

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION NO. 2392  
TO BE ANSWERED ON 13<sup>TH</sup> FEBRUARY, 2026**

**NON-ISSUANCE OF CGHS PLASTIC CARD**

**2392 THIRU THANGA TAMILSELVAN:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether it is a fact that the Government has not been issuing printed CGHS plastic card to the Central Government serving employees, pensioners and their dependents during the last fifteen months and is advising beneficiaries to take printout from the site/internet due to which all the CGHS beneficiaries are facing some practical difficulties while going for medical treatment in CGHS approved hospitals/laboratories etc.;
- (b) if so, the details thereof along with the reasons therefor;
- (c) whether the Government is likely to take necessary actions to print CGHS plastic cards for all pending requests of CGHS beneficiaries and expedite their issuance at the earliest;
- (d) if so, the details thereof; and
- (e) if not, the reasons therefor?

**ANSWER  
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND  
FAMILY WELFARE  
(SHRI PRATAPRAO JADHAV)**

(a) to (e): To facilitate ease of access and uninterrupted availment of CGHS services, CGHS cards are available in digital form on Digilocker platform, MyCGHS 2.0 mobile application and CGHS website, which are valid and accepted at all CGHS Wellness Centres and CGHS-empanelled hospitals and diagnostic laboratories. For the convenience of beneficiaries, FAQs have also been updated and made available on the CGHS website and MyCGHS 2.0 mobile application.

A total of 2,07,182 fresh CGHS cards and 1,37,127 renewed CGHS cards have been generated, since April, 2025. Printing of CGHS plastic cards are undertaken under revised arrangements. With a view to reducing turnaround time, card printing have been decentralised and necessary software changes have been implemented, enabling CGHS Card Offices to print cards either through outsourced service providers or by using in-house card printing machines, wherever available. CGHS plastic Cards up to the month of August 2025 has been printed and sent to Wellness Centers for distribution.

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