

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 2953
ANSWERED ON 6TH AUGUST, 2025**

INDIA POST PAYMENTS BANK

2953. SHRI RAJESH NARANBHAI CHUDASAMA:

Will the Minister of COMMUNICATION be pleased to state:

- (a) the details of the number of Postal Banks (India Post Payments Bank) currently operating in the Country;
- (b) the details of services being provided by the Government through Postal Banks;
- (c) the provisions made to promote the services of Postal Banks;
- (d) the provisions made for the expansion of Government Schemes through these Banks; and
- (e) the details of number of persons benefited through this Scheme in the State of Gujarat so far?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) There is only one Payments bank, i.e., India Post Payments Bank (IPPB), set up under Department of Posts. The Bank has 1 Branch, 649 Banking Outlets and 1.64 lakh access points through the post office network.
- (b) IPPB is offering a range of services and products, such as savings and current accounts, Virtual Debit Card, Domestic Money Transfer services, bill and utility payments, insurance services, Post Office Savings Account (POSA) linkage with IPPB accounts, online payment for Post Office Savings schemes, Digital Life Certificate (DLC), Aadhaar Enabled Payment System (AePS), mobile number update in Aadhaar and Child Enrolment services for any child of 0-5 years old.
- (c) IPPB's signages have been installed across all Post offices to inform the public about the availability of IPPB services. Department of Posts and IPPB regularly conduct camps for popularising IPPB products and services, particularly in rural areas. Various awareness and media campaigns are run through visual and print media, radio jingles and social media from time to time.
- (d) IPPB has enabled doorstep delivery through Mobile Devices for expansion in access to Government schemes like payments to Direct Benefits Transfer (DBT) beneficiaries, issue of Digital Life Certificates and mobile number update in Aadhaar, etc.
- (e) In Gujarat, IPPB has opened 38.42 lakh Savings Accounts. There are 11.71 lakh customers who are DBT beneficiaries. Further, Aadhaar based services have been provided to 9.45 lakh customers as on 30.06.2025.
