GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA UNSTARRED QUESTION NO: 2213 TO BE ANSWERED ON 01.08.2025

E-SANJEEVANI TELE-CONSULTATIONS IN GUJARAT

2213. SHRI DHAVAL LAXMANBHAI PATEL:

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- (a) the total number of e-Sanjeevani tele-consultations held across the State of Gujarat in the year 2024–25;
- (b) whether rural and tribal PHCs in Gujarat have adequate digital infrastructure to support telemedicine, if so, the details thereof; and
- (c) whether the Government has any plans to introduce vernacular language support and AI-based triage in the remote areas, if so, the details thereof?

ANSWER THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI PRATAPRAO JADHAV)

(a) and (b) The total number of e-Sanjeevani tele-consultations held across the State of Gujarat in the year 2024–25 (01 April 2024 to 31 March 2025) is 24,11,371. Currently, teleconsultations are being provided through 1,737 operational hubs and 9,135 spokes under e-Sanjeevani in Gujarat.

Under the National Health Mission (NHM) and with the State Government initiatives, the primary health centres (PHCs) in Gujarat are provided with digital infrastructure like laptop/desktops, e-Sanjeevani application, and internet connectivity to support the telemedicine services.

(c) eSanjeevani – the national telemedicine service launched by the Ministry of Health and Family Welfare, offers its web platform services in 12 Indian languages in addition to English. The mobile application supports 9 Indian languages along with English, ensuring enhanced accessibility and widespread adoption across

India's diverse linguistic population. Also, under e-Sanjeevani platform, an AI-enabled clinical decision support system (CDSS) has been introduced for supporting doctors in the decision of diagnosing patients' conditions.
