

**GOVERNMENT OF INDIA
MINISTRY OF AYUSH**

**LOK SABHA
UNSTARRED QUESTION NO. 4719
TO BE ANSWERED ON 28.03.2025**

Promotion of Telemedicine Services

4719. Shri Dhaval Laxmanbhai Patel:

Will the Minister of AYUSH be pleased to state:

- (a) the steps taken by the Government to promote telemedicine services for AYUSH treatments especially in rural and remote areas;
- (b) the number of people who have availed teleconsultation services through AYUSH e-platforms during the last two years; and
- (c) the role of artificial intelligence and digital health records in integrating AYUSH with India's healthcare system?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF AYUSH
(SHRI PRATAPRAO JADHAV)**

(a) Under Centrally Sponsored Scheme of National Ayush Mission (NAM), Ministry of Ayush is supporting the efforts of State/UT Governments through financial grants based on the proposals received from States/UTs for providing tele-medicine services for Ayush treatments in entire India including rural and remote areas.

(b) Public health being a state subject, implementation including teleconsultation services comes under purview of respective State/UT Governments. Accordingly the data base regarding number of people availed teleconsultation services through Ayush e-platforms is not maintained by the Ministry of Ayush.

(c) Artificial Intelligence (AI) and digital health records play a crucial role in integrating Ayush with India's healthcare system. AI enables evidence-based decision-making, predictive analytics, and personalized treatment approaches, fostering greater acceptance within India's healthcare system. Digital health records are essential in this process, ensuring seamless interoperability, standardized data exchange, and efficient patient management across Ayush and other healthcare systems. This integration enhances accessibility, care coordination and overall efficiency in delivering holistic and integrative healthcare solutions.
