

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 4522  
ANSWERED ON 20<sup>TH</sup> AUGUST, 2025**

**GROWTH PLAN OF BSNL**

**4522. SHRI SUDHEER GUPTA:  
SHRI CHAVAN RAVINDRA VASANTRAO:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has prepared a plan/strategy to push the Bharat Sanchar Nigam Limited (BSNL), the State run telecom operator's growth, improve their customer experience and boost its revenues and if so, the details thereof and the steps taken in this regard;
- (b) whether the Government has held any high level performance review meeting with the top officials of the BSNL and if so, the details thereof and the issues discussed during the said meeting;
- (c) whether the Government has set any target revenue growth for the coming years under the said plan;
- (d) if so, the details thereof and the timeline set for achieving the same; and
- (e) the other specific measures taken/proposed to be taken to improve the financial health and operational efficiency of BSNL?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Government has taken various steps for revival of BSNL as mentioned below:
  - In 2019, first revival package amounting to around Rs. 69 Thousand Crores was given that brought down the operating costs of BSNL/MTNL.
  - In 2022, revival package amounting to around Rs. 1.64 Lakh Crores was given. It focused on infusing fresh capital, restructuring debt, viability gap funding for rural telephony etc.
  - In 2023, Government approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 Thousand Crores.
  - In 2025 an additional amount of Rs 6,982 Crores has been approved as additional CAPEX support for rollout of 4G network by BSNL across the country.

As a result of these packages, BSNL has started earning operating profits from F.Y. 2020-21.

(b) to (d) High level performance review meetings are held with the top officials of the BSNL on a regular basis. The discussions focus on strengthening BSNL's role in the telecom sector, accelerating infrastructure rollout, enhancing citizen-centric service delivery, Growth and Modernization etc.

(e) In line with Atmanirbhar Bharat initiative, BSNL has placed purchase order for indigenously developed 4G sites for pan India deployment. Supply of 4G equipment has started from September 2023 and as on 31.07.2025, total 96,300 4G sites have been installed and 91,281 sites are ON-Air. The equipment is 5G upgradable from technology perspective.

To enhance the network infrastructure and service quality, BSNL is executing the various schemes of Government such as 4G Saturation Scheme, Border Out Post (BOP)/Border Intelligence Post (BIP) etc. The details of these schemes are available on <https://usof.gov.in>.

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