GOVERNMENT OF INDIA MINISTRY OF FINANCE DEPARTMENT OF FINANCIAL SERVICES

LOK SABHA STARRED QUESTION NO. *109

ANSWERED ON MONDAY, 08 DECEMBER, 2025/ AGRAHAYANA 17, 1947 (SAKA)

Technical Glitches in the Payment Gateway

*109. DR. AMOL RAMSING KOLHE:

Will the Minister of FINANCE be pleased to state:

- (a) whether the Central Government is aware that a large number of farmers in Maharashtra have been unable to receive subsidies sanctioned under various Central schemes for nearly one and a half year due to technical glitches in the payment gateway systems connecting Cooperative Banks, National Bank channels and SIDBI;
- (b) if so, whether such delays have compelled farmers to pay additional interest and penalties on their loans;
- (c) whether the Government has undertaken any concrete measures to rectify these technical issues and ensure smooth and timely transfer of subsidy amounts and if so, the details thereof along with the expected timeline for resolving the difficulties;
- (d) whether the Government has made any interim provisions to immediately disburse all pending subsidies to affected farmers in Maharashtra, if so, the details thereof; and
- (e) whether the Government proposes to waive, reimburse or compensate the interest and penalties imposed on farmers due to these delays and if so, the details thereof?

ANSWER

THE FINANCE MINISTER

(SMT. NIRMALA SITHARAMAN)

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) to (e) OF LOK SABHA STARRED QUESTION NO.*109 TO BE ANSWERED ON 08th DECEMBER,2025, REGARDING 'TECHNICAL GLITCHES IN THE PAYMENT GATEWAY'

(a) to (e) As per information received from RBI, NABARD, Public Sector Banks, State Level Bankers' Committee (SLBC), Maharashtra and National Payments Corporation of India (NPCI), no such technical glitches in the payment gateway systems connecting Cooperative Banks, National Bank channels and SIDBI affecting Central Government Schemes was reported in the State of Maharashtra.
