

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 2912
ANSWERED ON 6TH AUGUST, 2025**

COMPETITIVENESS OF BSNL

2912. SHRI DUSHYANT SINGH:

Will the Minister of COMMUNICATION be pleased to state:

- (a) the specific measures implemented by the Government to support BSNL's return to profitability during the last financial year, since 2007;
- (b) whether the Government has a detailed breakdown of the revenue growth in BSNL's mobility services, Fibre-To-The-Home (FTTH) and leased line service, if so, the details thereof;
- (c) whether the Government has any plans for BSNL's 4G and 5G rollout to enhance competitiveness in the telecom sector and if so, the details thereof; and
- (d) whether the Government has undertaken any initiatives to improve customer satisfaction and reduce churn rates for BSNL and if so, the details thereof?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Government has taken various steps for revival of BSNL as mentioned below:
 - In 2019, first revival package amounting to around Rs. 69 Thousand Crores was given that brought down the operating costs of BSNL/MTNL.
 - In 2022, revival package amounting to around Rs. 1.64 Lakh Crores was given. It focused on infusing fresh capital, restructuring debt, viability gap funding for rural telephony etc.
 - In 2023, Government approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 Thousand Crores.
 - In addition to these revival packages, the Cabinet Note for additional CAPEX support of Rs. 6,982 Crores has been approved on 07.02.2025.

As a result of these packages, BSNL has started earning operating profits from F.Y. 2020-21.

- (b) The Mobile revenue of BSNL has increased from Rs. 5,319 crores in F.Y. 2023-24 to Rs. 5,503 crores in F.Y. 2024-25. The FTTH revenue of BSNL has increased from Rs. 2,652 crores in F.Y. 2023-24 to Rs. 2,923 crores in F.Y. 2024-25. The Leased Lines / Circuits revenue of BSNL has increased from Rs. 3,623 crores in F.Y. 2023-24 to Rs. 3,658 crores in F.Y. 2024-25.

- (c) & (d) In line with Atmanirbhar Bharat initiative, BSNL has placed purchase order for indigenously developed 4G sites for pan India deployment. Supply of 4G equipment has started from September 2023 and as on 30.06.2025, total 95,537 4G sites have been installed and 90,035 sites are ON-Air. The equipment is 5G upgradable from technology perspective.

To enhance the network infrastructure and service quality, BSNL is executing the various schemes of Government such as 4G Saturation Scheme, Border Out Post (BOP)/Border Intelligence Post (BIP) etc. The details of these schemes are available on <https://usof.gov.in>.
