

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 2839
ANSWERED ON 6TH AUGUST, 2025**

LACK OF DIGITAL PAYMENT SYSTEM IN INDIA POST

2839. SHRI M K RAGHAVAN:

Will the Minister of COMMUNICATION be pleased to state:

- (a) whether the Government is aware that post offices are not accepting digital payments for their services to the public;
- (b) if so, the details thereof and the reasons therefor;
- (c) whether the India Post has any plan to introduce digital payment system for their services; and
- (d) if so, the details thereof including timeframe set for its implementation?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) & (b) Sir, all Head Post Offices and Branch Post Offices of India Post were enabled for accepting the QR Code - based digital payment. Further, India Post is currently migrating to a new application namely, Advance Postal Technology (APT) wherein Post Offices are enabled to accept payments for booking of articles through Dynamic QR Code- based digital payment.

(c) & (d) Sir, as on 22nd July 2025, APT application has been implemented in 81654 Post Offices and all these Post Offices can accept the Dynamic QR Code-based digital payment. APT application will be rolled out in the remaining Post Offices by 05.08.2025. Consequently, the complete network of 1,64,987 Post Offices of India Post will be able to accept digital payments.
