

**GOVERNMENT OF INDIA  
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 3150  
ANSWERED ON 07<sup>TH</sup> AUGUST, 2025**

**COMPLAINTS ON NH WORKS**

**3150. ADV PRIYA SAROJ:**

**Will the Minister of ROAD TRANSPORT AND HIGHWAYS**

सड़क परिवहन और राजमार्ग मंत्री

**be pleased to state:**

- (a) the number of complaints received via public grievance portals or from State Governments regarding corruption, use of poor-quality materials or misreporting of completion status in road projects under National Highway (NH) works in Uttar Pradesh during the last three years;**
- (b) the number of these complaints that have been investigated and resolved and the number that remain pending;**
- (c) the list of road development and upgradation projects in Uttar Pradesh, especially in Jaunpur district, that have been delayed beyond their original completion deadlines; and**
- (d) the extent of cost escalation in these projects and the reasons for such delays?**

**ANSWER**

**THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS  
(SHRI NITIN JAIRAM GADKARI)**

**(a) and (b) The Government receives complaints/ grievances via Public Grievance Portals regarding various issues. Apart from this, Government in Ministry of Road Transport & Highways has also institutionalized arrangement for receiving complaints through its Online Media attention portal.**

**The Government takes cognizance of these grievances and takes up necessary remedial actions from time to time, which is a continuous process.**

**119 number of complaints/ grievances have been received through Public grievance portal (excluding complaints received from other social media platforms) regarding alleged corruption, quality of materials/ construction, tolling of damaged roads/ incomplete projects pertaining to National Highway (NH) works in the State of Uttar Pradesh during the last 3 years and current year. Of these, 118 number of complaints have been duly examined, necessary remedial actions have been taken wherever required and resolved. One complaint has been received recently in July, 2025, for which necessary action has been initiated towards its resolution.**

**As per the information provided by the executing agencies, 5 numbers of complaints regarding major deficiencies/ damages in NH works pertaining to the state of Uttar Pradesh have been received/ found during the last five financial years and current financial year (excluding complaints received through various social media platforms/ public grievance portal, etc.). Necessary remedial works taken up for rectification of these deficiencies/ damages are at various stages of progress.**

**Apart from above, 1,418 number of cases of complaints pertaining to various issues regarding NHs and transport sector for the State of Uttar Pradesh have been received through online media attention portal maintained by the Ministry of Road Transport & Highways. Out of these, 1,406 cases have been closed/ redressed so far.**

**(c) and (d) 54 number of NHs projects taken up in the State of Uttar Pradesh (including NHs projects in Jaunpur District) have been delayed beyond the original stipulated completion date. Details of these projects are annexed.**

**Various factors such as issues related to land acquisition, delays in pre-construction activities, financial difficulties faced by contractors, force-majeure events, COVID, statutory clearances and scarcity of construction materials etc. have resulted in delays and cost overrun in certain projects.**

**All delayed projects do not face cost escalation. In Engineering, Procurement and Construction (EPC) projects, cost overrun is incurred in some delayed projects. If delay is not attributable to the Contractor, price escalation is paid as per defined format in contract condition. This may or may not result in additional cost as the final value of price escalation depends upon final settlement of bills after expiry of the project contract/ concession period. If delay is attributable to the Contractor, damages are imposed and there is no additional cost due to delay.**

**The Government has taken number of steps to prevent such delay like awarding projects after adequate preparation in terms of land acquisition. Also, various initiatives including streamlining and expediting the land acquisition process through Bhoomi Rashi portal, revamping the Parivesh Portal to facilitate faster forest and environmental clearances, enabling online approval of General Arrangement Drawings (GAD) for Road over Bridges (ROBs) and Road under Bridges (RUB) from the Railways, and conducting review meetings at various levels with all stakeholders, including State Governments. The Government is taking all necessary steps for timely completion of these projects.**

## ANNEXURE

**ANNEXURE REFERRED TO IN REPLY TO PART (c) AND (d) OF LOK SABHA UNSTARRED QUESTION NO. 3150 FOR ANSWER FOR 07.08.2025 ASKED BY ADV PRIYA SAROJ REGARDING COMPLAINTS ON NH WORKS.**

**Details of NHs projects taken up in the State of Uttar Pradesh (including NHs projects in Jaunpur District) those have been delayed beyond the original stipulated completion date**

**(Amount in Rupees Crore)**

<b>Sl. No</b>	<b>District</b>	<b>Project Name</b>	<b>Total Project Cost</b>	<b>Original Target date of Completion</b>	<b>Revised Target Date of Completion</b>
<b>1</b>	<b>Jaunpur, Bhadohi</b>	<b>Widening &amp; Upgradation to four lane configuration from Km.34.900 (Bhadohi) to km.73.134 (Jaunpur) of NH-135A on EPC mode</b>	<b>396</b>	<b>14.05.2024</b>	<b>30.11.2025</b>
<b>2</b>	<b>Bareilly, Shahjahanpur, Hardoi, Lakhimpur Khiri, Sitapur</b>	<b>Balance work of Bareilly-Sitapur section NH-24 (New NH-30) from Km. 262.000 to Km. 419.590</b>	<b>697.42</b>	<b>16.03.2021</b>	<b>Completed</b>
<b>3</b>	<b>Shahjahanpur</b>	<b>Improvement and Upgradation of Existing Road to 2/4-lane with Paved Shoulder from Km.40.000 to 88.750, start of Khutar Bypass to start Bypass of Shahjahanpur of NH-731</b>	<b>338.57</b>	<b>02.02.2025</b>	<b>09.09.2025</b>

<b>Sl. No</b>	<b>District</b>	<b>Project Name</b>	<b>Total Project Cost</b>	<b>Original Target date of Completion</b>	<b>Revised Target Date of Completion</b>
<b>4</b>	<b>Shahjahanpur, Hardoi, Lakhimpur Khiri Sitapur</b>	<b>Construction of Balance 3 No Major/ Minor Bridges at Km. 327+545, Km.411+105 &amp; Km. 415+865, 01 Nos. VUP at Km. 416+685 and 2-Lane Cross-Flyover at Km. 413+830 on existing 4-Laning of Bareilly-Sitapur of NH-24</b>	<b>63.75</b>	<b>22.02.2025</b>	<b>Completed</b>
<b>5</b>	<b>Kanpur Nagar, Fatehpur, Kaushambi</b>	<b>6L of Chakeri - Allahabad from 483.687 to km. 628.753 of Old NH-02</b>	<b>2159</b>	<b>09.07.2021</b>	<b>Completed</b>
<b>6</b>	<b>Lucknow</b>	<b>Lucknow Ring Road Pkg-1</b>	<b>1062</b>	<b>06.02.2023</b>	<b>Completed</b>
<b>7</b>	<b>Lucknow</b>	<b>Lucknow Ring Road Pkg-2</b>	<b>981</b>	<b>05.12.2021</b>	<b>Completed</b>
<b>8</b>	<b>Barabanki</b>	<b>Lucknow Ring Road Pkg-3A</b>	<b>292.07</b>	<b>14.01.2021</b>	<b>Completed</b>
<b>9</b>	<b>Lucknow</b>	<b>Kanpur Lucknow Expressway Pkg-1</b>	<b>1413</b>	<b>30.07.2025</b>	<b>30.10.2025</b>
<b>10</b>	<b>Unnao</b>	<b>Kanpur Lucknow Expressway Pkg-2</b>	<b>1513</b>	<b>08.05.2025</b>	<b>30.09.2025</b>
<b>11</b>	<b>Lucknow</b>	<b>Lucknow Hardoi Pkg-4</b>	<b>280.72</b>	<b>23.10.2024</b>	<b>30.09.2025</b>
<b>12</b>	<b>Rampur</b>	<b>Western side spur of Rampur-Rudrapur Section connecting NH-24 to NH-87 bypassing Rampur town” (Design Km 00+000 to Km Design Km 13+700(Length= 13.70 km)</b>	<b>240.4</b>	<b>01.11.2024</b>	<b>31.03.2026</b>
<b>13</b>	<b>Rampur</b>	<b>2-Lane Existing Rampur Bypass of Rampur to be developed to 4-Lane in the State of Uttar Pradesh (Km 0+000 to Km 10+190) (Length= 10.19 km)</b>	<b>188.91</b>	<b>15.04.2024</b>	<b>30.09.2025</b>

<b>Sl. No</b>	<b>District</b>	<b>Project Name</b>	<b>Total Project Cost</b>	<b>Original Target date of Completion</b>	<b>Revised Target Date of Completion</b>
<b>14</b>	<b>Prayagraj</b>	<b>4L Prayagraj Greenfield Bypass from design Km 50+860 (near Nibi Kala Uperhar) to design Km 64+763 on NH-19 (near Khodaypur Kasgaon) including Interchange loop at NH-19 Pkg-3</b>	<b>349.48</b>	<b>26.03.2025</b>	<b>11.10.2025</b>
<b>15</b>	<b>Varanasi</b>	<b>Construction of 4 Lane NH-29 Bypass connecting NH-29 (near Sandaha Village Km. 11.170 of NH-29) (Revasa Village Km. 818.800 of NH-2) as part of Bypass to Varanasi (Phase II, Package 2) from Design Chainage Km. 30.600 to Km. 57.320 26.720 Km. (Total Length 27.270 Km. including interchange loop at NH-2)</b>	<b>949</b>	<b>14.02.2022</b>	<b>15.01.2026</b>
<b>16</b>	<b>Ayodhya</b>	<b>Improvement and Rehabilitation of Existing Ayodhya Bypass from Design Km 121+600 to Km 144+020 (Design Length 22.420 km) of NH-28 (New NH-27)</b>	<b>218</b>	<b>07.03.2025</b>	<b>27.08.2025</b>
<b>17</b>	<b>Gorakhpur</b>	<b>4-laning of Varanasi Gorakhpur section of NH-29 from km 88.000 (design Chainage 84.160) to km 148.000 (design Chainage 149.540) [Package-III from village Birnon to Village Amilla]</b>	<b>840</b>	<b>07.10.2019</b>	<b>30.11.2025</b>

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<b>18</b>	<b>Gorakhpur</b>	<b>4-laning of Varanasi Gorakhpur section of NH-29 from km 148.000 (design Chainage 149.540) to km 208.300 (design Chainage 215.160) [Package-IV from Village Amilla to Gorakhpur]</b>	<b>1030</b>	<b>07.10.2019</b>	<b>30.10.2025</b>
<b>19</b>	<b>Gorakhpur</b>	<b>Four Laning of Sonauli - Gorakhpur section of NH-29E from Design Ch. 0+000 to Design Ch. 79+540 (from Existing Ch. 0+000 to Existing Ch. 80+295)</b>	<b>1458</b>	<b>05.03.2025</b>	<b>12.02.2026</b>
<b>20</b>	<b>Raebareli</b>	<b>2/4 Laning with PS of Raebareli to Jagdishpur section (Km 0.000 to Km 47.800) of NH-330A</b>	<b>720.81</b>	<b>06.01.2024</b>	<b>30.09.2025</b>
<b>21</b>	<b>Azamgarh</b>	<b>Construction of Four Lane Highway from Gazipur - Ballia - UP/Bihar State Border (Greenfield) section of NH-31: Package-I [from Hridaipur (km 0.000) to Shahapur (km 42.500)]</b>	<b>1706.5</b>	<b>02.07.2025</b>	<b>29.12.2025</b>
<b>22</b>	<b>Azamgarh</b>	<b>Construction of Four Lane Highway from Gazipur - Ballia - UP/Bihar State Border (Greenfield) section of NH-31: Package-IV [Buxar Spur of length 17.270 km]</b>	<b>617.89</b>	<b>14.06.2025</b>	<b>11.12.2025</b>

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<b>23</b>	<b>Raebareli</b>	<b>Balance work of Construction of Ring Road for Raebareli City on eastern side of NH-24B (Phase-1) on EPC mode.</b>	<b>320</b>	<b>04.04.2022</b>	<b>31.10.2025</b>
<b>24</b>	<b>Lakhimpur kheri</b>	<b>Construction of two lane ROBs at km.103.907 &amp; km.120.985 of NH-730 on EPC mode</b>	<b>100</b>	<b>20.06.2022</b>	<b>30.09.2025</b>
<b>25</b>	<b>Sonebhadra</b>	<b>Construction of ROB at LC no.50/B/E at km.298.000 on NH-75E on EPC mode</b>	<b>29</b>	<b>18.04.2023</b>	<b>31.12.2025</b>
<b>26</b>	<b>Meerut</b>	<b>Widening of existing four lane to six lane road from km 3.000 to km 7.469 of NH-235 (New NH-334) under EPC mode</b>	<b>45</b>	<b>01.01.2024</b>	<b>Completed</b>
<b>27</b>	<b>Pratapgarh</b>	<b>Rehabilitation &amp; Upgradation of NH-731A from Km.0.00 to Km.35.00 to 2-lane with paved shoulder under EPC mode</b>	<b>265</b>	<b>30.08.2023</b>	<b>30.09.2025</b>
<b>28</b>	<b>Prayagraj</b>	<b>Construction of 6-lane bridge on Ganga on NH-96 and its approaches in Phaphamau Allahabad on EPC mode</b>	<b>1948</b>	<b>15.02.2024</b>	<b>30.06.2026</b>
<b>29</b>	<b>Chandauli</b>	<b>Construction of Two lane with paved shoulder from Km. 0+000 to Km.10+603 (UP-Bihar Border to Chandauli) of NH-219 on EPC mode</b>	<b>128</b>	<b>19.03.2024</b>	<b>31.10.2025</b>
<b>30</b>	<b>Basti, Santkabir Nagar</b>	<b>Improvement and upgradation to two lane with Paved Shoulder configuration from existing km 55.00 to km 90.00 (Design length 34.76)</b>	<b>307</b>	<b>02.05.2024</b>	<b>30.11.2025</b>



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		<b>of NH-227A (near Chhapia Village to near Sikriganj) on EPC Mode.</b>			
<b>31</b>	<b>Pilibhit</b>	<b>Construction of one flyover at Km 2+735 and one Major bridge at Km 31+260 on NH-730 on EPC basis</b>	<b>127</b>	<b>08.06.2024</b>	<b>31.10.2025</b>
<b>32</b>	<b>Etawah, Auraiya</b>	<b>Widening &amp; Strengthening of section from Bharthana chowk to Kodarkoot (km.0.00 to km.40.00) of NH-91-A on EPC mode</b>	<b>262</b>	<b>18.09.2024</b>	<b>30.09.2025</b>
<b>33</b>	<b>Shrawasti</b>	<b>Construction of Gilaula bypass with 2L+PS configuration starts near km 281.930 of NH-730 and ends near km 284.900 of NH-730 on EPC mode</b>	<b>62</b>	<b>05.11.2024</b>	<b>30.09.2025</b>
<b>34</b>	<b>Banda</b>	<b>Construction of ROB at Km.202.992 on NH-76</b>	<b>51</b>	<b>24.03.2025</b>	<b>08.08.2026</b>
<b>35</b>	<b>Pratapgarh</b>	<b>Balance work of Construction of bypass for providing inter connectivity along National Highway (NH) around the Pratapgarh City (Pratapgarh bypass) on item rate tender from km.2.9 to Km.13.88 (Pkg.II)</b>	<b>82</b>	<b>13.05.2025</b>	<b>15.09.2025</b>
<b>36</b>	<b>Siddharthnagar</b>	<b>Construction of Shohratgarh Bypass on NH-730</b>	<b>189</b>	<b>23.05.2025</b>	<b>28.02.2026</b>

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<b>37</b>	<b>Gorakhpur</b>	<b>Improvement and upgradation to two lane with paved shoulder configuration from existing km 90.00 to 130.00 (Design length 39.15) of NH-227A (near Sikriganj to Barhalganj)</b>	<b>403</b>	<b>10.06.2025</b>	<b>31.10.2025</b>
<b>38</b>	<b>Mahoba</b>	<b>Construction of ROB at Km.146.488 of NH-76 including approaches</b>	<b>79</b>	<b>19.06.2025</b>	<b>31.12.2025</b>
<b>39</b>	<b>Pratapgarh</b>	<b>Construction of Pratapgarh Bypass (Extension) connecting NH-31 to NH-330</b>	<b>225</b>	<b>30.06.2025</b>	<b>25.02.2026</b>
<b>40</b>	<b>Etawah</b>	<b>Rehabilitation and upgradation to 2L+PS of Near Karri village-Etawah section (Km30.000 to Km 57.346) (Pakage-II) of NH-92</b>	<b>211</b>	<b>17.02.2024</b>	<b>31.08.2025</b>
<b>41</b>	<b>Shahjahanpur, Pilibhit</b>	<b>Rehabilitation and upgradation to 2L+PS of Miranpur Katra to radhaita section of NH-730C (Km.114.000 to Km 137.250) (pakage-III) under GNHCP with the loan assistance of world Bank on EPC mode.</b>	<b>173</b>	<b>27.07.2024</b>	<b>31.10.2025</b>
<b>42</b>	<b>Mainpuri, Etawah</b>	<b>Rehabilitation and upgradation to 2L+PS of Bewar, near Karri village section (Km0.00 to Km30.00) (Pakage-I) of NH-92</b>	<b>237</b>	<b>15.03.2024</b>	<b>31.10.2025</b>

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<b>43</b>	<b>Farrukhabad, Mainpuri</b>	<b>Rehabilitation and upgradation to 2L+PS of Bewar- Allahaganj- section of NH-730C (Km.0.000 to Km 52.770) (package-I)</b>	<b>325</b>	<b>23.11.2024</b>	<b>31.10.2025</b>
<b>44</b>	<b>Gautambudh Nagar</b>	<b>Construction of Greenfield Connectivity to Jewar International Airport from DND-Faridabad-Ballabgarh Bypass KMP Link - Spur to Delhi Mumbai Expressway</b>	<b>1660.5</b>	<b>20.06.2025</b>	<b>18.03.2026</b>
<b>45</b>	<b>Ghaziabad and Meerut</b>	<b>Construction of 4 lane connector from Delhi Meerut Expressway (Km. 50+000 of Pkg-IV) to Km. 8+520 of NH-235 in the state of Uttar Pradesh on EPC Mode (Length 14+600 Kms)</b>	<b>1147.3</b>	<b>29.03.2024</b>	<b>31.12.2025</b>
<b>46</b>	<b>Ghaziabad and Baghpat</b>	<b>Development of six-lane access controlled in Uttar Pradesh portion of Delhi-Saharanpur Highway from Delhi/UP Border to EPE Junction (Ch. 14.750 to Ch. 31.600)</b>	<b>2002.8</b>	<b>07.11.2023</b>	<b>31.08.2025</b>
<b>47</b>	<b>Meerut</b>	<b>Spur of Meerut-Garh-Mukteshwar section(NH-709A) connecting NH-119 and NH-58 bypassing Meerut Town on EPC Mode.</b>	<b>224.96</b>	<b>16.02.2025</b>	<b>31.10.2025</b>
<b>48</b>	<b>Bijnor</b>	<b>Bijnor - Kotawali section of NH-709AD (package-iv)from Km. 153.660 to Km. 175.280</b>	<b>188.59</b>	<b>03.05.2023</b>	<b>25.08.2025</b>

<b>Sl. No</b>	<b>District</b>	<b>Project Name</b>	<b>Total Project Cost</b>	<b>Original Target date of Completion</b>	<b>Revised Target Date of Completion</b>
<b>49</b>	<b>Saharanpur</b>	<b>6L access control Greenfield highway of Vill-Khyawari to Vill-Latifpur at Saharanpur Bypass from Km. 82.000 to Km. 119.790 (Pkg-4)</b>	<b>1428.2</b>	<b>31.08.2024</b>	<b>30.09.2025</b>
<b>50</b>	<b>Baghpat, Muzaffarnagar</b>	<b>6L access control Greenfield highway of Vill-Lohadda to Vill-Karaunda Mahajan from Km. 27.000 to Km. 56.500 (Pkg-2)</b>	<b>1335.5</b>	<b>31.08.2024</b>	<b>30.09.2025</b>
<b>51</b>	<b>Shamli</b>	<b>6L access control Greenfield highway of Vill-Karaunda Mahajan to Vill-Khyawari from Km. 56.500 to Km. 82.000 (Pkg-3)</b>	<b>1160</b>	<b>31.08.2024</b>	<b>30.09.2025</b>
<b>52</b>	<b>Shamli</b>	<b>4L Spur of Panipat - Shamli connecting NH-709AD (Panipat – Shamli – Muzaffarnagar) and NH-709A (Karnal – Meerut) bypassing Shamli district (UP)</b>	<b>326.79</b>	<b>13.10.2024</b>	<b>30.09.2025</b>
<b>53</b>	<b>Baghpat</b>	<b>6L access controlled Greenfield highway of Junction of EPE (Vill.-Mavikalan) to Vill.-Lohadda from Km. 0.000 to Km. 27.000 (Pkg-1)</b>	<b>1602</b>	<b>31.08.2024</b>	<b>30.09.2025</b>
<b>54</b>	<b>Shamli, Saharanpur</b>	<b>4 laning of Shamli Byapss-Saharanpur section of NH-709B Pkg-2</b>	<b>739.09</b>	<b>26.11.2022</b>	<b>30.09.2025</b>

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