

GOVERNMENT OF INDIA
MINISTRY OF AGRICULTURE AND FARMERS WELFARE
DEPARTMENT OF AGRICULTURE AND FARMERS WELFARE

LOK SABHA
STARRED QUESTION NO. 51
TO BE ANSWERED ON THE 03RD FEBRUARY, 2026

HARDSHIP FACED BY FARMERS DUE TO GLITCHES IN DIGITAL SYSTEMS

* 51. SMT. JYOTSNA CHARANDAS MAHANT:

Will the Minister of AGRICULTURE AND FARMERS WELFARE कृषि एवं किसान कल्याण मंत्री be pleased to state:

- (a) whether extreme hardships are being faced by small and marginal farmers in Chhattisgarh due to digital systems such as 'Agri Stack' and biometric authentication for paddy procurement;
- (b) whether technical glitches in the online token system and discrepancies in revenue records (Girdawari) have led to deep mental stress and economic crisis among farmers of the State;
- (c) whether the Government has received reports of farmers taking suicidal steps in despair across various districts and the reaction of the Government thereto; and
- (d) whether the Government proposes to suspend these digital mandates until 100% internet connectivity and error-free digital records are ensured in rural areas?

ANSWER

MINISTER OF AGRICULTURE AND FARMERS WELFARE
कृषि एवं किसान कल्याण मंत्री (SHRI SHIVRAJ SINGH CHOUHAN)

(a) to (d): A statement is laid on the Table of House.

STATEMENT MADE IN REPLY TO PART (a) to (d) OF LOK SABHA STARRED QUESTION NO. 51 REGARDING HARDSHIP FACED BY FARMERS DUE TO GLITCHES IN DIGITAL SYSTEMS RAISED BY SMT. JYOTSNA CHARANDAS MAHANT DUE FOR REPLY ON 3RD FEBRUARY, 2026.

(a): Small and marginal farmers in Chhattisgarh have not experienced extreme hardships following the implementation of digital systems such as AgriStack; instead, these initiatives have supported smoother access to agricultural services and information. A total of 13.70 lakh marginal farmers and 12.83 lakh small farmers have successfully registered for paddy procurement in the State using Farmer IDs under AgriStack. Regarding biometric authentication for paddy procurement, the system has been designed to ensure ease of sale for farmers. Biometric authentication is completed through One Time Password (OTP) based verification, IRIS scan, or fingerprint authentication, providing multiple convenient options and facilitating smooth paddy procurement.

(b): No technical glitches have been reported in the online token system. Notably, 14.72 lakh small farmers and 11.99 lakh marginal farmers have received tokens through the online token system. In cases where discrepancies arise in Girdawari (revenue records), a provision for physical verification has been made available through the PV App, ensuring timely correction and resolution of such issues.

(c): The Government of Chhattisgarh has stated that, to date, no reports have been received indicating farmer suicides attributable to inconvenience or issues related to the paddy procurement process.

(d): The Government of Chhattisgarh does not propose to suspend these digital systems, as they are intended to enhance transparency, efficiency, and farmer convenience in procurement operations.
