

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
LOK SABHA
UNSTARRED QUESTION NO. 3871
TO BE ANSWERED ON 24.03.2025**

BHASHINI-ENABLED e-SHRAM PORTAL

**3871. DR. SANJAY JAISWAL:
SHRI KRIPANATH MALLAH:**

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Government has considered any initiatives for enhancing digital literacy among the workers, particularly in rural areas to ensure effective use of the e-Shram Portal in their preferred language;**
- (b) if so, the details thereof;**
- (c) whether the Government has any plan to incorporate additional languages or regional dialects in the future to further increase accessibility, given that the e-Shram Portal is now available in all 22 Scheduled Languages; and**
- (d) if so, the details thereof and if not, the reasons therefor?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SUSHRI SHOBHA KARANDLAJE)**

(a) to (d): The Ministry of Labour and Employment launched eShram portal (eshram.gov.in) on 26th August 2021 for creation of a comprehensive National Database of Unorganised Workers (NDUW) seeded with Aadhaar. eShram portal is meant to register and support the unorganised workers by providing them a Universal Account Number (UAN) on a self-declaration basis.

To enhance the accessibility of the eShram portal, the Ministry of Labour and Employment launched multilingual functionality on the eShram portal on 7th January 2025, using the Bhashini platform. This enhancement now allows workers to interact with eShram portal in 22 Indian languages, improving accessibility and promoting inclusivity for all.
