GOVERNMENT OF INDIA MINISTRY OF COMMUNICATIONS DEPARTMENT OF POSTS

LOK SABHA UNSTARRED QUESTION NO. 2884 ANSWERED ON 17TH DECEMBER, 2025

DISTRICT-WISE NUMBER OF POST OFFICES FUNCTIONING IN KARNATAKA

2884. SHRI B Y RAGHAVENDRA:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has reviewed or compiled data on the role of post offices in promoting financial inclusion and rural economic development in Karnataka and if so, the details thereof;
- (b) the district-wise number of post offices functioning in Karnataka including those operating under the Core Banking Solution (CBS);
- (c) the number of India Post Payments Bank (IPPB) accounts opened and the volume of Direct Benefit Transfer (DBT) transactions facilitated through post offices in the State during the last five years;
- (d) the steps taken by the Government to strengthen last-mile delivery and improve e-commerce connectivity through post offices in rural Karnataka; and
- (e) whether the Government proposes to expand citizen-centric and digital banking services in post offices of Karnataka and if so, the details thereof?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT (DR. PEMMASANI CHANDRA SEKHAR)

- (a) The post offices in Karnataka complemented by India Post Payments Bank promotes financial inclusion and rural economic development as per Government policies and guidelines issued from time to time.
- (b) The district-wise number of post offices functioning in Karnataka Circle is enclosed as **Annexure**. All post offices are operating under Core Banking Solution (CBS).
- (c) The number of India Post Payments Bank accounts opened during the last five years is 48.5 lakhs. The volume of Direct Benefit Transfer (DBT) transactions facilitated through post offices in the State during the last five years is 23.05 Crores, with a value of ₹ 28,387.35 Crores.
- (d) The steps taken by the Government to strengthen last-mile delivery and improve e-commerce connectivity through post offices in rural Karnataka are as follows.
 - (i). Last mile delivery strengthened by connecting rural Post Offices through Departmental and Karnataka State Road Transport Corporation (KSRTC) Mail Motor Service

(MMS) schedules and monitoring of mail delivery by Mail Monitoring Unit, to ensure timely and quality delivery in Karnataka.

- (ii) Operationalization of a dedicated All India Postal Road Transport Network connecting all states and Parcel Hubs to ensure safe, secure and time bound transmission of parcels.
- (iii) Rationalization of Processing hubs and provisioning of direct bagging to destination hub, resulting in reduced handling time and improved transit performance.
- (iv) Setup of Nodal Delivery Centres for exclusive expeditious last mile delivery of parcels.
- (v) Technology enabled delivery enhancements, including OTP-based delivery, delivery through mobile applications in rural areas to ensure secure, trackable, and citizen-centric services.
- (vi) Establishment of Parcel Packaging units at major Post Offices to provide standardized high quality packaging material.
- (e) Citizen-centric services already available through post offices are promoted through Dak Chaupals. Dak Community Development Programme (DCDP) events and melas and are enhanced as planned from time to time. Digital banking service is available through the post offices counters and at doorstep through India Post Payments Bank.

Annexure

S. No.	District	Number of Post Offices Available as on 30.11.202
1	Belagavi	721
2	Bagalkot	328
3	Vijayapura	399
4	Kalaburagi	428
5	Bidar	299
6	Raichur	290
7	Koppal	220
8	Gadag	168
9	Dharwada	208
10	Uttara Kannada	485
11	Haveri	257
12	Ballari	202
13	Chitradurga	321
14	Davanagere	261
15	Shivamogga	360
16	Udupi	328
17	Chikkamagaluru	303
18	Tumakuru	566
19	Kolar	222
20	Bengaluru (Urban)	280
21	Bengaluru (Rural)	131
22	Mandya	353
23	Hassan	416
24	Dakshin Kannada	474
25	Kodagu	213
26	Mysuru	393
27	Chamarajanagara	205
28	Chikkaballapura	199
29	Ramanagara	183
30	Yadgiri	202
31	Vijayanagara	247
Total		9662
