT. SHOBHANABEN MAHENDRASINH BARAIYA:
DR. BHOLA SINGH:
SHRI TEJASVI SURYA:
SHRI SHANKAR LALWANI:
SHRI GODAM NAGESH:
SHRI AJAY KUMAR MANDAL:
SHRI BALABHADRA MAJHI:
SHRI CHINTAMANI MAHARAJ:
SHRI CHAVDA VINOD LAKHAMSHI:
SHRI NABA CHARAN MAJHI:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of the progress made so far under the plan to open Post Office Passport Seva Kendras (POPSKs) through India Post in all Lok Sabha constituencies along with State and circle-wise details of operational centres, particularly in Rajasthan including Pali Lok Sabha Constituency, Jharkhand including Hazaribagh and Ramgarh districts, Bhagalpur, Kankar Lok Sabha Constituency, State of Telangana, Nabarangpur Lok Sabha Constituency of Indore, Madhya Pradesh and Uttar Pradesh including Bulandshahr district;
- (b) the year-wise number of passport applications processed under the Passport Seva Programme of the Ministry of External Affairs during the last three years and details of new services/facilities including police verification facilitation, mobile POPSKs or tatkal processing support introduced during this period;
- (c) whether the Government has assessed the impact of establishing POPSKs on improving access to passport services, particularly in remote and semi-urban areas such as Hazaribagh and Ramgarh districts of Jharkhand and Kachchh Lok Sabha Constituency;
- (d) if so, the details of findings, number of beneficiaries, reduction in average processing time and increase in regional coverage;
- (e) the steps taken to expand passport service in underserved districts;
- (f) the manner in which such initiatives have improved accessibility, efficiency and citizen convenience; and

(g) whether any directive has been issued to the Patna Postal Circle for the establishment of a Post Office Passport Seva Kendra (POPSK) in the Bhagalpur Lok Sabha Constituency and if so, the details thereof?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT (DR. PEMMASANI CHANDRA SEKHAR)

(a) As on date, 452 Post Office Passport Seva Kendras (POPSK) have been operationalized across 23 Circles.

The list of number of operational POPSKs in each state /Circle is enclosed as **Annexure I**. The details of POPSKs in Rajasthan, Chhattisgarh, Jharkhand, Bihar, Telangana, Odisha, Madhya Pradesh and Uttar Pradesh are enclosed as **Annexure II**.

(b) Details of the number of Passport applications including Police Clearance Certificates in the last three years are : 35,05,818 (**2023**) , 32,38,811 (**2024**) and 39,59,325 (**2025**) .

(c) Yes, Sir. With a clear focus on improving citizen convenience and expanding access to essential passport services, the Department of Posts (DoP) has made sustained efforts to extend facilities to remote and semi-urban regions including operationalizing POPSKs at Hazaribagh, Koderma, and Chatra, which has substantially reduced travel time, minimized waiting periods, and made the application process more accessible.

(d) Since operationalization, POPSK Hazaribagh has processed 53,440 applications (since February 2018), POPSK Koderma has processed 19,166 applications (since February 2019), and POPSK Chatra has processed 4,824 applications (since February 2019). These figures clearly demonstrate that a substantial number of citizens have benefited from the availability of passport services closer to their place of residence through these decentralized facilities.

(e) POPSKs are operational in 452 Post offices all over India thereby serving underserved districts.

(f) This initiative ensures that even smaller towns, underserved districts have access to Post Office passport Sewa Kendras . The citizens don't have to travel long distance for availing passport services, and the facility saves their valuable time, money and energy.

(g) A POPSK at Bhagalpur in Bhagalpur Lok Sabha Constituency in Bihar Circle is already operational since March 2017.

Annexure I

No. of POPSKs Circle Wise		
Sl. No.	Name of Circle	No. of POPSKs
1	Andhra Pradesh	21
2	Assam	15
3	Bihar	37
4	Chhattisgarh	9
5	Delhi	5
6	Gujarat	25
7	Haryana	11
8	Himachal Pradesh	6
9	J&K	6
10	Jharkhand	15
11	Karnataka	23
12	Kerala	9
13	Madhya Pradesh	25
14	Maharashtra	42
15	North East	5
16	Odisha	20
17	Punjab	9
18	Rajasthan	24
19	Tamil Nadu	32
20	Telangana	14
21	Uttar Pradesh	52
22	Uttarakhand	6
23	West Bengal	41
	TOTAL	452

			Annexure II
POPSKs of 8 Circles (Bihar, Chhattisgarh, Jharkhand, MP, Odisha, Rajasthan, Telangana & UP)			
Sl. No.	Name of Circle	Parliamentary Constituency	Name of POPSK
1	Bihar	Araria	Forbesganj
2	Bihar	Arrah	Arrah
3	Bihar	Aurangabad(BR)	Aurangabad (Bihar)
4	Bihar	Banka	Banka
5	Bihar	Begusarai	Begusarai
6	Bihar	Bhagalpur	Bhagalpur
7	Bihar	Buxar	Buxar
8	Bihar	Dalsingsarai	Dalsingsarai
9	Bihar	Gaya	Gaya
10	Bihar	Gopalganj	Gopalganj
11	Bihar	Hajipur	Hajipur
12	Bihar	Jamui	Jamui
13	Bihar	Jehanabad	Jehanabad
14	Bihar	Jhanjharpur	Rajnagar
15	Bihar	Karakat	Dalmianagar
16	Bihar	Katihar	Katihar
17	Bihar	Khagaria	Khagaria
18	Bihar	Kishanganj	Kishanganj
19	Bihar	Madhubani	Madhubani
20	Bihar	Maharajganj (BR)	Ekma (Maharajganj)
21	Bihar	Munger	Munger
22	Bihar	Muzaffarpur	Muzaffarpur
23	Bihar	Nalanda	Biharsarif (Nalanda)
24	Bihar	Nawada	Nawada
25	Bihar	Paschim Champaran	Bettiah
26	Bihar	Purnia	Purnea
27	Bihar	Purvi Champaran	Motihari
28	Bihar	Saharsa	Saharsa
29	Bihar	Samastipur	Samastipur
30	Bihar	Saran	Chhapra
31	Bihar	Sasaram	Sasaram
32	Bihar	Sheohar	Sheohar
33	Bihar	Sitamarhi	Sitamarhi
34	Bihar	Siwan	Siwan
35	Bihar	Supaul	Supaul
36	Bihar	Ujiarpur	Manner
37	Bihar	Vaishali	Bakhra
38	Chhattisgarh	Bastar	Baster
39	Chhattisgarh	Bilaspur	R K Nagar Bilaspur
40	Chhattisgarh	Durg	Durg
41	Chhattisgarh	Janjgir-Champa	Janjgir-Champa

42	Chhattisgarh	Kanker	Kanker
43	Chhattisgarh	Korba	Korba
44	Chhattisgarh	Raigarh	Raigarh
45	Chhattisgarh	Rajnandgaon	Rajnandgaon
46	Chhattisgarh	Surguja	Ambikapur (Surguja)
47	Jharkhand	Chatra	shimaria
48	Jharkhand	Dhanbad	Sector-IX (Bokaro)
49	Jharkhand	Dhanbad	Dhanbad
50	Jharkhand	Dumka	Dumka
51	Jharkhand	Giridih	Girdihi
52	Jharkhand	Godda	B. Deoghar
53	Jharkhand	Godda	Godda
54	Jharkhand	Hazaribagh	Hazaribagh
55	Jharkhand	Jamshedpur	Jamshedpur
56	Jharkhand	Khunti	Khunti
57	Jharkhand	Koderma	Jumri Tilaiya
58	Jharkhand	Lohardaga	Gumla
59	Jharkhand	Palamu	Medininagar Daltonganj
60	Jharkhand	Rajmahal	Sahebganj
61	Jharkhand	Singhbhum	Chilbasha
62	Madhya Pradesh	Balaghat	Balaghat
63	Madhya Pradesh	Betul	Betul
64	Madhya Pradesh	Bhind	Bhind
65	Madhya Pradesh	Chhindwara	Chhindwara
66	Madhya Pradesh	Damoh	Damoh
67	Madhya Pradesh	Dewas	Dewas
68	Madhya Pradesh	Dhar	Dhar
69	Madhya Pradesh	Guna	Guna
70	Madhya Pradesh	Gwalior	Lashkar (Gwalior)
71	Madhya Pradesh	Hoshangabad	Hoshangabad
72	Madhya Pradesh	Jabalpur	Jabalpur
73	Madhya Pradesh	Khajuraho	Chhatar pur
74	Madhya Pradesh	Khandwa	Khandwa
75	Madhya Pradesh	Khargone	Khargone
76	Madhya Pradesh	Mandla	Mandla
77	Madhya Pradesh	Mandsaur	Mandsaur
78	Madhya Pradesh	Ratlam	Ratlam
79	Madhya Pradesh	Rewa	Rewa
80	Madhya Pradesh	Sagar	Sagar
81	Madhya Pradesh	Satna	Satna
82	Madhya Pradesh	Seoni	Seoni
83	Madhya Pradesh	Shahdol	Shahdol
84	Madhya Pradesh	Tikamgarh	Tikamgarh
85	Madhya Pradesh	Ujjain	Ujjain
86	Madhya Pradesh	Vidisha	Vidishamandi

87	Odisha	Aska	Aska
88	Odisha	Balasore	Balasore
89	Odisha	Bargarh	Bargarh
90	Odisha	Berhampur	Berhampur
91	Odisha	Bhadrak	Bhadrak
92	Odisha	Bolangir	Bolangir
93	Odisha	Cuttack	Cuttack
94	Odisha	Dhenkanal	Dhenkanal
95	Odisha	Jagatsinghpur	Jagatsinghpur
96	Odisha	Jajpur	Jajpur
97	Odisha	Kalahandi	Bhawanipatna
98	Odisha	Kandhamal	Phulbhani (Kandhmal)
99	Odisha	Kendrapara	Kendrapara
100	Odisha	Keonjhar	Keonjhargarh
101	Odisha	Koraput	Koraput
102	Odisha	Mayurbhanj	Baripada
103	Odisha	Nabarangpur	Nabrangpur
104	Odisha	Puri	Puri
105	Odisha	Sambalpur	Sambalpur
106	Odisha	Sundargarh	Rourkela
107	Rajasthan	Ajmer	Ajmer
108	Rajasthan	Alwar	Alwar
109	Rajasthan	Banswara	Banswara
110	Rajasthan	Banswara	Pratapgarh
111	Rajasthan	Barmer	Barmer
112	Rajasthan	Barmer	Jaisalmer
113	Rajasthan	Bharatpur	Bharatpur
114	Rajasthan	Bhilwara	Bhilwara City
115	Rajasthan	Bikaner	Bikaner
116	Rajasthan	Chittorgarh	Chittorgarh
117	Rajasthan	Churu	Churu
118	Rajasthan	Dausa	Dausa
119	Rajasthan	Ganganagar	Hanumangarh
120	Rajasthan	Ganganagar	Sriganganagar
121	Rajasthan	Jaipur	Kotputli
122	Rajasthan	Jalore	Sirohi
123	Rajasthan	Jhalawar-Baran	Jhalawar
124	Rajasthan	Jhunjhunu	Jhunjhunu
125	Rajasthan	Karauli-Dholpur	Dholpur
126	Rajasthan	Kota	Kota
127	Rajasthan	Nagaur	Nagaur City
128	Rajasthan	Pali	Pali
129	Rajasthan	Rajsamand	Kankroli
130	Rajasthan	Tonk-Sawai Madhopur	Tonk-Sawai Madhopur
131	Telangana	Adilabad	Adilabad

132	Telangana	Bhongir (part of Nalgonda constituency)	Bhongir
133	Telangana	Chevella	Vikarabad
134	Telangana	Khammam	Khammam
135	Telangana	Mahabubabad	Mahabubabad
136	Telangana	Mahabubnagar	Mehbubnagar
137	Telangana	Malkajiri	Medchal
138	Telangana	Medak	Medak
139	Telangana	Medak	Siddipet
140	Telangana	Nagarkurnool (part of Mahabubnagar constituency)	Nagarkurnool (Wanaparthy)
141	Telangana	Nalgonda	Nalgonda
142	Telangana	Peddapalli	Peddapalle (Mancherial)
143	Telangana	Warangal	Hanamkonda (warangal)
144	Telangana	Zahirabad	Kamareddy
145	Uttar Pradesh	Agra	Agra Fort
146	Uttar Pradesh	Aligarh	Aligarh
147	Uttar Pradesh	Ambedkar Nagar	Ambedkarnagar
148	Uttar Pradesh	Amethi	Amethi
149	Uttar Pradesh	Amroha	Amroha
150	Uttar Pradesh	Azamgarh	Azamgarh
151	Uttar Pradesh	Badaun	Badaun
152	Uttar Pradesh	Baghpat	Baghpat
153	Uttar Pradesh	Bahraich	Bahraich
154	Uttar Pradesh	Ballia	Ballia
155	Uttar Pradesh	Banda	Banda
156	Uttar Pradesh	Bhadohi	Bhadohi
157	Uttar Pradesh	Bijnore	Bijnore
158	Uttar Pradesh	Bulandshahar	Bulandshahar
159	Uttar Pradesh	Deoria	Deoria
160	Uttar Pradesh	Domariyaganj	Tetri Bazar (Siddhart Nagar)
161	Uttar Pradesh	Etawah	Etawah
162	Uttar Pradesh	Faizabad	Faizabad (Ayodhya)
163	Uttar Pradesh	Farrukhabad	Farrukhabad
164	Uttar Pradesh	Fatehpur	Fatehpur (Acchnera)
165	Uttar Pradesh	Fatehpur Sikri	Fatehpur Sikri
166	Uttar Pradesh	Gautam Buddha Nagar	Noida
167	Uttar Pradesh	Ghazipur	Ghazipur
168	Uttar Pradesh	Gonda	Gonda
169	Uttar Pradesh	Hamirpur(UP)	Hamirpur
170	Uttar Pradesh	Hardoi	Hardoi
171	Uttar Pradesh	Hathras	Hathras
172	Uttar Pradesh	Jalaun	Jalaun
173	Uttar Pradesh	Jaunpur	Jaunpur
174	Uttar Pradesh	Jhansi	Jhansi
175	Uttar Pradesh	Kheri	Kheri
176	Uttar Pradesh	Kushinagar	Kushinagar

177	Uttar Pradesh	Maharajganj (UP)	Maharajganj
178	Uttar Pradesh	Mathura	Vrindavan
179	Uttar Pradesh	Ghosi	Mau
180	Uttar Pradesh	Meerut	Meerut Cantt
181	Uttar Pradesh	Mirzapur	Chunar
182	Uttar Pradesh	Misrikh	Mishrikh
183	Uttar Pradesh	Moradabad	Moradabad
184	Uttar Pradesh	Muzaffarnagar	Muzaffarnagar City
185	Uttar Pradesh	Nagina	Nagina
186	Uttar Pradesh	Pilibhit	Pilibhit
187	Uttar Pradesh	Pratapgarh	Pratapgarh
188	Uttar Pradesh	Prayagraj	Allahabad
189	Uttar Pradesh	Rae Bareli	Rae Bareli
190	Uttar Pradesh	Rampur	Rampur
191	Uttar Pradesh	Saharanpur	Saharanpur
192	Uttar Pradesh	Shahjahanpur	Sahajhanpur
193	Uttar Pradesh	Shrawasti	Balrampur
194	Uttar Pradesh	Sitapur	Sitapur
195	Uttar Pradesh	Sultanpur	Sultanpur
196	Uttar Pradesh	Unnao	Unnao
