

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 2786
TO BE ANSWERED ON: 17.12.2025

DIGITIZATION OF RECORDS

†2786. **SHRI PATEL UMESHBHAI BABUBHAI:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) number of departments of the UT of Dadra and Nagar Haveli and Daman and Diu administration that have ensured digitization of records under the Digital India Platform (DIP) during the last five years;
- (b) whether all Government services of the UT administration are currently digitally accessible to the public;
- (c) if so, the list of such services along with the links where they are available;
- (d) if not, the reasons therefor along with the measures taken by the Government to ensure their availability;
- (e) whether the UT administration has developed any software for the services of Daman Municipal Council and the Zila Panchayat;
- (f) if so, the dates on which such software was developed along with the date-wise details thereof; and
- (g) whether the software has been operational for the last one year and if so, the number of persons availed online services in the last one year and if not, the reasons therefor?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a) to (g): The Administration of Dadra and Nagar Haveli and Daman & Diu (UT) has informed that a total of 15 departments under the Union Territory have been digitised by the Municipal Council, DNH & DD.

The services provided by these departments include issuance of certificates (birth, death, caste, income, domicile), licenses, permits, registrations, utility payments, grievance-redressal mechanisms, and the publication of the e-Gazette, etc.

The detailed list of services is provided in Annexure.

The portals of the UT Administration being utilized for departmental services are as under:

1. Daman: <https://ddd.gov.in>
2. Dadra & Nagar Haveli: <https://dnh.gov.in>
3. Diu: <https://diu.gov.in>
4. Single Window Portal for Industrial clearances: <https://swp.dddgov.in>, for revenue certificate <https://sugam.dddgov.in> & <https://www.nsws.gov.in/portal/ddd>

5. Police: <https://police.ddd.gov.in>

6. Fire & Emergency Services: <https://fes.dddsoiv.in>

In January 2022, the UT administration developed a web-based software platform (<https://dmcdaman.in>) for the services of the Daman Municipal Council, and it has been operational since then. Over the past year, a total of 170 individuals have availed online services.

Annexure

Department-wise Service Details		
Sr. No.	Department Name	Name of Service
1	Labour & Employment	Registration / Renewal of Principal Employer's Establishment (CLRA Act, 1970)
2		Registration / Renewal under BOCW Act, 1996
3		Registration under Shops & Establishment Act
4		Registration Certificate (ISMW RE&CS Act, 1979)
5		Single Annual Return Form
6		Renewal under Shops & Establishment Act
7		License for Contractors (CLRA Act, 1970)
8		Renewal Certificate (ISMW RE&CS Act, 1979)
9		Renewal License for Contractors (CLRA Act, 1970)
10		Intimation of Commencement of Business
11	District Industries Center	Incentives under Investment Promotion Scheme - 2015 for MSME
12		Incentives under Investment Promotion Scheme - 2015 for Textile Sector
13		NOC of Lease
14		Sale/Transfer of Lease
15		Subletting
16		Sublessee
17		Seller of Lease
18		Allotment of land in Industrial Area
19		Investment Promotion Scheme: 2022 to 2027
20		License of Lubricating Oil or Grease

21	Factories & Boilers	Registration of License under The Factories Act, 1948
22		Approval of Plan and Permission to Construct/Extend/Use Factory Building under The Factories Act, 1948
23		Registration of Boilers under The Boilers Act, 1923
24		Registration / Renewal of Boiler Manufacturers under The Boilers Act, 1923
25		Renewal of License under The Factories Act, 1948
26		Renewal of Boilers under The Boilers Act, 1923
27	Municipal Councils	Mobile Tower Approval
28		Trade Licenses
29	Collectorates	Application for State Cinema Regulations
30		Permission for Movie Shooting (via Collector & Integrated Agencies)
31		Change in Land Use (N.A.)
32		Society Registration
33	Electricity Department	Issue of New Electricity Connection – Temporary Connection
34		Issue of New Electricity Connection – LT Connection
35		Issue of New Electricity Connection – HT Connection
36		Approval for DG Set Installation (Registration and Renewal)
37	PWD-Daman & Diu	New Water Connection or Certificate of Non-Availability of Water
38	Tourism Department	Hotel & Home Stay / Bed & Breakfast Registration Form
39		Travel Agency Registration Form
40		Hotel & Home Stay / Bed & Breakfast Registration Renewal Form
41		Travel Agency Form – Renewal
42		Tourism Event- Performance
43		Partnership Firms Registration
44	Civil Registrar Cum Sub Registrar (CRSR)	Nil Certificate for Encumbrance
45		Property Registration

46	Planning & Development Authority	Construction Permission (Incl. Storage of Construction Material)
47		Application for Inspection at Plinth Level
48		Occupancy Certificate / Part Occupancy Certificate
49		Site Elevation
50		Zone Information
51	Forest Department	Tree Cutting Permission
52	Drugs Control Department	Retail Drug License (Pharmacy) (Registration and Renewal)
53		Wholesale Drug License (Registration and Renewal)
54		Drug Manufacturing License (Registration and Renewal)
55	Legal Metrology (Weights & Measures)- Registration/Licenses under the Legal Metrology Act, 2009	Registration under “Weights & Measures”
56		Registration under “License for Repairer”
57		Registration under “License for Dealer”
58		Registration under “License for Manufacturer”
59		Renewal under “License for Repairer”
60		Renewal under “License for Dealer”
61		Renewal under “License for Manufacturer”
62		Application for Verification / Re-verification / Stamping of Weights & Measures
63		Reporting / Informing / Intimation to Legal Metrology Office
64		Online Registers / Periodical Return Form
65	Revenue Department	Domicile Certificate
66		Income Certificate
67		Heir Ship Certificate
68		Caste Certificate
69		OBC Certificate
70		NCL (OBC Renewal) Certificate
71		EWS Certificate
72		Form No. 1 & XIV (RoR)
73		Form No. 3 / Abolition Record
74		Form No. 5
75		Form No. 9
76		Certified Copy
77		Site Plan (Urban Area)
78		Site Plan (Rural Area)

79		Property Cards
80		Document Registration
81	Transport Department	Transport Services
