

**GOVERNMENT OF INDIA  
MINISTRY OF HOUSING AND URBAN AFFAIRS  
LOK SABHA  
UNSTARRED QUESTION NO. 1883  
TO BE ANSWERED ON JULY 31, 2025**

**ACCESSIBILITY OF PUBLIC BUSES FOR PWDS**

**NO. 1883. SHRI LAVU SRI KRISHNA DEVARAYALU:**

**Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:**

- a) whether the Government has taken special measures for improving accessibility to public buses for Persons with Disabilities (PwDs) and if so, the details thereof including low-floor design, ramp access, priority seating and announcement systems;**
- (b) the number and percentage of accessible buses currently operational in the country, State/UT-wise, especially in Andhra Pradesh;**
- (c) whether public transport staff including drivers and conductors are provided training to assist PwD commuters and if so, the details thereof; and**
- (d) whether any audits or inspections have been conducted to assess compliance with accessibility norms in urban bus fleets and if so, the details thereof?**

**ANSWER  
THE MINISTER OF STATE IN THE  
MINISTRY OF HOUSING AND URBAN AFFAIRS  
(SHRI TOKHAN SAHU)**

**(a) & (b) As per the information received from Ministry of Road, Transport and Highways (MoRTH), to ensure accessibility in buses, MoRTH Vide GSR 959(E), GSR 367(E) {AIS:153}, GSR 287(E) {AIS:052}, have taken various regulatory steps that *inter-alia* ensures for providing various accessibility features such as Priority Seat, Signs, securing of crutches/canes/walkers, Hand rail/stanchions, control at priority seats, wheel chair entry/housing/locking arrangement for wheel chair in buses, provision for kneeling system, lift or ramp as well as mandating the renewal of fitness certificate with accessibility features.**

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**As per the information received from MoRTH and Association of Road Transport Undertakings, a total no. of 1,45,527 buses are operational out of which 51,604 buses including 56 buses of Andhra Pradesh State Road Transport Corporation (APSRTC) are accessible i.e. 35.46% buses are accessible. The State wise (STUs) details are provided in Annexure.**

**Also, under the PM-eBus Sewa Scheme of this Ministry, to address the issue of accessibility, PM-eBus Sewa Tender specifies accessibility features and equipment as per AIS 052 & AIS 153 so as to deploy 100% 12 m & 9 m buses with accessibility features including wheelchair accessibility.**

**(c) & (d) 'Urban planning' is a State subject. Therefore, the respective State Governments are responsible for planning, operations, safety management, developing and implementing urban transport infrastructure including improving accessibility of public buses for Persons with Disabilities (PwDs), providing training of Staff, conducting audit and inspection.**

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**ANNEXURE**

<b><i>Status of buses held by SRTUs for Accessible India Campaign for June, 2025</i></b>										
<b>SL. NO</b>	<b>NAME OF THE STU</b>	<b>FLEET HELD (Vehicles in Operation)</b>	<b>Intercity</b>				<b>Urban</b>			
			<b>Inter city operational fleet</b>	<b>Fully Accessible with wheel chair</b>	<b>Accessible</b>	<b>Not Accessible</b>	<b>Urban Operational Fleet</b>	<b>Fully Accessible with wheel chair</b>	<b>Accessible</b>	<b>Not Accessible</b>
<b>1</b>	<b>Agra-Mathura Tpt. Services Ltd.</b>	<b>230</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>230</b>	<b>230</b>	<b>0</b>	<b>0</b>
<b>2</b>	<b>Ahmedabad Municipal Transport Service</b>	<b>804</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>804</b>	<b>277</b>	<b>0</b>	<b>527</b>
<b>3</b>	<b>Allahabad City Tpt. Services Ltd.</b>	<b>127</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>127</b>	<b>127</b>	<b>0</b>	<b>0</b>

<b>4</b>	<b>Andaman &amp; Nicobar Administr ation</b>	<b>282</b>	<b>202</b>	<b>0</b>	<b>202</b>	<b>0</b>	<b>80</b>	<b>0</b>	<b>80</b>	<b>0</b>
<b>5</b>	<b>APSRTC</b>	<b>10796</b>	<b>9777</b>	<b>0</b>	<b>0</b>	<b>9777</b>	<b>1019</b>	<b>0</b>	<b>56</b>	<b>963</b>
<b>6</b>	<b>Arunachal Pradesh State Transport Deptt.</b>	<b>255</b>	<b>255</b>	<b>0</b>	<b>0</b>	<b>255</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>7</b>	<b>Assam STC</b>	<b>505</b>	<b>347</b>	<b>20</b>	<b>3</b>	<b>324</b>	<b>158</b>	<b>0</b>	<b>4</b>	<b>154</b>
<b>8</b>	<b>BEST Undertaki ng</b>	<b>3672</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3672</b>	<b>365</b>	<b>0</b>	<b>3307</b>
<b>9</b>	<b>Bhubnesh war-Puri Tpt. Services Ltd. (CURT)</b>	<b>200</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>200</b>	<b>0</b>	<b>100</b>	<b>100</b>
<b>10</b>	<b>Bihar State Road Transport</b>	<b>414</b>	<b>414</b>	<b>0</b>	<b>105</b>	<b>309</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

	<b>Corporation</b>									
<b>11</b>	<b>BMTC</b>	<b>6664</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6664</b>	<b>1126</b>	<b>5538</b>	<b>0</b>
<b>12</b>	<b>Chandigarh Transport Undertaking</b>	<b>587</b>	<b>229</b>	<b>0</b>	<b>0</b>	<b>229</b>	<b>358</b>	<b>298</b>	<b>0</b>	<b>60</b>
<b>13</b>	<b>DIMTS-Cluster Bus Operation in Delhi</b>	<b>3021</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3021</b>	<b>2488</b>	<b>0</b>	<b>533</b>
<b>14</b>	<b>DIMTS-Gurugram Metropolitan City Bus Limited (GMCBL)</b>	<b>200</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>200</b>	<b>200</b>	<b>0</b>	<b>0</b>
<b>15</b>	<b>DIMTS-Haryana City Bus Services Ltd.(HCBSL)</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>20</b>	<b>0</b>	<b>0</b>

<b>16</b>	<b>DTC</b>	<b>4409</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4409</b>	<b>4409</b>	<b>0</b>	<b>0</b>
<b>17</b>	<b>GSRTC</b>	<b>8006</b>	<b>5412</b>	<b>0</b>	<b>95</b>	<b>5317</b>	<b>2594</b>	<b>0</b>	<b>1905</b>	<b>689</b>
<b>18</b>	<b>Himachal Road Transport Corporatio n</b>	<b>3000</b>	<b>3000</b>	<b>0</b>	<b>85</b>	<b>2915</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>19</b>	<b>J &amp; K State Road Transport Corporatio n</b>	<b>570</b>	<b>512</b>	<b>0</b>	<b>0</b>	<b>512</b>	<b>58</b>	<b>0</b>	<b>0</b>	<b>58</b>
<b>20</b>	<b>Jaipur City TSL</b>	<b>200</b>	<b>77</b>	<b>46</b>	<b>31</b>	<b>0</b>	<b>123</b>	<b>54</b>	<b>69</b>	<b>0</b>
<b>21</b>	<b>Kadamba TCL</b>	<b>475</b>	<b>475</b>	<b>1</b>	<b>81</b>	<b>393</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>22</b>	<b>Kalyan Dombivli Municipal Tpt. Undertaki ng</b>	<b>90</b>	<b>8</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>82</b>	<b>0</b>	<b>66</b>	<b>16</b>
<b>23</b>	<b>Kanpur City Tpt.</b>	<b>270</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>270</b>	<b>270</b>	<b>0</b>	<b>0</b>

	<b>Sevices Ltd.</b>									
<b>24</b>	<b>KAR SRTC</b>	<b>8052</b>	<b>6266</b>	<b>0</b>	<b>0</b>	<b>6266</b>	<b>1786</b>	<b>0</b>	<b>101</b>	<b>1685</b>
<b>25</b>	<b>Kerala State Road Transport Corporation</b>	<b>5625</b>	<b>2122</b>	<b>173</b>	<b>0</b>	<b>1949</b>	<b>3503</b>	<b>0</b>	<b>289</b>	<b>3214</b>
<b>26</b>	<b>Kerala Urban Road Tpt. Corpn. [A subsidiary of Kerala SRTC]</b>	<b>719</b>	<b>399</b>	<b>110</b>	<b>289</b>	<b>0</b>	<b>320</b>	<b>80</b>	<b>240</b>	<b>0</b>
<b>27</b>	<b>Kohlapur Munipal Transport</b>	<b>135</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>135</b>	<b>0</b>	<b>75</b>	<b>60</b>
<b>28</b>	<b>Lucknow City Services Ltd.</b>	<b>260</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>260</b>	<b>260</b>	<b>0</b>	<b>0</b>
<b>29</b>	<b>Meerut City Tpt.</b>	<b>120</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>120</b>	<b>120</b>	<b>0</b>	<b>0</b>

	<b>Services Ltd.</b>									
<b>30</b>	<b>Meghalaya transport Corporation</b>	<b>62</b>	<b>62</b>	<b>0</b>	<b>0</b>	<b>62</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>31</b>	<b>Mizoram State Transport</b>	<b>40</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>32</b>	<b>MSRTC</b>	<b>17900</b>	<b>17564</b>	<b>0</b>	<b>8000</b>	<b>9564</b>	<b>336</b>	<b>0</b>	<b>336</b>	<b>0</b>
<b>33</b>	<b>MTC-Ch</b>	<b>3233</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3233</b>	<b>0</b>	<b>2500</b>	<b>733</b>
<b>34</b>	<b>Nagaland State Transport</b>	<b>150</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>150</b>	<b>0</b>	<b>19</b>	<b>131</b>
<b>35</b>	<b>NB STC</b>	<b>965</b>	<b>937</b>	<b>0</b>	<b>0</b>	<b>937</b>	<b>28</b>	<b>0</b>	<b>28</b>	<b>0</b>
<b>36</b>	<b>NEKRTC</b>	<b>4714</b>	<b>4195</b>	<b>0</b>	<b>0</b>	<b>4195</b>	<b>519</b>	<b>265</b>	<b>0</b>	<b>254</b>
<b>37</b>	<b>NMMT</b>	<b>531</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>531</b>	<b>246</b>	<b>0</b>	<b>285</b>
<b>38</b>	<b>NWKRTC</b>	<b>5096</b>	<b>4551</b>	<b>0</b>	<b>1011</b>	<b>3540</b>	<b>545</b>	<b>100</b>	<b>160</b>	<b>285</b>
<b>39</b>	<b>OSRTC</b>	<b>436</b>	<b>436</b>	<b>0</b>	<b>0</b>	<b>436</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>40</b>	<b>Pepsu Road Transport Corporation</b>	<b>1045</b>	<b>1045</b>	<b>0</b>	<b>20</b>	<b>1025</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>41</b>	<b>Puducherry Road Transport Corporation</b>	<b>110</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>110</b>	<b>10</b>	<b>0</b>	<b>100</b>
<b>42</b>	<b>Pune Mahanagar Parivahan Mahamandal Ltd.</b>	<b>1894</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1894</b>	<b>0</b>	<b>1481</b>	<b>413</b>
<b>43</b>	<b>Punjab State Bus Stand Management Co.</b>	<b>1116</b>	<b>1116</b>	<b>0</b>	<b>0</b>	<b>1116</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>44</b>	<b>RSRTC</b>	<b>4878</b>	<b>4878</b>	<b>0</b>	<b>0</b>	<b>4878</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>45</b>	<b>SETC</b>	<b>1064</b>	<b>1064</b>	<b>0</b>	<b>815</b>	<b>249</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>46</b>	<b>Sholapur MTU</b>	<b>44</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>44</b>	<b>0</b>	<b>35</b>	<b>9</b>
<b>47</b>	<b>Sikkim Nationalized Transport</b>	<b>85</b>	<b>85</b>	<b>6</b>	<b>0</b>	<b>79</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>48</b>	<b>South Bengal State Transport Corporatio n</b>	<b>661</b>	<b>661</b>	<b>0</b>	<b>0</b>	<b>661</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>49</b>	<b>ST HARYANA</b>	<b>3630</b>	<b>3630</b>	<b>0</b>	<b>0</b>	<b>3630</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>50</b>	<b>State Transport Punjab</b>	<b>646</b>	<b>646</b>	<b>0</b>	<b>0</b>	<b>646</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>51</b>	<b>Telangana State Road Tpt. Corp</b>	<b>9691</b>	<b>6790</b>	<b>0</b>	<b>0</b>	<b>6790</b>	<b>2901</b>	<b>0</b>	<b>122</b>	<b>2779</b>
<b>52</b>	<b>Thane MTU</b>	<b>448</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>448</b>	<b>0</b>	<b>140</b>	<b>308</b>
<b>53</b>	<b>TN-CBE</b>	<b>2559</b>	<b>1171</b>	<b>0</b>	<b>0</b>	<b>1171</b>	<b>1388</b>	<b>0</b>	<b>0</b>	<b>1388</b>
<b>54</b>	<b>TN-KUMB</b>	<b>3471</b>	<b>2186</b>	<b>0</b>	<b>2186</b>	<b>0</b>	<b>1285</b>	<b>0</b>	<b>1285</b>	<b>0</b>
<b>55</b>	<b>TN-MDU</b>	<b>2369</b>	<b>1099</b>	<b>0</b>	<b>0</b>	<b>1099</b>	<b>1270</b>	<b>0</b>	<b>0</b>	<b>1270</b>
<b>56</b>	<b>TN-SALEM</b>	<b>2131</b>	<b>1294</b>	<b>0</b>	<b>860</b>	<b>434</b>	<b>837</b>	<b>0</b>	<b>0</b>	<b>837</b>

<b>57</b>	<b>TN-TNV</b>	<b>1762</b>	<b>1064</b>	<b>0</b>	<b>354</b>	<b>710</b>	<b>698</b>	<b>0</b>	<b>52</b>	<b>646</b>
<b>58</b>	<b>TN-VPM</b>	<b>3373</b>	<b>2289</b>	<b>0</b>	<b>1140</b>	<b>1149</b>	<b>1084</b>	<b>0</b>	<b>0</b>	<b>1084</b>
<b>59</b>	<b>Tripura Road Transport Corporatio n</b>	<b>63</b>	<b>63</b>	<b>0</b>	<b>0</b>	<b>63</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>60</b>	<b>U.P. State Road Transport Corporatio n</b>	<b>9487</b>	<b>9487</b>	<b>0</b>	<b>9487</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>61</b>	<b>Uttarakha nd Transport Corporatio n</b>	<b>1225</b>	<b>1225</b>	<b>0</b>	<b>0</b>	<b>1225</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>62</b>	<b>Varanasi City Tpt. Sevices Ltd.</b>	<b>130</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>130</b>	<b>130</b>	<b>0</b>	<b>0</b>
<b>63</b>	<b>West Bengal TCL</b>	<b>810</b>	<b>92</b>	<b>0</b>	<b>92</b>	<b>0</b>	<b>718</b>	<b>0</b>	<b>632</b>	<b>86</b>
<b>Total</b>		<b>145527</b>	<b>97165</b>	<b>356</b>	<b>24860</b>	<b>71949</b>	<b>48362</b>	<b>11075</b>	<b>15313</b>	<b>21974</b>

### SUMMARY

Sl.No.	Nos. of Buses held by STUS	Total Nos of buses	Nos. of accessible/Fully accessible buses	Total	%age of access-ibility
1	Intercity Operations	97165	24860*+356**	25216	26%
2	Urban Operations	48362	15313*+11075**	26388	55%
3	Total	145527	40173*+11431**	51604	35.46%
Note : *Accessible without wheelchair accessibility, **Fully accessible having wheel chair accessibility					