## GOVERNMENT OF INDIA MINISTRY OF CIVIL AVIATION LOK SABHA

UNSTARRED QUESTION NO.: 823 (To be answered on the 24<sup>th</sup> July 2025)

## USE OF DIGI YATRA APP

## 823. DR. NISHIKANT DUBEY

Will the Minister of CIVIL AVIATION नागर विमानन मंत्री

be pleased to state:-

- (a) the details of the steps taken by the Government to promote efficiency in air travel through digitization, particularly with the help of the Digi Yatra App;
- (b) the number of persons registered on the said App along with the details of facilities made available through it; and
- (c) the roadmap prepared to further enhance efficiency and digitization in air travel?

## **ANSWER**

Minister of State in the Ministry of CIVIL AVIATION नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Murlidhar Mohol)

(a) & (b): Digi Yatra, a Facial Verification Technology (FVT) based app has been launched to provide seamless, hassle-free and faster passenger processing at various checkpoints at the airports. Digi Yatra mobile application is available on both Android and iOS platform. Currently, it has been downloaded by more than 1.5 crore users. The app facilitates the passengers to enrol their verifiable credentials using Aadhaar and to keep their personal information on their smartphone to ensure data privacy. Use of Digi Yatra app enables faster passenger processing at various checkpoints at the airports.

Besides Digi Yatra, some other services have also been implemented at few airports to improve efficiency in air travel through digitization:

- i) Self service check-in kiosk.
- ii) Self service baggage drop.
- iii) Trusted Traveller Program to allow Indian passport holders and Overseas Citizens of India through e-gates seamlessly.
- iv) Waiting time digital display.
- v) Hand held 2-D barcode scanner for boarding pass at entry gates
- (c): Enhancement in efficiency and digitization in air travel is an on-going process. Scale up of Digi Yatra is to be carried out in phased manner.

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