

**GOVERNMENT OF INDIA
MINISTRY OF PARLIAMENTARY AFFAIRS**

LOK SABHA

UNSTARRED QUESTION NO - 4371

ANSWERED ON – 20/08/2025

Rashtriya Karmayogi–Large Scale Jan Seva Initiative

4371. Shri Alok Sharma:

Shri P C Mohan:

Shri Yogender Chandolia:

Smt. Mala Rajya Laxmi Shah:

Shri Pradeep Kumar Singh:

Shri Pratap Chandra Sarangi:

Dr. Vinod Kumar Bind:

Shri Janardan Mishra:

Shri Ananta Nayak:

Shri Sukanta Kumar Panigrahi:

Will the Minister of PARLIAMENTARY AFFAIRS be pleased to state:

(a) the manner in which the Ministry's participation in the "Rashtriya Karmayogi" initiative has strengthened the spirit of service (Seva Bhav) and sense of responsibility among its officers;

(b) the details of the various interactive activities conducted during the training programme to inculcate citizen-centric approach and leadership values and the manner in which they are fostering a more responsive and future ready bureaucracy in the country, especially in the State of Odisha and aspirational districts such as Kandhamal; and

(c) the details of specific outcomes observed in the quality of public service delivery, inter departmental coordination and administrative workforce efficiency after implementation of the said training programmes?

ANSWER

**MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY
OF LAW AND JUSTICE; AND MINISTER OF STATE IN THE MINISTRY
OF PARLIAMENTARY AFFAIRS
(SHRI ARJUN RAM MEGHWAL)**

- (a) and (c):- The Ministry of Parliamentary Affairs has actively taken part in the Rashtriya Karmayogi initiative to build a stronger spirit of service (Seva Bhav) and responsibility among its officers. The training has helped officers become more aware of their roles and encouraged them to serve the public with greater dedication.
- (b) The *Rashtriya Karmayogi Jan Seva Programme* is a large-scale behavioural training programme implemented by the Capacity Building Commission for Central Government employees. It aims to instil a spirit of public service (*seva bhaaw*) and a sense of satisfaction in the work, government employees perform. To implement this, Master Trainers (MTs) have been trained in all the Ministries/Departments through a three-days capacity-building workshops. The Master Trainers, in turn, have been training all the employees of their Ministry/Department in batches of 30–35 officials. The programme uses interactive learning methods rooted in the context of the government servant, which include:

i. Situational exercises where participants collectively think together to improve their ways of working (introducing a Karmayogi way of working).

ii. Detailed team design exercises in which participants reflect on their current roles and work in their section, and the contributions they are making to the department and to the larger national goals.

As per the current plan, the programme is for Central Government employees.
