GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

LOK SABHA UNSTARRED QUESTION NO.2883 TO BE ANSWERED ON 17.12.2025

BUDGET/EXPENDITURE FOR INSTALLATION OF WI-FI AND CCTV CAMERAS

2883. MD ABU TAHER KHAN:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of budget and expenditure incurred by the Railways to install and operate Wi-Fi, CCTV cameras and related technologies, year-wise;
- (b) the details of the component of this expenditure in relation to the Operating Ratio of the Railways;
- (c)whether people gaining access to Wi-Fi are required to give personal details and if so, the initiatives taken/proposed to ensure security of data; and
- (d) the details of data breaches recorded/complaints received for the same during the last year?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (d): Almost all railway stations across Indian Railways have 4G/5G coverage provided by the Telecom Service Providers. These networks are also being utilized by passengers for data connectivity resulting in enhanced passenger experience.

Besides the above, free Wi-Fi services have been provided at 6117 Railway Stations across Indian Railways. No separate funds have been sanctioned by Ministry of Railways on these Wi-Fi services at Railway stations.

There is no personal information asked to access Wi-Fi service provided at the Railway Stations except the mobile number used for OTP. Appropriate action is taken promptly by railway administration whenever there are any issues with regard to working of Wi-Fi facility at stations.

The installation of CCTV cameras at stations and coaches is an ongoing process. So far, CCTV Surveillance system has been provided at 1731 stations and 11,953 coaches for ensuring safe and secure journey to railway passengers. CCTV Surveillance System are provided and charged under capital expenditure.
