

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 637
TO BE ANSWERED ON 23.07.2025**

RAILWAY ARRANGEMENTS FOR KANWAR MELA/CHAR DHAM YATRA

†637. SHRI TRIVENDRA SINGH RAWAT :

Will the Minister of RAILWAYS be pleased to state:

(a) the manner in which the rail services have been strengthened keeping in view the increasing number of pilgrims during the Kanwar Mela and Char Dham Yatra during the year 2025;

(b) the details of the special trains operated/likely to be operated for the above said purposes along with the names of major stations where platform facilities have been expanded and the manner in which additional staff have been deployed/likely to be deployed on these stations;

(c) the details of the important facilities provided/likely to be provided to the pilgrims through digital means such as RailOne App; and

(d) the details of special arrangements made for smooth monitoring, management and coordination of the said special rail services?

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (d) Indian Railways, subject to operational feasibility, traffic justification etc, operates Special trains to cater extra rush of pilgrims

during Mela/Yatra/festive season, vacations, for destinations of tourist/pilgrim importance to facilitate passengers. Indian Railways, to provide additional accommodation, also augments the loads of trains on a temporary basis for pilgrims during the Mela/Yatra/festive seasons. Accordingly, Indian Railways till 17th July have notified 1038 trips of special trains to facilitate pilgrims during Shravani Mela - 2025.

RailOne App provides important passenger related facilities like booking of reserved, unreserved and platform tickets, options of search train, coach position, tracking of train running, PNR enquiry, RailMadad, etc. which can be availed of by the pilgrims.

The Railway Protection Force (RPF) is implementing comprehensive security measures for smooth flow of passengers/pilgrims coming to/going from various railway stations during ongoing Shravani Mela/Char Dham Yatra in coordination with Government Railway Police and other stakeholders. This includes:

- (i) Deployment of extra security personnel.**
- (ii) Use of modern gadgets for surveillance like CCTV, Hand Held Metal Detector (HHMD) etc.**
- (iii) Keeping regular touch with passengers through various social media platforms like. Twitter, Facebook, etc. to enhance security of passengers and to address their security concerns.**
- (iv) Railway Help Line number 139 (integrated with Emergency Response Support System No. 112) is operational (24x7) over Indian Railways, for passengers' assistance.**
