GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

LOK SABHA UNSTARRED QUESTION NO. 1757 TO BE ANSWERED ON 30.07.2025

MEDICAL FACILITIES AT RAILWAY STATIONS

1757. SHRI PUTTA MAHESH KUMAR:

SHRI AZAD KIRTI JHA:
SHRI KRISHNA PRASAD TENNETI:
SHRI SANATAN PANDEY:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government has conducted any study/survey regarding establishment of medical emergency centres at all railway stations and passengers trains across the country including Uttar Pradesh in the last five years and if so, the details thereof, State-wise;
- (b) the details of the total number of railway stations that have some form of medical facilities (emergency room/clinic/dispensary and/or other such facilities) in the premises of the railway station, especially those in Andhra Pradesh, Uttar Pradesh and West Bengal, district-wise;
- (c) the details regarding the total number of frontline staff/doctors/nurses/trained medical professional and ambulances provided/available at railway station across the country at present especially in Andhra Pradesh, State-wise/district wise;
- (d) whether the Government has considered making it mandatory for major railway stations particularly in Uttar Pradesh to have some form of medical facilities/infrastructure available to treat patient passengers, State and district-wise; and
- (e) if so, the details thereof and if not, the reasons therefor?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (e): The need and extent of providing medical facilities at railway stations and in trains was examined by Hon'ble Supreme Court. In compliance of the orders, a committee of experts was constituted at All

India Institute of Medical Sciences (AIIMS), New Delhi. As recommended by Committee of experts, instructions have been issued to provide a Medical Box containing life saving medicines, equipments, oxygen cylinder etc. at all Railway stations and passenger carrying trains.

Front line staff i.e. Train Ticket Examiner, Train Guards/Superintendents, Station Master etc. are trained in rendering First Aid. Regular refresher courses are conducted for such staff. List of near-by hospitals and doctors along with their contact numbers is available at all Railway Stations.

Ambulance services of Railways, State Government/Private Hospitals and ambulance service providers are utilized to transport the injured/sick passengers to the hospitals/doctor's clinics.
