

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO. 1741
TO BE ANSWERED ON: 30.07.2025

DIGITAL TRAINING CENTRES IN BIHAR

†1741. **SHRI ABHAY KUMAR SINHA:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has established Common Service Centres (CSCs) and Digital Training Centres in the gram panchayats of Bihar under the Digital India programme;
- (b) if so, the details of the number of these centres along with the details of their functional status and operation, State and district-wise;
- (c) whether rural citizens are being provided digital literacy, access to Government services, and e-governance related facilities through these centres and if so, the details thereof; and
- (d) whether the Government has established any evaluation mechanism to monitor the impact of these centres and if so, the details of the salient features thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a) to (d): Government of India launched a project to set up Common Services Centres (CSCs) under the project CSC 2.0 to provide citizen centric services i.e. Government to Citizen (G2C) services and Business to Citizen (B2C) services. The project CSC 2.0 is implemented through CSC e-Governance Services India Limited.

CSC e-Governance Services India Limited has apprised that as in June 2025, a total number of 10.12 lakh (approx.) CSCs are registered and 4.36 lakh (approx.) CSCs are functional in the country at Gram panchayat level. In the state of Bihar, 98 thousand (approx.) CSCs are registered and 46 thousand (approx.) are functional at Gram panchayat level. District-wise details of registered and functional CSCs are at Annexure-I.

These CSCs are instrumental for Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA), launched by Government of India, to promote digital literacy in rural India. PMGDISHA scheme aimed to provide basic digital literacy to rural households, ensuring one person per household gains essential digital skills. A total number of 6.39 crore beneficiaries were certified under the PMGDISHA scheme out of which more than 74 lakhs beneficiaries are from Bihar. A total number of 16,173 CSCs were registered as training centres in Bihar under PMGDISHA Scheme.

More than 800 services are being delivered through these CSCs, including Government services, financial services and services related to Aadhar, social welfare services, education, telemedicine, utility payments, banking and insurance services etc.

An evaluation mechanism has been established by CSC e-Governance Services India Limited to assess the performance and impact of CSCs. The evaluation system includes real -time dashboards to monitor transactions,

service uptake, and activity at each centre. Monthly biometric authentication of Village Level Entrepreneurs (VLEs), verification of CSC status to ensure continued functionality, physical verification of CSCs using a geo-tagged mobile application by district-level field teams, and periodic impact assessments to evaluate the effectiveness of the CSCs are also undertaken.

District-wise details of CSCs in Bihar

Annexure I

District_Name	Registered CSC at Gram Panchayat level	Functional CSC at Gram Panchayat level
ARARIA	3,570	1,454
ARWAL	486	227
AURANGABAD	1,857	866
BANKA	2,401	1,262
BEGUSARAI	2,473	1,205
BHAGALPUR	3,172	1,563
BHOJPUR	1,763	866
BUXAR	1,263	671
DARBHANGA	4,560	2,165
EAST CHAMPARAN	4,950	2,267
GAYA	3,205	1,617
GOPALGANJ	2,839	1,393
JAMUI	1,931	1,001
JEHANABAD	621	321
KAIMUR(BHABUA)	1,318	686
KATI HAR	3,931	1,718
KHAGARIA	1,576	900
KISHANGANJ	1,757	815
LAKHISARAI	744	385
MADHEPURA	2,678	970
MADHUBANI	4,786	2,324
MUNGER	936	531

MUZAFFARPUR	5,375	2,340
NALANDA	1,918	957
NAWADA	1,642	797
PATNA	3,079	1,539
PURNIA	3,660	1,566
ROHTAS	2,063	952
SAHARSA	2,261	922
SAMASTIPUR	4,616	2,083
SARAN	3,796	1,753
SHEIKHPURA	453	207
SHEOHAR	678	303
SITAMARHI	3,575	1,593
SIWAN	3,335	1,447
SUPAUL	2,793	1,304
VAISHALI	3,063	1,555
WEST CHAMPARAN	3,570	1,551
TOTAL	98,694	46,076

Source: CSC e-Governance Services India Limited
