

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 1232
TO BE ANSWERED ON 06TH FEBRUARY, 2026**

NEW FEATURES OF TELE-MANAS

1232. SMT. POONAMBEN HEMATBHAI MAADAM:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has launched new initiatives and enhanced features under the National Tele Mental Health Programme (Tele-MANAS);
- (b) if so, the details thereof;
- (c) whether the Government has assessed the impact of Tele-MANAS in terms of reach and user engagement in the country; and
- (d) if so, the details thereof

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) and (b) The Government of India has launched a “National Tele Mental Health Programme” on 10th October, 2022, to further improve access to quality mental health counselling and care services in the country. As on 02.02.2026, 36 States/ UTs have set up 53 Tele MANAS Cells. Tele-MANAS services are available in 20 languages based on language opted by States. More than 32.84 lakh calls have been handled on the helpline number since inception.

The Government has also launched Tele MANAS Mobile Application on the occasion of World Mental Health Day - October 10, 2024. Tele-MANAS Mobile Application is a comprehensive mobile platform that has been developed to provide support for mental health issues ranging from well-being to mental disorders.

Tele-MANAS Mobile Application has been expanded to include 10 additional regional languages — Assamese, Bengali, Gujarati, Kannada, Malayalam, Marathi, Tamil, Telugu, Odia, and Punjabi — along with the previously available languages, English and Hindi.

Tele-MANAS Mobile Application also assists visually challenged persons by making its mental health services accessible through a specially designed, user-friendly digital interface and a toll-free phone line that does not require screen use.

The Government has also launched the video consultation facility under Tele-MANAS, as another upgrade to the already existing audio calling facility.

The Government has established a dedicated Tele-MANAS Cell at the Armed Forces Medical College (AFMC), Pune to extend tele-mental health assistance and support to all Armed Forces service personnel and their dependents, further enhancing the mental health care services available to them.

(c) and (d) The World Health Organisation India has assessed the impact of the Tele Mental Health Assistance and Networking Across States (Tele-MANAS) in terms of its reach and user engagement across the country. A Rapid Assessment Report on Tele MANAS (2024) has been published by WHO, which provides an overview of programme performance, reach, utilisation patterns and user experience. The report is available on the website of the Ministry (<https://mohfw.gov.in/sites/default/files/Rapid%20Assessment%20report%20on%20TeleMANAS.pdf>).
