

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 526**  
TO BE ANSWERED ON: 03.12.2025

**COMMON SERVICE CENTRES IN KARNATAKA**

**526. DR. K SUDHAKAR:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of Common Service Centres (CSCs) established in the Country under the Digital India Programme, State-wise especially for Karnataka;
- (b) the percentage of employment generated through these CSCs;
- (c) the details of the steps taken by the Government to promote digital literacy among Scheduled Castes/Scheduled Tribes/Other Backward Classes communities through the Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA);
- (d) the details of electronics and IT skilling done across Karnataka especially for Chikkaballapur; and
- (e) the details of any support given to the workers of these CSCs and the benefits that common man received through these centres including plans for revising the existing norms or benefits?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI JITIN PRASADA)

(a), (b) and (e): Common Services Centres (CSCs) are established throughout the country to provide citizen-centric services. These centres are operated by Village Level Entrepreneurs (VLE).

The network of CSCs continues to grow, with around 5.69 lakh centres (as on 30<sup>th</sup> September 2025) presently functioning across India out of which 4.43 lakh are functional at gram panchayat level. Approximately 14.5 lakhs persons are directly or indirectly working at various CSCs at present.

State wise details of CSCs, including state of Karnataka, are available on the website <https://csc.gov.in/>.

CSC e-Governance Services India Limited provides training and capacity building to Village Level Entrepreneurs (VLEs) through digital modes to improve their skills for better service delivery and interaction with the citizens.

So far, 12,95,405 VLEs have been trained across the country on the use of the Digital Seva Portal (DSP) of CSC to deliver services such as Government-to-Citizen (G2C), insurance, banking, agriculture, and other citizen-centric services.

Several initiatives have been undertaken by CSC e-Governance Services India Limited to strengthen the skilling and earning capacity of VLEs, some of which are as follows:

- Regular training of VLEs to enhance digital literacy and service delivery skills.
- Promotion of innovative services through CSCs like financial services [DigiPay (based upon Aadhaar Enabled Payment System), Banking, Insurance], and skill development programs.
- Delivery of e-commerce services via CSC Grameen eStore, thereby enhancing livelihood opportunities for VLE

More than 800 services are being delivered through these CSCs. List of services is available at <https://csc.gov.in/>.

(c): A total of 6.39 crore candidates were trained across the country under Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA) scheme.

The scheme was implemented by CSC e-Governance Services India Limited and was concluded on 31.03.2024.

The training details of SC/ST/OBC candidates is given below:

Scheduled Castes (SC)		Scheduled Tribes (ST)		Other Backward Classes (OBC)	
Enrolled	Trained	Enrolled	Trained	Enrolled	Trained
1,34,45,690	1,17,53,166	65,47,384	56,23,165	2,92,96,752	2,55,84,393

Under the Scheme, in the State of Karnataka, more than 29.64 lakh candidates from the rural households were enrolled, and more than 24.41 lakh candidates were trained.

In the Chikkaballapur District of Karnataka, a total of 53,792 candidates were enrolled and a total of 38,462 candidates were trained under the PMGDISHA Scheme.

(d): National Institute of Electronics & Information Technology (NIELIT) is an autonomous organization under the Ministry of Electronics and Information Technology (MeitY). It is responsible for human resource development and capacity building in information, electronics and communication technologies.

At present, 56 centres are being run directly by NIELIT including one centre at Chitradurga in the State of Karnataka. A country-wide network of over 700 accredited training partners, and more than 9000 facilitation centers are also being run by it.

NIELIT has 51 facilitation centres spread across the State of Karnataka for conducting digital literacy courses of various levels. In the district of Chikkaballapur, NIELIT has a digital literacy facilitation centre for providing training on Digital Literacy Courses (DLC).

NIELIT has trained nearly 3000 students in various skill-based long-term, short-term and awareness courses in the State of Karnataka in the last 3 years through its own centre and training partners.

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