

**GOVERNMENT OF INDIA**  
**MINISTRY OF EXTERNAL AFFAIRS**  
**LOK SABHA**

**UNSTARRED QUESTION NO- 801**

**ANSWERED ON- 07/02/2025**

**RPOS AND PSK IN UTTAR PRADESH**

**801. SHRI R. K. CHAUDHARY**

**Will the Minister of EXTERNAL AFFAIRS be pleased to state:-**

**(a) the details of the locations of Regional Passport Offices (RPOs) and the number of Passport Seva Kendras currently operational in the State of Uttar Pradesh;**

**(b) whether any specific initiatives or programmes have been launched by the Ministry in this regard in the said State;**

**(c) if so, the details thereof;**

**(d) the manner in which the Ministry promotes Indian culture and heritage in the said State;**

**(e) whether there are any emergency services or helplines available for citizens of the said State traveling abroad; and**

**(f) if so, the details thereof?**

## **ANSWER**

### **THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS**

**(SHRI KIRTI VARDHAN SINGH)**

**(a) There are 03 Regional Passport Offices (RPOs) under which 06 Passport Seva Kendras (PSKs) and 51 Post Office Passport Seva Kendras (POPSKs) are operational in the State of Uttar Pradesh. The details of RPOs and their locations; and the list of PSKs/POPSKs is attached at Annexure-I.**

**(b & c) Ministry of External Affairs (MEA) in association with Department of Posts (DoP) had decided in January 2017 to open Passport Seva Kendras at the Head Post Offices (HPO)/ Post Offices (PO) in the country called Post Office Passport Seva Kendra (POPSK) in each Lok Sabha Constituency (LSC) in India, including the State of Uttar Pradesh, where there is no PSK or a POPSK. (As on date, 06 PSKs and 51 POPSKs have been set up in the State of Uttar Pradesh and are operational to cater to the needs of passport applicants.)**

**(d) As per mandate, Indian Council for Cultural Relations (ICCR), an autonomous body under the Ministry of External Affairs, Government of India, promotes Indian culture and heritage abroad. ICCR also gives its empanelled artistes a platform to showcase their talents through the**

**‘Horizon Series’ cultural programmes in Lucknow and Varanasi in the State of Uttar Pradesh.**

**(e & f) The welfare and protection of Indians abroad is among the highest priorities of the Government. Government has made concerted efforts towards putting in place a robust institutional framework that ensures the welfare and safety of our nationals abroad.**

**Indian Missions/ Posts abroad respond to any issues raised by Indians on priority basis. Grievances are responded through various channels like calls, walk-ins, e-mails, social media, 24X7 Helplines, MADAD portal, etc. Any complaint received from the Indian nationals abroad are taken up with the concerned authorities and the host government as the case may be, for requisite action. Our Missions and Posts abroad remain vigilant and closely monitor the well being of Indian nationals. In case there is any untoward incident, it is immediately taken up with the concerned authorities of the host country to ensure that the incident is properly investigated and the perpetrators are punished.**

**During emergency or crisis situations, our Missions/ Posts abroad pro-actively help distressed/ stranded Indian nationals by providing consular assistance, food, shelter, medicine and return passage to India.**

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**Annexure-I****Details of RPOs and their locations and the list of PSKs and POPSKs  
in Uttar Pradesh**

<b>S.No</b>	<b>RPO Name and Locatin</b>	<b>PSK</b>	<b>POPSK</b>
<b>1</b>	<b>RPO Bareilly</b> <b>Address: Vikas Jyoti Commercial Complex, II and III floor,BDA Building, Priyadarshini Nagar, Bareilly, Uttar Pradesh-243122</b>	<b>1. Bareilly</b>	<b>1. Amroha</b>
			<b>2. Badaun</b>
			<b>3. Bijnaur</b>
			<b>4. Moradabad</b>
			<b>5. Pilibhit</b>
			<b>6. Rampur</b>
			<b>7. Nagina</b>
			<b>8. Shahjahanpur</b>
<b>2</b>	<b>RPO Ghaziabad</b> <b>Address: CGO Complex-1, Hapur Road, Hapur Chungi, Kamla Nehru Nagar, Ghaziabad, Uttar Pradesh-201002</b>	<b>2. Ghaziabad</b>	<b>9. Achnera</b>
			<b>10. Agra</b>
			<b>11. Aligarh</b>
			<b>12. Baghpat</b>
			<b>13. Bulandshahr</b>
			<b>14. Hathras</b>
			<b>15. Meerut</b>
			<b>16. Muzaffarnagar</b>
			<b>17. Noida</b>
<b>3</b>	<b>RPO Lucknow</b> <b>Address: Passport Bhawan, Vipin Khand, Gomti Nagar, Lucknow, Uttar Pradesh-226010</b>	<b>3. Gorakhpur</b>	<b>20. Allahabad</b>
		<b>4. Kanpur</b>	<b>21. Ambedkar Nagar</b>
		<b>5. Lucknow</b>	<b>22. Amethi</b>
		<b>6. Varanasi</b>	<b>23. Ayodhya</b>
			<b>24. Azamgarh</b>
			<b>25. Bahraich</b>
			<b>26. Ballia</b>
			<b>27. Balrampur</b>
			<b>28. Banda</b>

		<b>29. Bhadohi</b>
		<b>30. Chunar</b>
		<b>31. Deoria</b>
		<b>32. Farrukhabad</b>
		<b>33. Fatehpur</b>
		<b>34. Ghazipur</b>
		<b>35. Gonda</b>
		<b>36. Mau</b>
		<b>37. Hamirpur</b>
		<b>38. Hardoi</b>
		<b>39. Jaunpur</b>
		<b>40. Jhansi</b>
		<b>41. Lakhimpur Kheri</b>
		<b>42. Maharajganj</b>
		<b>43. Misrikh</b>
		<b>44. Pratapgarh</b>
		<b>45. Raebareli</b>
		<b>46. Siddharth Nagar</b>
		<b>47. Sitapur</b>
		<b>48. Sultanpur</b>
		<b>49. Unnao</b>
		<b>50. Etawah</b>
		<b>51. Jalaun</b>

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