

**GOVERNMENT OF INDIA
MINISTRY OF RURAL DEVELOPMENT
DEPARTMENT OF RURAL DEVELOPMENT**

**LOK SABHA
UNSTARRED QUESTION NO. 2552
ANSWERED ON 16/12/2025**

"MERI SADAK" MOBILE APPLICATION

2552. Dr. Byreddy Shabari:

Shri Appalanaidu Kalisetti:

Will the Minister of RURAL DEVELOPMENT be pleased to state:

- (a) whether the Government maintains data on the number of complaints received through the "Meri Sadak" mobile application since its inception;**
- (b) if so, the details thereof and number of complaints received and the number of cases for which final replies have been sent to complainants, State and UT-wise;**
- (c) the major categories or types of complaints received through the "Meri Sadak" mobile application;**
- (d) the details of all projects approved under Pradhan Mantri Gram Sadak Yojana (PMGSY) in the State of Andhra Pradesh;**
- (e) the details of funds sanctioned, released and disbursed under PMGSY in Andhra Pradesh during the last five financial years; and**
- (f) the status of pending or delayed projects in Andhra Pradesh, including the reasons for delay?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RURAL DEVELOPMENT
(SHRI KAMLESH PASWAN)**

(a): The Government maintains data on the number of complaints received through the "Meri Sadak" mobile application specially developed to capture PMGSY complaints, and since its inception a total of 77,276 complaints have been received through the "Meri Sadak" mobile application, as on 11 December 2025.

(b): State wise details of the complaints received and the number of cases for which final replies have been issued to complainants are as given in the table below:

Sl.No.	Name of the State	Complaints Received	Final Reply Sent	Final Replies Pending
1	Andaman And Nicobar	46	46	0
2	Andhra Pradesh	2537	1660	877
3	Arunachal Pradesh	155	98	57
4	Assam	1586	1424	155
5	Bihar	7270	7259	5
6	Chandigarh	8	8	0
7	Chhattisgarh	1717	1715	2
8	Dadra And Nagar Haveli	14	0	14
9	Daman And Diu	0	0	0
10	Delhi	220	220	0
11	Goa	36	25	11
12	Gujarat	3003	2927	72
13	Haryana	3518	3508	1
14	Himachal Pradesh	1795	1792	2
15	Jammu And Kashmir	2259	2247	9
16	Jharkhand	1074	1073	1
17	Karnataka	1837	1827	5
18	Kerala	756	756	0
19	Ladakh	6	5	0
20	Lakshadweep	0	0	0
21	Madhya Pradesh	8444	7738	657
22	Maharashtra	5545	5529	15
23	Manipur	119	110	9
24	Meghalaya	55	54	1
25	Mizoram	9	9	0
26	Nagaland	16	14	2
27	Odisha	2563	2525	31
28	Puducherry	7	7	0
29	Punjab	2251	2212	35
30	Rajasthan	6767	6763	0
31	Sikkim	53	53	0
32	Tamil nadu	730	726	2
33	Telangana	656	655	1
34	Tripura	213	145	67
35	Uttar Pradesh	17179	16761	348
36	Uttarakhand	1801	1799	2
37	West Bengal	3031	3030	1
	Total	77276	74720	2382

(c): Major categories/types of complaints received through the “Meri Sadak” mobile application are mentioned in table below:

Sl. no.	State	Abandoned Work	Bid /tendering related issue	Corruption related issue	Land Disputes	Others	Poor Quality	Road selection or Alignment	Slow Progress	Grand Total
1	Andaman And Nicobar	5	0	0	0	0	12	26	3	46
2	Andhra Pradesh	277	29	420	79	462	583	506	181	2537
3	Arunachal Pradesh	18	1	9	2	14	78	11	22	155
4	Assam	179	13	60	33	182	821	123	175	1586
5	Bihar	1120	127	371	232	514	3407	882	617	7270
6	Chandigarh	2	0	0	0	1	2	0	3	8
7	Chhattisgarh	230	13	70	33	178	964	88	141	1717
8	Dadra And Nagar Haveli	1	0	1	1	0	6	2	3	14
9	Daman And Diu	0	0	0	0	0	0	0	0	0
10	Delhi	39	0	0	0	42	99	0	40	220
11	Goa	10	0	1	2	5	12	4	2	36
12	Gujarat	383	21	93	50	397	1303	315	441	3003
13	Haryana	515	22	61	77	512	1743	319	269	3518
14	Himachal Pradesh	394	5	17	26	256	788	45	264	1795
15	Jammu And Kashmir	410	23	60	46	170	1019	183	348	2259
16	Jharkhand	137	17	58	26	50	530	159	97	1074
17	Karnataka	348	18	32	35	323	773	155	153	1837
18	Kerala	162	9	29	16	78	270	26	166	756
19	Ladakh	0	0	2	0	0	3	1	0	6
20	Madhya Pradesh	1361	72	243	228	996	4026	817	701	8444
21	Maharashtra	778	21	104	179	841	2503	411	708	5545
22	Manipur	21	0	3	0	9	64	0	22	119
23	Meghalaya	14	0	2	1	5	17	3	13	55
24	Mizoram	0	0	0	0	0	6	1	2	9
25	Nagaland	1	0	2	0	5	5	1	2	16
26	Odisha	316	7	64	37	332	1404	154	249	2563
27	Puducherry	3	0	0	0	2	2	0	0	7
28	Punjab	302	17	26	50	300	1141	199	216	2251
29	Rajasthan	943	43	123	133	1212	3002	679	632	6767
30	Sikkim	10	0	0	0	6	27	1	9	53
31	State Not Mentioned	0	0	0	0	0	0	0	0	0
32	Tamil Nadu	113	5	5	11	117	358	74	47	730
33	Telangana	126	5	14	14	132	230	48	87	656

34	Tripura	29	3	1	6	28	121	10	15	213
	Uttar									1717
35	Pradesh	2402	118	584	458	2022	7693	2302	1600	9
36	Uttarakhand	344	16	75	53	189	717	150	257	1801
37	West Bengal	356	17	115	63	332	1742	189	217	3031
							3547			7727
	Grand Total	11349	622	2645	1891	9712	1	7884	7702	6

(d): Vertical wise road projects under PMGSY with expenditure w.r.t the State of Andhra Pradesh are mentioned in the table below:

Vertical	Sanctioned			Completed			Expenditure (including State Share (Rs. in Crore)
	No of roads	Road length (km)	No of bridges	No of roads	Road length (km)	No of bridges	
PMGSY-I	4,438	13,768	254	4,425	13,281	252	3584.45
PMGSY-II	174	1,331	2	174	1,290	2	586.85
PMGSY-III	412	3,204	77	345	2,677	7	1503.40
RCPLWEA	194	1,558	45	157	1,184	35	904.04
PM-JANMAN	303	866	33	7	15	0	21.83
Total	5,521	20,727	411	5,108	18,447	296	6600.57

(e): The details of funds sanctioned, released and disbursed under PMGSY in the State of Andhra Pradesh during the last five financial years are mentioned in the table below:

Financial Year	Amount Released (Rs. in crore)	Expenditure (including State Share) (Rs. in crore)
2020-21	53.20	396.75
2021-22	50.00	508.86
2022-23	644.13	748.63
2023-24	140.64	368.03
2024-25	507.32	370.60
2025-26 (as on 9.12.2025)	0.24	248.75

(f): The major reason for pending works under the State of Andhra Pradesh are mainly due to delay in tendering, corresponding State share availability and other administrative reasons. The timeline to complete all pending works of PMGSY-I has lapsed on 31.03.2025 and the balance pending works under PMGSY-I are to be completed by the State government from their own funds. The timelines for completion of all balance works under PMGSY-II, III, RCPLWEA has been extended up to 31.03.2026.

The status of pending projects in the State of Andhra Pradesh is as mentioned in the table below:

PMGSY Vertical	No of roads	Road length (km)	No of bridges
PMGSY-I	13	64.83	2
PMGSY-II	0	0	0
PMGSY-III	67	425.81	70
RCPLWEA	37	341	10
PM-JANMAN	296	850.61	33
TOTAL	413	1682.25	115
