

**GOVERNMENT OF INDIA
MINISTRY OF TOURISM**

**LOK SABHA
UNSTARRED QUESTION NO.2369
ANSWERED ON 15.12.2025**

NATIONAL INTEGRATED DATABASE OF HOSPITALITY INDUSTRY (NIDHI+)

2369. SMT. MALA RAJYA LAXMI SHAH:

SHRI DULU MAHATO:

SHRI VISHWESHWAR HEGDE KAGERI:

SHRI JAGDAMBIKA PAL:

DR. NISHIKANT DUBEY:

SMT. KAMALJEET SEHRAWAT:

SHRI VIJAY BAGHEL:

Will the Minister of TOURISM be pleased to state:

- (a) the details of the measures taken to strengthen the digital initiatives such as National Integrated Database of Hospitality Industry (NIDHI+) and the multilingual tourist helpline for improving service delivery and transparency;**
- (b) the details of the steps taken by the States/UT Governments to deploy tourist police and improve safety, especially for women tourists and the current status thereof;**
- (c) whether the Government has issued any guidance to States regarding granting of “industry status” to tourism and hospitality sector and if so, the details thereof along with the response of the States thereto; and**
- (d) the manner in which reforms such as e-Visa expansion and GST rationalisation have influenced tourist flows and competitiveness relative to other destinations?**

ANSWER

THE MINISTER OF TOURISM (SHRI GAJENDRA SINGH SHEKHAWAT)

(a): With a view to bring in more transparency, accountability and improved service delivery, the Ministry of Tourism introduced an online system of receiving, processing and conveying/ granting approvals for classification of accommodation units and recognition of Tourism Service

Providers. Applications can be filed at the portal of National Integrated Database of Hospitality Industry (NIDHI+), i.e. nidhi.tourism.gov.in. This online process has also been integrated with payment gateway.

As a part of the Ministry's continuous endeavours to make travel for tourists safe and secure, the Ministry of Tourism has set up a 24x7 Multi-Lingual Tourist Helpline on the toll free number 1800111363 or on a short code 1363, which is now available in 12 Languages including 10 international languages for domestic and foreign tourists to provide support service in term of information relating to Travel in India and to offer appropriate guidance to tourists in distress, while travelling within India.

(b): Safety and Security of tourists is under the purview of State Governments/UT Administrations. However, the Ministry of Tourism has continuously taken up the matter with the States/UTs for setting up of dedicated Tourism Police to strengthen on-ground safety mechanism for tourists. The State Governments /UT Administrations viz. Telangana, Andhra Pradesh, Delhi, Goa, Karnataka, Kerala, Maharashtra, Himachal Pradesh, Jammu and Kashmir, Madhya Pradesh, Odisha, Punjab, Rajasthan, Sikkim and Uttar Pradesh have deployed tourist police in some form or the other.

State Governments and Union Territories have the provision for availing the benefits of the 'Safe Tourism Destinations for Women' under Nirbhaya fund for projects specifically designed to improve the safety and security of women tourists.

(c): Yes. The Ministry of Tourism launched a Handbook on Industry Status to the Tourism and Hospitality Sector in September, 2024. This has been circulated to the State Governments/UT Administrations for adapting into their industry/tourism policy.

(d): e-Visa scheme is now available to the nationals of 172 countries valid for entry through 32 designated airports, 6 designated seaports and 1 land port. The record of Tourist Arrivals for these 172 countries from 2019-2024 is placed at ANNEXURE.

The government introduced a simplified GST structure with significant rate reductions across key sectors of trade and commerce, including the hospitality sector, with effect from 22.09.2025. The implemented Goods and Services Tax (GST) reforms are set to transform India's tourism sector, making travel more affordable and accessible for both domestic and international tourists.

The highlights of the GST reforms affecting the tourism and hospitality sector are listed as follows:

- (i) The GST on hotel rooms priced below ₹7,500 per day has been reduced from 12% to 5% (without ITC).**
- (ii) GST on buses with a seating capacity of over 10 persons has been cut from 28% to 18%.**
- (iii) GST on art and cultural goods has been lowered from 12% to 5%, providing direct support to artisans and sculptors.**
- (iv) Consumer durables, Food and related items: Most of the food and related consumables are now having reduced GST at 5 percent or some have nil GST. Similarly, many items used in hospitality such as TVs, refrigerators, ACs etc. are having reduced GST positively impacting the sector with reduced cost of operations and capital expenditure**

ANNEXURE

STATEMENT IN REPLY TO PART (d) OF LOK SABHA UNSTARRED QUESTION NO.2369 ANSWERED ON 15.12.2025 REGARDING NATIONAL INTEGRATED DATABASE OF HOSPITALITY INDUSTRY (NIDHI+) RAISED BY SMT. MALA RAJYA LAXMI SHAH, SHRI DULU MAHATO, SHRI VISHWESHWAR HEGDE KAGERI, SHRI JAGDAMBIKA PAL, DR. NISHIKANT DUBEY, SMT. KAMALJEET SEHRAWAT AND SHRI VIJAY BAGHEL

Nationality wise FTAs during 2019-2024 for 172 countries with e-Visa facility (in Numbers)						
Nationality	2019	2020	2021	2022	2023	2024
Albania	624	198	68	401	659	729
Andorra	189	61	18	105	169	168
Angola	1232	211	161	728	1205	1202
Anguilla	0	0		0	5	4
Antigua & Barbuda	277	99	77	249	403	427
Argentina	12844	4294	530	4720	9985	9638
Armenia	1307	378	229	1119	1808	2003
Aruba	0	0		0	3	4
Australia	367241	86758	33864	376898	456167	518205
Austria	32332	9182	4411	18375	27420	30393
Azerbaijan	1754	469	189	1224	2769	4809
Bahamas	169	40	16	117	172	195
Bangladesh	2577727	549273	240554	1277557	2119826	1750165
Barbados	489	216	73	506	667	730
Belarus	6978	3775	607	3599	7366	9126
Belgium	39263	11022	7382	24172	36158	39813
Belize	436	99	114	397	442	515
Benin	485	80	37	253	512	436
Bolivia	793	183	76	523	678	684
Bosnia & Herzg.	1179	295	94	352	815	943
Botswana	1400	253	252	898	1179	1275
Brazil	25422	8092	2055	12301	21977	24782
Brunei	578	106	21	186	443	863
Bulgaria	5735	1655	590	2485	4936	5938
Burundi	419	86	78	275	465	341

Cabo Verde	63	15	7	44	40	39
Cambodia	6271	2799	578	2938	8167	11326
Cameroon	3080	761	764	2344	3996	4322
Canada	351859	122868	80437	289259	385938	476273
Cayman Islands	3	0	1	39	28	20
Chile	6446	1861	329	2424	4742	5442
Colombia	8396	1928	470	4451	6813	7639
Comoros	1481	265	106	747	1280	1517
Cook Islands				2	0	2
Costa Rica	2004	519	104	881	1565	1784
Cote D'Ivoire	2360	573	702	1358	1573	1660
Croatia	3889	1249	623	2049	3670	4132
Cuba	560	147	130	233	434	382
Cyprus	2093	524	334	1194	1816	2274
Czech Republic	13290	3607	983	6287	11656	13890
Denmark	26492	8252	2025	12331	20200	22456
Djibouti	1059	240	218	650	922	1008
Dominica	615	159	133	518	856	843
Dominican Rep.	514	100	41	320	502	501
Ecuador	2086	438	77	793	1494	1484
El Salvador	637	170	35	265	486	455
Equatorial Guinea	39	11	37	78	115	92
Eritrea	470	107	71	266	355	407
Estonia	3181	1004	162	1295	2789	2965
Eswatini	440	158	172	413	622	740
Fiji	4978	1423	339	2945	4826	5229
Finland	18945	4310	1329	8781	12241	12764
France	247238	74243	30374	120282	188981	206855
Gabon	208	72	31	150	267	158
Gambia	585	81	283	414	636	700
Georgia	1312	521	224	1112	2085	2757
Germany	264973	72558	33772	141425	223575	256348
Ghana	4637	987	879	3293	5781	6049
Gibraltar	4	0		0	0	16
Greece	10317	2854	1144	4988	9206	10596
Grenada	252	83	116	458	792	972
Guatemala	853	208	57	369	750	823
Guernsey	0	0		0	6	20
Guinea	925	206	202	534	923	1256
Guyana	586	150	87	416	591	790

Haiti	146	23	7	50	67	63
Honduras	681	180	61	210	390	568
Hungary	9788	2964	653	4298	8156	9040
Iceland	1340	368	123	642	1063	988
Indonesia	50177	11795	2105	13961	32677	39227
Ireland	41183	9708	7600	30959	39166	46494
Isle Of Man	0	0		0	3	27
Israel	73137	17444	4601	36418	44996	47465
Italy	128572	31186	13659	62226	116031	142239
Jamaica	1046	282	207	700	984	1021
Japan	238903	48191	15358	64196	150521	194875
Jersey	1	0	2	0	0	35
Jordan	7014	1702	688	3812	6354	5878
Kazakhstan	15709	5918	2378	9546	22342	27006
Kenya	48639	12779	13373	35743	49574	52294
Kiribati	142	8		129	175	162
Korea (ROK)	149445	32302	13330	49423	97726	112924
Kyrgyzstan	4247	1511	789	2304	5099	5751
Laos	1818	470	22	776	1860	2997
Latvia	3552	1035	327	1794	3164	3649
Lesotho	668	153	257	642	782	750
Liberia	745	215	440	1045	1489	1699
Liechtenstein	125	35	11	72	128	132
Lithuania	5411	1617	779	2830	5611	6305
Luxembourg	1336	381	211	1006	1699	2167
North Macedonia	915	223	127	423	676	662
Madagascar	2817	830	213	1647	3038	3578
Malawi	2526	683	950	2057	2429	2441
Malaysia	334579	69897	6628	126192	262458	307526
Mali	857	225	235	569	749	869
Malta	1774	513	278	1136	1874	2134
Marshall Islands	8	7	3	2	8	13
Mauritius	46814	11410	2118	24743	40442	48683
Mexico	20766	4580	859	8915	16095	18408
Micronesia	11	7		6	15	47
Monaco	71	23	2	24	63	43
Mongolia	2943	621	389	2810	3950	3911
Montenegro	421	123	85	189	393	524
Montserrat	0	2		0	0	0

Morocco	8294	1876	592	3373	6837	9831
Mozambique	4398	1372	1016	3544	4772	5741
Myanmar	86842	35291	3013	15963	51235	47588
Namibia	739	137	188	471	760	737
Nauru	70	22		94	88	144
Netherlands	80313	26258	15631	55019	82047	93579
New Zealand	65551	16653	4497	54974	72458	81115
Nicaragua	204	32	2	95	159	174
Niger	850	198	241	594	687	709
Niue Island		0		0	0	0
Norway	21898	6224	2790	13449	20057	21682
Oman	74564	15430	10174	56474	71980	66703
Palau	11	2	2	22	12	8
Palestine	1526	369	208	883	899	870
Panama	1142	463	355	1030	1362	1586
Papua New Guinea	326	84	25	102	403	685
Paraguay	393	112	33	191	328	322
Peru	3792	875	295	1967	3356	3685
Philippines	56393	16052	6927	28379	50064	57542
Poland	33687	12161	2461	18025	35457	43316
Portugal	74743	31005	32064	69522	81916	92582
Qatar	6863	1008	540	2521	3711	3673
Rep. Moldova	963	312	98	443	729	905
Romania	14064	3521	1360	6744	13003	15087
Russian Federation	251319	102166	17567	97911	164125	160188
Rwanda	4165	1093	1489	2551	2584	1890
St. Kitts & Nevis	400	92	108	588	969	1188
Saint Lucia	111	29	41	170	240	264
St. Vincent & Gren.	49	7	6	45	54	59
Samoa	145	17	1	15	50	149
San Marino	36	6		20	37	57
Saudi Arabia	48526	10423	1088	18513	39127	46167
Senegal	1471	374	162	789	1613	2008
Serbia	4885	1235	548	2075	4071	4820
Seychelles	4233	1147	1007	2720	3681	3733
Sierra Leone	784	213	241	625	751	731
Singapore	190089	33747	13407	132668	183772	205383

Slovakia	6216	1483	440	2974	5596	6644
Slovenia	3710	1112	359	1822	3559	4056
Solomon Islands	14	1		14	47	50
South Africa	57274	12561	3820	25860	41969	44168
Spain	83322	16335	6982	39658	73412	81959
Sri Lanka	330861	68646	25989	183459	280327	281827
Suriname	667	144	18	209	495	568
Sweden	42318	11992	5579	22372	36007	41246
Switzerland	46826	12675	4198	25255	41004	44122
Taiwan (Pr. Of China)	48195	8969	891	7463	27229	42598
Tajikistan	4123	1709	1659	3461	5594	6413
Tanzania	23774	6501	6480	18581	26790	30730
Thailand	169956	52626	4668	54367	116060	140489
Timor-Leste	201	11	1	118	210	178
Togo	358	89	62	276	389	503
Tonga	139	24	1	44	101	134
Trinidad & Tobago	2059	496	163	1067	1790	2238
Turks & Caicos	0	0	2	8	4	4
Tuvalu	223	48	30	57	88	159
Uganda	8063	2098	2725	6016	8741	11711
Ukraine	29468	10619	5197	7304	11502	14875
United Arab Emirates	55415	7387	3927	43702	59480	66699
United Kingdom	100029 2	291874	164143	641051	920591	102258 7
United States of America	151203 2	394092	429860	140339 9	169149 8	180458 6
Uruguay	2477	535	45	781	2434	1524
Uzbekistan	25339	7420	5621	12210	27912	34247
Vanuatu	63	34	103	368	493	595
Vatican City	32	7	17	27	47	50
Venezuela	1583	421	184	731	1211	1403
Vietnam	33636	8828	1104	37232	57284	54091
Zambia	4864	1332	1544	3694	4492	4762
Zimbabwe	3877	914	1097	3510	5562	6848
Total	10930355	2744766	1527114	6437467	9520928	9289934
