

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO- 3620
TO BE ANSWERED ON 21.03.2025**

TELEMEDICINE SERVICE IN UTTAR PRADESH

†3620. SHRI SANATAN PANDEY:

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- (a) whether the Government has taken any new initiative to promote telemedicine services in Uttar Pradesh;
- (b) if so, the details thereof, district-wise and if not, the reasons therefor;
- (c) the manner in which the said initiative is likely to expand health services in rural areas; and
- (d) whether poor people have benefited from health services through telemedicine and if so, the details thereof?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) to (d) Yes, eSanjeevani is a national telemedicine service launched in 2019 operational in all states and UTs including Uttar Pradesh, aimed at achieving Universal Health Coverage (UHC).

District-wise details are attached in Annexure-I.

It is implemented in two variants: I. eSanjeevani AB-AAM: It is a provider-to-provider telemedicine system, launched in November 2019 and is based on hub and spoke model.

II. eSanjeevani OPD: It is a patient-to-provider telemedicine system, launched in April 2020, to enable citizens to get outpatient services in the confines of their homes to provide safe provider-to-patient consultations.

In the state of Uttar Pradesh as on 17.03.2025 total 3,98,32,491 consultations have been conducted in eSanjeevani AAM through 3,564 hubs and 18,246 spokes.

eSanjeevani is designed to be an inclusive and accessible platform, providing free teleconsultation services to all, ensuring that even the economically disadvantaged can benefit from quality healthcare. While the platform does not record the socioeconomic status of patients, its widespread adoption, especially in rural and underserved areas, indicates that many underprivileged individuals have gained access to essential healthcare services without financial barriers.

Annexure -I					
Sl. No.	District Name	Spokes Operational*	HUBs Operational*	AAM consultations	OPD consultations
1	Agra	311	84	5,54,959	6,496
2	Aligarh	316	61	5,80,389	20,526
3	Ambedkar Nagar	299	29	6,00,351	7,557
4	Amethi	204	30	4,66,088	8,260
5	Amroha	175	37	4,89,752	9,188
6	Auraiya	126	22	2,02,961	4,481
7	Ayodhya	244	41	4,85,634	1,88,112
8	Azamgarh	524	72	10,20,643	21,817
9	Baghpat	200	26	3,39,593	69,272
10	Bahraich	390	61	9,37,151	39,242
11	Ballia	316	36	4,37,177	14,925
12	Balrampur	235	39	5,11,224	22,587
13	Banda	151	29	3,23,906	11,577
14	Barabanki	368	64	8,18,544	78,562
15	Bareilly	399	76	14,17,663	4,842
16	Basti	291	40	5,23,313	30,429
17	Bhadohi	123	27	2,56,718	10,982
18	Bijnor	344	44	8,09,545	12,992
19	Budaun	289	39	4,93,440	35,683
20	Bulandshahr	348	50	6,14,380	67,569
21	Chandauli	217	40	6,35,141	32,210
22	Chitrakoot	125	32	3,49,033	29,958
23	Deoria	267	49	3,14,673	8,755
24	Etah	196	28	4,67,268	10,455
25	Etawah	155	29	3,06,625	23,892
26	Farrukhabad	180	39	3,55,736	15,348
27	Fatehpur	243	55	4,35,838	34,775
28	Firozabad	201	32	4,40,184	6,046
29	Gautam Buddha Nagar	69	40	2,28,365	23,046
30	Ghaziabad	109	140	3,26,934	25,319
31	Ghazipur	294	51	5,81,230	12,110
32	Gonda	355	38	6,30,617	4,340
33	Gorakhpur	498	92	8,04,098	39,059
34	Hamirpur	142	27	2,98,959	37,729
35	Hapur	138	29	3,32,640	18,567
36	Hardoi	376	62	9,11,852	13,316
37	Hathras	169	23	3,92,518	7,176
38	Jalaun	163	26	2,99,353	47,703
39	Jaunpur	339	78	8,89,389	10,840

40	Jhansi	272	70	5,26,389	19,031
41	Kannauj	166	36	3,67,501	4,012
42	Kanpur Dehat	184	31	4,63,774	5,946
43	Kanpur Nagar	302	137	6,27,695	5,771
44	Kasganj	160	15	2,23,967	7,806
45	Kaushambi	153	32	3,03,640	23,951
46	Kheri	376	63	8,87,325	8,068
47	Kushi Nagar	244	45	5,19,768	5,673
48	Lalitpur	98	13	2,39,177	31,490
49	Lucknow	204	177	4,19,096	11,642
50	Maharajganj	211	38	4,26,928	7,796
51	Mahoba	93	19	2,04,813	7,964
52	Mainpuri	177	20	3,02,801	13,699
53	Mathura	137	44	2,47,147	8,484
54	Mau	176	38	3,07,190	13,810
55	Meerut	243	46	5,02,970	1,22,618
56	Mirzapur	222	48	4,06,034	30,461
57	Moradabad	265	39	7,81,452	5,247
58	Muzaffarnagar	257	36	6,31,881	15,285
59	Pilibhit	183	15	4,44,556	18,155
60	Pratapgarh	257	43	5,16,799	27,183
61	Prayagraj	582	134	15,49,922	95,899
62	Rae Bareli	288	52	5,50,645	1,13,269
63	Rampur	221	38	10,50,905	13,845
64	Saharanpur	296	54	6,20,733	10,509
65	Sambhal	224	24	4,76,240	7,644
66	Sant Kabeer Nagar	177	24	3,24,293	9,506
67	Shahjahanpur	270	38	4,43,693	1,884
68	Shamli	116	19	3,38,533	11,682
69	Shravasti	107	16	2,57,020	15,121
70	Siddharth Nagar	290	40	5,81,713	65,664
71	Sitapur	473	77	7,34,741	3,203
72	Sonbhadra	189	40	3,87,652	7,327
73	Sultanpur	230	51	6,35,764	24,004
74	Unnao	281	40	6,69,827	7,469
75	Varanasi	233	95	9,76,023	2,982
	Total	18,246	3,564	3,98,32,491	18,49,843

***Health facilities that have conducted at least one consultation are considered operational.**