

GOVERNMENT OF INDIA  
MINISTRY OF COMMERCE AND INDUSTRY  
DEPARTMENT OF COMMERCE  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 2711**  
**ANSWERED ON 05/08/2025**

**GeM PORTAL**

2711. DR. D. PURANDESWARI:

Will the Minister of **COMMERCE AND INDUSTRY** (वाणिज्य एवं उद्योग मंत्री) be pleased to state:

- (a) the details and the total procurement value through the Government e-Marketplace (GeM) and the current percentage of Central and State Government procurement is conducted through GeM during the last five years, State and year-wise;
- (b) the details and the number of buyers and sellers on the GeM platform increased during the last five years, State and year-wise;
- (c) the details of the technological upgrades introduced to enhance the efficiency of the GeM portal;
- (d) the details of the measures taken by the Government to promote Micro, Small and Medium Enterprises (MSMEs) on GeM;
- (e) whether the Government has data on the contribution of GeM in cost savings of Government procurements, if so, the details thereof; and
- (f) whether the Government is considering to allow private sector enterprises to procure through GeM in the future, if so, the details thereof?

**ANSWER**

वाणिज्य एवं उद्योग मंत्रालय में राज्यमंत्री (श्री जितिन प्रसाद)

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE AND INDUSTRY  
(SHRI JITIN PRASADA)

(a) As of 30th July 2025, the total procurement value through GeM since its inception is INR 14.77 lakh crore. Following is the year-wise share of Central and State/UT Government Procurement on GeM during the last 5 years:

Financial Year	Central%*	State/UTs%*
2020-21	54.50	44.50
2021-22	69.60	29.40
2022-23	77.90	21.40
2023-24	83.90	16.40
2024-25	88.80	10.50

(\* Percentage of total procurement at GeM during the FY)

State wise % of total GeM procurement during last 5 years is placed at Annexure-I.

(b) Following is the year-wise Growth in Buyer and Seller Registrations on GeM in the last 5 years :

<b>Financial Year</b>	<b>Number of new Profile Completed sellers added during the FY</b>	<b>Number of new Buyers Added during the FY</b>
2020-21	8,38,966	31,410
2021-22	1,73,340	31,744
2022-23	1,40,721	31,194
2023-24	7,40,169	1,21,605
2024-25	1,93,183	31,636

The number of new buyers and sellers added on the GeM platform during the last five years, (State and year-wise) is placed at Annexure-II.

(c) The Government e-Marketplace portal undergoes continuous technological enhancements to improve efficiency and user experience. These upgrades include continuous upgrade of Virtual Machines, storage and software. Recent upgrades include the following –

- i. AI-enabled chatbot for user query resolution.
- ii. Centralized monitoring has been implemented for proactive health checks of GeM portal.
- iii. Adoption of Automation tools to streamline deployment process of new features/functionalities/upgrades, reducing manual intervention.
- iv. Migration of Lightweight Directory Access Protocol (LDAP) middleware services from NIC to GCC to enhance authentication reliability and availability.
- v. Introduction of Development Security and Operations (DevSecOps) practices.
- vi. Implemented module base specific policies on Web Application Firewall to improve security of GeM.

(d) The Government has taken the following measures to promote Micro, Small and Medium Enterprises (MSMEs) on GeM:

- i. Marketplace filters have been provided to help buyers identify and buy products of MSEs.
- ii. Integration with Udyam database to verify and update status of sellers as MSEs.
- iii. In line with Public Procurement Policy for Micro and Small Enterprise (MSEs) order, 2012, functionality provided for giving purchase preference and relaxation in Earnest Money Deposit/prior experience/turnover.

(e) An Independent study conducted by the World Bank and IIM Lucknow (2020) estimated an average savings of 9.75% from the median price. Economic Survey of 2021-22 highlighted a cost comparison for 22 common-use goods and found that prices on GeM were observed to be 9.5% lower in comparison with other online platforms for 10 out of 22 commodities.

(f) No such proposal is presently under consideration.

\*\*\*\*\*

**Annexure-I**

**Annexure referred to in reply to Part(a) of Lok Sabha Unstarred Question No. 2711 for answer on 05.08.2025**

State/UTs	State %				
	20-21	21-22	22-23	23-24	24-25
Andaman & Nicobar	0.21	0.12	0.10	0.07	0.05
Andhra Pradesh	1.51	0.08	0.03	0.09	0.04
Arunachal Pradesh	0.07	0.11	0.02	0.00	0.01
Assam	0.79	0.16	0.52	0.52	0.73
Bihar	2.74	1.40	0.98	0.68	0.44
Chandigarh	2.51	1.01	0.50	0.34	0.27
Chhattisgarh	1.25	0.37	0.17	0.13	0.34
Dadra & Nagar haveli & Daman & Diu	0.05	0.03	0.04	0.03	0.01
Delhi	3.46	1.31	0.92	0.71	0.57
Goa	0.03	0.03	0.02	0.02	0.01
Gujarat	4.84	3.27	3.96	2.94	1.35
Haryana	0.53	0.26	0.23	0.15	0.10
Himachal Pradesh	0.33	0.19	0.13	0.07	0.04
Jammu & Kashmir	2.29	1.41	1.06	0.57	0.40
Jharkhand	0.58	0.85	0.44	0.35	0.38
Karnataka	1.26	0.48	0.49	0.34	0.20
Kerala	0.45	0.36	0.23	0.13	0.11
Ladakh	0.00	0.00	0.00	0.00	0.00
Lakshadweep	0.01	0.01	0.00	0.00	0.00
Madhya Pradesh	2.43	1.84	0.98	0.49	0.33
Maharashtra	2.03	2.12	2.05	1.89	1.11
Manipur	0.11	0.14	0.05	0.01	0.02
Meghalaya	0.01	0.06	0.02	0.02	0.01
Mizoram	0.01	0.02	0.02	0.00	0.01
Nagaland	0.02	0.03	0.00	0.06	0.01
Odisha	2.15	1.36	0.62	0.53	0.25
Puducherry	0.13	0.05	0.05	0.06	0.03
Punjab	0.50	0.42	0.09	0.05	0.06
Rajasthan	0.32	0.45	0.30	0.19	0.10
Sikkim	0.03	0.01	0.01	0.01	0.00
Tamil Nadu	0.50	0.21	0.44	0.20	0.14
Telangana	0.21	0.11	0.17	0.19	0.03
Tripura	0.13	0.10	0.09	0.07	0.04
Uttar Pradesh	11.94	10.53	6.06	4.99	3.09
Uttarakhand	0.52	0.24	0.23	0.31	0.14
West Bengal	0.56	0.27	0.37	0.17	0.08
<b>Total</b>	<b>44.50</b>	<b>29.40</b>	<b>21.39</b>	<b>16.42</b>	<b>10.50</b>

**Annexure referred to in reply to Part(b) of Lok Sabha Unstarred Question No. 2711 for answer on 05.08.2025**

State/UTs	Sellers and Service Providers (Profile completed) added in the FY as on 30-07-2025					Number of new Buyers Added during the FY as on 30-07-2025				
	20-21	21-22	22-23	23-24	24-25	20-21	21-22	22-23	23-24	24-25
Andaman and Nicobar Islands	743	661	671	564	622	257	356	175	92	41
Andhra Pradesh	48,303	2,781	2,011	3,581	2,020	485	428	520	5570	173
Arunachal Pradesh	1,195	287	215	245	322	84	83	52	86	45
Assam	11,706	3,686	2,957	5,203	3,255	466	482	476	1633	868
Bihar	23,444	4,874	5,030	8,736	4,523	1042	818	3077	7112	1794
Chandigarh	1,638	800	576	544	441	196	321	252	264	181
Chhattisgarh	10,801	2,662	2,038	1,30,696	10,357	407	294	248	5617	4777
Dadra and Nagar Haveli & Daman and Diu	702	112	107	95	23	51	106	124	28	13
Delhi	32,112	14,346	11,735	13,236	9,864	2624	2318	1996	1368	872
Goa	1,513	473	352	546	2,051	107	105	130	100	60
Gujarat	60,184	15,145	12,588	13,102	11,886	2902	2735	2685	3673	1033
Haryana	26,117	6,840	5,572	10,770	5,329	786	771	803	5003	1432
Himachal Pradesh	3,885	1,419	1,197	1,344	1,129	421	425	321	1158	121
Jammu and Kashmir	6,318	6,132	5,146	4,852	4,455	3159	4369	2178	1211	746
Jharkhand	13,487	3,665	3,160	10,190	3,830	515	646	478	3652	884
Karnataka	43,766	7,944	5,843	8,865	5,004	1370	1151	1343	2432	876
Kerala	24,563	3,109	2,135	2,935	1,817	1377	1794	1876	1617	1405
Ladakh	243	167	158	119	254	16	13	6	5	20
Lakshadweep	22	4	3	9	6	13	5	7	6	5
Madhya Pradesh	31,352	8,162	7,095	10,978	10,964	1663	2750	1450	22286	1866
Maharashtra	1,60,249	24,913	18,202	4,35,149	62,742	2607	2688	3044	25288	6144
Manipur	6,700	271	308	197	242	76	47	135	69	72
Meghalaya	1,224	195	207	225	187	73	106	78	84	35
Mizoram	778	71	64	75	81	52	49	48	43	48
Nagaland	1,593	155	148	148	150	47	30	34	27	32
Orissa	19,667	3,954	2,770	7,830	2,809	1156	1173	795	2824	452
Puducherry	1,956	217	183	168	174	108	76	108	105	76
Punjab	22,763	4,493	3,463	3,400	3,319	770	643	695	1674	642
Rajasthan	45,121	6,632	5,545	7,184	5,932	800	1019	892	955	731
Sikkim	136	88	79	98	114	30	80	69	37	32
Tamil Nadu	75,983	9,162	6,266	7,649	6,015	1143	909	2761	8452	912
Telangana	42,357	4,717	3,040	3,903	3,002	525	454	492	9178	235
Tripura	4,667	334	286	333	315	164	118	81	182	133
Uttar Pradesh	74,396	24,284	22,732	27,764	21,969	4103	3093	2994	4613	3980
Uttarakhand	10,033	2,183	2,392	3,721	2,272	669	409	635	4066	331
West Bengal	29,249	8,402	6,447	15,715	5,608	1146	880	1136	1095	569
<b>Total</b>	<b>8,38,966</b>	<b>1,73,340</b>	<b>1,40,721</b>	<b>7,40,169</b>	<b>1,93,083</b>	<b>31,410</b>	<b>31,744</b>	<b>32,194</b>	<b>1,21,605</b>	<b>31,636</b>