GOVERNMENT OF INDIA MINISTRY OF HEALTH AND FAMILY WELFARE DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA UNSTARRED QUESTION No- 4830 TO BE ANSWERED ON 28.03.2025

AYUSHMAN BHARAT DIGITAL MISSION IN RAJASTHAN

†4830. SHRI HARISH CHANDRA MEENA:

Will the **Minister of HEALTH and FAMILY WELFARE** be pleased to state:

(a) whether the Government has conducted any assessment of the implementation of Ayushman Bharat Digital Mission in respect of digitalization of health record in the State of Rajasthan particularly in Tonk and Sawai Madhopur districts;

(b) if so, the details of the progress made in issuance of Ayushman Bharat Health Account (ABHA) ID;

(c) whether there is any improvement noticed in the health services and patient's health results as an outcome of the implementation of this mission; and

(d) if so, the details thereof along with the specific aspects of health services in which improvement has been noticed?

ANSWER THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI PRATAPRAO JADHAV)

(a) to (d) National Health Authority (NHA), the implementing body of ABDM, which aims to create an online platform enabling interoperability of health data within the health ecosystem to create longitudinal electronic health record of every citizen. NHA is working in close coordination with the states to implement Ayushman Bharat Digital Mission (ABDM).

A public dashboard [dashboard.abdm.gov.in] has been setup to see the progress of the different KPIs [Key Performance Indicators] relating to ABDM. This dashboard has drill-downs till state, district and hospital level and therefore, helps in assessment of the implementation of ABDM. NHA has approved Indian Institute of Health and Management Research (IIHMR), New Delhi for conduct of study on "evaluating indian healthcare landscape to assess the drivers of digital health policy adoption, implementation and impact of healthcare digitization in four Indian states i.e. Andhra Pradesh, Rajasthan, Karnataka and Madhya Pradesh, to understand and identify the key determinants of successful implementation of ABDM.

ABDM comprises key registries which intended through building registries such as Ayushman Bharat Health Account (ABHA), healthcare professional registry (HPR), health facility registry (HFR), and drug registry.

The number of ABHAs created, as per aadhaar details, for individuals belonging to Tonk and Sawai Madhopur are 11,83,670 and 9,45,257, respectively.

Key Initiatives under ABDM:

'Scan and Share' Use Case - A QR-code-based OPD registration service allows patients to scan the QR code of the facility and share their demographic details. This minimizes long queues at the registration counter and reduces the entry of incomplete or inaccurate data. As of 24th March 2025, 19,420 health facilities across 35 states/UTs have generated 9.47 crore OPD registrations, with an average of about 3 lakh registration tokens being generated per day. This facility has helped in reducing the waiting time in registration queues and assisting around 7 crore citizens, including citizens of old age, pregnant ladies, children, differentially abled, in getting speedier registration done in hospitals, thereby making healthcare services more accessible.

'Scan and Pay' use case: Scan and pay empowers patients to use their PHR application to scan a facility/lab/pharmacy QR code to view all open orders against their ABHA address and make quick digital payments using any PHR application of choice. Patients can view their digital receipt on their application and avail the service they have paid for. As of March 24, 2025, nine public and one private health facility have operationalised this service.
