

GOVERNMENT OF INDIA
MINISTRY OF AGRICULTURE AND FARMERS WELFARE
DEPARTMENT OF AGRICULTURE AND FARMERS WELFARE

LOK SABHA
UNSTARRED QUESTION NO. 342
TO BE ANSWERED ON 04TH FEBRUARY, 2025

FINANCIAL ASSISTANCE UNDER PM-KISAN SCHEME

342. SMT. POONAMBEN HEMATBHAI MAADAM:

Will the Minister of Agriculture and Farmers Welfare कृषि एवं किसान कल्याण मंत्री be pleased to state:

- (a) the details of total financial assistance disbursed under the PM-KISAN scheme and the number of beneficiaries;
- (b) whether the scheme has contributed to reducing farmer debt burdens and increasing agricultural productivity, if so, the details thereof;
- (c) whether the Government has taken steps to ensure widespread awareness about PMKISAN scheme, if so, the details thereof; and
- (d) whether there is a grievance redressal mechanism where farmers can report any grievances and if so, the details thereof?

ANSWER

THE MINISTER OF STATE FOR AGRICULTURE AND FARMERS WELFARE

कृषि एवं किसान कल्याण राज्य मंत्री (SHRI RAMNATH THAKUR)

(a): The PM-KISAN scheme is a central sector scheme launched in February 2019 by the Hon'ble Prime Minister to supplement the financial needs of land-holding farmers. Under the scheme, a financial benefit of Rs 6,000/- per year is transferred in three equal instalments, into the Aadhaar seeded bank accounts of farmers through Direct Benefit Transfer (DBT) mode.

A farmer-centric digital infrastructure has ensured the benefits of the scheme reach all the farmers across the country without involvement of any middlemen. Maintaining absolute transparency in registering and verifying beneficiaries, the Government of India has disbursed over Rs 3.46 lakh Cr. in 18 installments since inception.

(b): An independent study conducted by the International Food Policy Research Institute (IFPRI) in 2019. According to the study, funds disbursed under the PM-KISAN have acted as a catalyst in rural economic growth, aided in alleviating the credit constraints of farmers, and increased investments in agricultural inputs. Further, the

scheme has enhanced farmers' risk-taking capacity, leading them to undertake riskier but comparatively productive investments. The funds received by recipients under PM-KISAN are not only helping them with their agricultural needs, but it is also catering to their other expenses such as education, medical, marriage, etc. These are the indicators of the positive impact of the scheme on the farmers of the country. PM KISAN has truly been a game changer for the farming community of our country.

(c): The Government of India and state governments undertake several activities for the publicity of PM-KISAN, including print advertisements in newspapers at regular intervals, outreach through social media, programs on DD Kisan, etc. Furthermore, the Ministry also provides administrative expenses to the States/UTs for the implementation of PM-KISAN, including publicity/awareness drives. Further, Common Service Centres (CSCs) are engaged to do publicity of the Scheme and create awareness at the ground level so that all eligible farmers are covered under the Scheme.

(d): PM-KISAN Scheme has a robust grievance redressal mechanism. There is a dedicated grievance module on the PM-KISAN Portal for raising grievances by the farmers. Apart from the PM-KISAN grievance module, farmers can also register their grievances through Centralized Public Grievance Redress And Monitoring System (CPGRAMS) Portal. These grievances are addressed by the State/District level officials in a time bound manner.

Further, Considering the large beneficiary base of the scheme, to promptly address the general queries and grievances raised by the beneficiaries, a voice-based PM-KISAN AI Chatbot (Kisan e-Mitra) was developed. This Chatbot provides quick, accurate, and clear responses to farmers' queries round the clock in their native languages, making the system more accessible and user-friendly. It is accessible on all platforms such as web, mobile, etc. The Kisan eMitra Chatbot currently operates in 11 languages—English, Hindi, Odia, Tamil, Bengali, Malayalam, Gujarati, Punjabi, Kannada, Telugu, and Marathi. So far, over 91 lakh queries of more than 52 lakh farmers have been addressed.
