

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
STARRED QUESTION NO. 51
ANSWERED ON 23RD JULY, 2025**

BSNL MOBILE NETWORKS

†*51. SHRI AMRA RAM:

Will the Minister of COMMUNICATION be pleased to state:

- (a) the reasons behind uninterrupted availability of mobile networks of the private telephone companies in the rural areas of Rajasthan while the BSNL towers in the rural areas of the State fail to provide mobile networks during power cuts and are able to restore only after the resumption of power supply;
- (b) whether the BSNL consumers port their SIMs to private companies due to the said reason, if so, the details thereof;
- (c) whether the department proposes to address the said issue and if so, the details thereof; and
- (d) the average time taken by the mobile towers to become fully operational after their installation in Sikar district and the reasons therefor?

ANSWER

**MINISTER OF COMMUNICATIONS AND DEVELOPMENT OF NORTH EASTERN
REGION
(SHRI JYOTIRADITYA M. SCINDIA)**

- (a) to (d) A statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF LOK SABHA IN RESPECT OF PARTS (a) to (d) OF THE LOK SABHA STARRED QUESTION NO.51 FOR 23RD JULY, 2025 REGARDING “BSNL MOBILE NETWORKS.”

(a) to (d) The network functioning is dependant on several factors including availability of media, battery, power/diesel etc. Wherever, such issues exist, including Rajasthan, remedial action is undertaken. The reason a consumer chooses to port from one TSP to another can be on account of various factors including level of service quality, customer service, pricing among others. Porting is a dynamic process and many customers from other operators have ported into BSNL network as well.

Tower erection work is a time-consuming activity and can span over several weeks depending upon the access conditions. It is undertaken ahead of commissioning of equipment. In Sikar area, equipment started arriving from October, 2024 onwards and were commissioned immediately thereafter. Some towers required satellite connectivity, which was obtained in June, 2025 and such towers were commissioned immediately thereafter.
