

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 3003
TO BE ANSWERED ON 19TH MARCH, 2025**

ACCOUNTS IN POST OFFICES FOR VARIOUS SCHEMES

**†3003. SHRI GYANESHWAR PATIL:
SMT. DELKAR KALABEN MOHANBHAI:
SHRI BHUMARE SANDIPANRAO ASARAM:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) the number of accounts opened under various schemes in post offices in Madhya Pradesh particularly Khandwa district, UT of Dadra and Nagar Haveli and Maharashtra particularly Chhatrapati Sambhaji Nagar district, Scheme and district-wise;
- (b) the total amount of money deposited in post offices under various schemes by the people of Madhya Pradesh, UT of Dadra and Nagar Haveli and Maharashtra;
- (c) whether a large number of beneficiaries have complained of being denied benefits and lodged complaints at various levels;
- (d) if so, the details thereof;
- (e) the action taken against persons involved in fraudulent activities and the mechanism in place to investigate such incidents; and
- (f) the number of computerized post offices in Madhya Pradesh, UT of Dadra and Nagar Haveli and Maharashtra, district-wise?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) The details of accounts opened under various schemes in post offices in Madhya Pradesh particularly Khandwa district, UT of Dadra and Nagar Haveli and Maharashtra particularly Chhatrapati Sambhaji Nagar district, Scheme and district-wise as on 28.02.2025, are enclosed as **Annexure-I**.
- (b) The details of total amount of money deposited in post offices under various schemes by the people of Madhya Pradesh, UT of Dadra and Nagar Haveli and Maharashtra, as on 28.02.2025, are enclosed as **Annexure-II**.
- (c) & (d) No specific complaints have been received in Madhya Pradesh, UT of Dadra and Nagar Haveli and Maharashtra Postal Circles from beneficiaries regarding denial of benefits.

Complaints received under the complaint redressal mechanism are resolved under intimation to the complainants.

(e) The details of the action taken against persons involved in fraudulent activities and the mechanism in place to investigate such incidents are as under:

(i) **Action taken against those involved in fraudulent activities**

Depending on the gravity of the case, the matter is reported to the police or CBI. Apart from criminal proceedings, disciplinary action is also taken against officials involved as per the Central Civil Services Rules 1965. Punishments are reviewed for adequacy and recoveries are made for defrauded amount from the offender and action invoked under Recovery Act of concerned states for recovery of outstanding loss.

(ii) **Mechanism in place to investigate such incidents**

Investigation into frauds/ cases of misappropriation/complaints are taken at Departmental level and are also reported to CBI and Enforcement Directorate as the case may be in accordance with guidelines issued by Central Vigilance Commission. Departmental investigation is carried out as prescribed in Postal Manual Volume III and V. After the detection of fraud, investigation is carried out as per the 'Standard Questionnaire Format and Procedure' prescribed by the Department at Divisional / Regional and Circle level as per the monetary limits prescribed for the same.

(f) The number of computerized post offices in Madhya Pradesh, UT of Dadra Nagar Haveli and Maharashtra, district wise is enclosed as **Annexure-III**.

Annexure-I

Number of Account opened under various schemes in Post Offices in Madhya Pradesh, district-wise

(In thousand)

District	Savings Account	Recurring Deposit	Time Deposits	Monthly Income Scheme	Public Provident Fund	Sukanya Samriddhi Account	National Savings Certificate	Kisan Vikas Patra	Senior Citizen Savings Scheme	Mahila Samman Savings Certificate	Total
KHANDWA	25.8	123.5	14.1	3.0	1.4	52.1	20.1	6.8	1.7	1.1	249.6
AGAR MALWA	10.0	54.2	2.8	0.4	0.1	19.8	12.4	0.6	0.3	0.4	101.2
ALIRAJPUR	7.0	114.5	3.4	0.2	0.1	48.4	11.7	4.7	0.2	0.5	190.7
ANUPPUR	18.1	37.1	3.3	1.4	0.1	11.4	29.3	10.1	0.1	0.4	111.3
ASHOKNAGAR	15.1	97.1	2.5	0.5	0.4	26.8	7.2	3.6	0.7	0.9	154.8
BALAGHAT	87.6	162.8	23.4	3.1	5.3	116.2	48.8	16.4	1.7	2.4	467.5
BARWANI	10.7	101.9	7.4	0.7	0.2	40.8	16.6	2.4	0.4	0.5	181.7
BETUL	66.5	209.3	37.3	4.5	1.4	92.2	30.9	24.7	2.4	1.8	471.2
BHIND	59.0	120.1	17.2	3.7	0.7	41.8	66.9	28.8	0.6	0.5	339.3
BHOPAL	97.5	139.8	34.6	26.7	8.9	58.6	75.7	57.7	17.4	10.0	527.1
BURHANPUR	22.5	58.3	11.1	3.2	0.3	35.2	15.4	8.7	1.5	0.7	156.8
CHHATARPUR	40.4	287.6	12.4	2.7	1.2	64.8	46.3	15.5	1.8	1.2	474.1
CHHINDWARA	61.3	232.7	22.7	5.0	1.8	72.0	58.4	26.3	3.2	1.9	485.3
PANDHURNA	23.1	86.8	7.7	0.4	0.2	19.4	5.4	2.7	0.3	0.7	146.7
DAMOH	58.8	206.9	11.5	3.0	0.6	44.0	24.8	12.4	0.7	1.0	363.7
DATIA	22.6	97.3	6.5	0.8	0.3	29.9	8.0	4.5	0.6	0.7	171.2
DEWAS	20.6	236.3	3.8	2.4	1.0	118.5	17.1	4.8	2.5	1.6	408.5
DHAR	23.6	248.6	7.3	2.4	0.8	103.3	47.8	5.3	1.0	1.6	441.8

DINDORI	13.6	32.7	5.9	0.2	0.3	24.2	10.6	3.6	0.1	0.8	92.0
GUNA	34.2	82.6	3.7	1.6	0.7	35.9	50.1	5.9	1.0	1.1	216.8
GWALIOR	111.6	218.7	35.5	20.7	4.9	64.7	95.7	61.8	9.6	5.6	628.8
HARDA	17.2	136.4	3.8	1.1	0.5	20.3	6.2	3.3	0.4	0.9	190.1
HOSHANGABAD	46.7	243.7	8.8	4.0	1.8	67.5	27.4	13.9	2.0	3.2	419.0
INDORE	98.9	236.0	39.5	27.6	14.7	130.6	95.1	56.9	23.8	7.2	730.1
JABALPUR	154.3	204.2	81.0	40.2	3.6	85.0	77.8	119.3	9.8	9.9	785.0
JHABUA	10.7	107.7	4.4	0.8	0.3	58.0	17.7	1.5	0.2	0.7	202.0
KATNI	70.0	125.7	28.5	7.6	2.0	71.8	26.5	37.4	2.3	1.7	373.5
KHARGONE	44.7	186.1	16.7	3.6	0.8	96.9	21.5	4.5	2.3	1.6	378.6
MANDLA	46.8	115.5	10.7	1.4	1.2	38.9	20.9	10.5	0.5	2.7	249.1
MANDSAUR	59.8	248.1	19.9	4.8	2.5	61.7	36.0	8.7	3.0	2.8	447.2
MORENA	57.7	136.7	13.6	4.2	0.9	31.1	66.1	20.7	1.5	0.5	332.9
NARSINGHPUR	32.8	198.2	8.2	2.0	1.1	35.0	11.5	13.0	1.6	2.9	306.3
NEEMUCH	38.6	218.0	13.6	4.5	1.9	36.4	11.7	6.4	1.6	1.7	334.3
NIWARI	10.1	42.2	2.3	0.3	0.2	10.5	7.4	3.4	0.2	0.2	76.9
PANNA	14.9	232.9	4.4	0.9	0.4	22.0	17.9	3.6	0.2	0.5	297.7
RAISEN	25.5	314.0	4.4	0.9	0.9	28.0	30.3	3.7	0.7	1.2	409.8
RAJGARH	44.2	261.4	17.7	1.6	1.1	37.5	22.3	4.4	0.9	1.2	392.2
RATLAM	46.7	184.0	19.8	3.8	0.7	46.4	21.7	7.2	3.5	2.8	336.6
REWA	60.8	163.8	22.9	4.7	2.8	95.9	29.6	29.9	0.7	1.2	412.3
Mauganj	16.8	39.4	5.7	0.4	0.1	38.1	8.4	3.3	0.1	0.2	112.4
SAGAR	84.2	230.7	22.7	7.8	1.8	53.4	53.9	33.2	2.5	1.9	492.1
Satna	36.4	144.8	12.3	3.7	1.7	42.9	37.7	23.0	0.9	0.9	304.4
Maihar	13.5	52.9	5.1	0.5	0.2	20.4	5.9	5.0	0.2	0.2	104.0
SEHORE	37.7	212.0	15.1	2.7	1.3	34.4	13.2	8.6	0.9	1.5	327.3
SEONI	51.5	136.6	14.7	1.7	1.0	48.8	56.9	9.6	1.4	1.0	323.2

SHAH DOL	36.7	110.7	8.2	2.7	0.3	26.8	54.0	15.9	0.4	0.7	256.3
SHAJAPUR	28.3	105.1	6.6	1.8	0.3	44.5	14.9	2.6	1.0	1.2	206.2
SHEOPUR	10.4	27.7	2.6	0.2	0.2	8.9	13.6	2.2	0.1	0.2	66.0
SHIVPURI	35.7	186.7	6.1	3.0	0.6	38.3	42.4	7.6	1.7	1.2	323.4
SIDHI	15.4	59.2	2.9	0.3	0.1	31.0	8.1	2.4	0.0	0.2	119.7
SINGRAULI	36.2	94.7	6.0	2.0	0.6	28.9	48.2	19.1	0.1	0.5	236.2
TIKAMGARH	24.8	153.5	5.4	1.7	0.8	40.4	18.7	9.2	1.0	0.7	256.1
UJJAIN	81.5	213.4	29.0	14.5	3.8	89.9	39.5	27.1	6.7	3.3	508.7
UMARIA	44.8	67.3	11.3	4.1	0.9	20.3	43.7	21.7	0.6	0.6	215.4
VIDISHA	24.2	365.5	10.2	2.8	1.8	28.0	29.3	7.8	1.9	1.1	472.7
Grand Total	2,288.2	8,503.3	758.2	250.5	83.5	2,688.6	1,735.3	853.9	122.5	93.4	17,377.3

1. Number of Account opened under various schemes in Post Offices in UT of Dadra and Nagar Haveli:

District	Savings Account	Recurring Deposit	Time Deposits	Monthly Income Scheme	Public Provident Fund	Sukanya Samriddhi Account	National Savings Certificate	Kisan Vikas Patra	Senior Citizen Savings Scheme	Mahila Samman Savings Certificate	Total
DADRA AND NAGAR HAVELI	10422	11333	2576	1077	997	8466	6335	4418	871	298	46793

Number of Account opened under various schemes in Post Offices in Maharashtra, district-wise:

(In thousand)

Scheme/District	Savings Account	Recurring Deposit	Time Deposits	Monthly Income Scheme	Public Provident Fund	Sukanya Samridhi Account	National Savings Certificate	Kisan Vikas Patra	Senior Citizen Savings Scheme	Mahila Samman Savings Certificate	Total
CHHATRAPATI SAMBHAJI NAGAR	97.2	421.8	22.6	17.3	11.1	92.6	57.8	22.8	17.4	10.3	770.8
AHMEDNAGAR	208.6	938.1	104.9	28.6	20.1	137.8	61.2	41.0	20.0	15.1	1575.3
AKOLA	88.9	176.7	22.0	10.8	8.7	62.5	32.6	19.6	7.3	11.0	440.1
AMRAVATI	215.6	336.2	49.4	16.4	10.1	107.2	36.4	23.9	9.9	19.3	824.4
BEED	92.4	262.8	40.6	7.2	3.9	53.1	15.8	15.9	4.2	12.5	508.4
BHANDARA	83.6	132.0	19.1	4.3	2.8	39.4	17.4	24.9	2.8	6.7	333.1
BULDHANA	165.3	366.6	27.0	10.9	10.4	66.5	46.9	24.8	7.7	14.0	740.1
CHANDRAPUR	107.4	195.4	26.2	11.1	7.4	48.2	40.5	37.3	5.6	6.8	486.0
DHULE	98.4	246.3	26.2	12.4	9.5	38.7	21.7	19.3	8.7	9.9	491.1
GADCHIROLI	36.3	101.8	5.2	0.8	2.4	27.2	9.9	9.0	0.7	2.5	195.7
GONDIA	73.7	106.3	20.5	4.3	2.6	46.3	14.4	17.1	1.9	4.6	291.8
HINGOLI	17.4	165.0	3.0	1.2	2.8	24.6	9.3	4.9	0.5	3.7	232.4
JALGAON	295.4	767.2	73.5	29.4	40.0	135.6	55.4	57.2	23.6	39.4	1516.6
JALNA	49.1	306.9	7.6	2.6	4.0	51.7	26.2	24.0	2.5	5.6	480.3
KOLHAPUR	279.0	731.8	229.5	42.8	23.7	143.4	122.1	123.6	37.3	24.7	1758.0
LATUR	74.8	266.1	24.2	5.9	15.7	63.4	22.3	17.3	4.8	17.6	512.1
MUMBAI	189.9	525.3	184.9	76.5	61.7	92.1	311.4	226.0	46.4	23.1	1737.4

MUMBAI SUBURBAN	326.5	641.8	143.9	109.1	57.9	175.7	449.8	310.0	85.7	40.0	2340.4
NAGPUR	352.0	433.2	106.1	54.2	31.1	114.4	140.5	108.0	38.6	30.7	1408.8
NANDED	102.1	616.7	17.2	7.6	13.7	109.3	41.1	39.1	3.7	25.2	975.8
NANDURBAR	37.1	191.3	6.3	3.4	3.2	21.3	8.9	5.4	2.9	4.3	284.1
NASHIK	418.7	635.1	143.0	51.4	47.4	158.0	119.9	68.2	55.5	43.2	1740.3
OSMANABAD	91.6	148.9	28.8	3.8	4.4	49.7	10.3	10.4	2.9	18.9	369.5
PALGHAR	109.7	214.9	23.1	18.3	9.0	61.4	68.9	46.6	15.1	12.1	579.1
PARBHANI	47.5	281.2	9.8	5.9	3.8	51.3	22.5	15.8	2.7	7.9	448.3
PUNE	552.4	1564.8	277.8	125.6	95.4	322.8	399.1	134.5	123.9	71.4	3667.5
RAIGAD	225.8	349.8	152.5	33.3	16.9	77.1	96.6	63.4	24.0	26.7	1066.0
RATNAGIRI	362.3	369.4	168.9	19.2	14.4	68.2	66.1	80.4	11.7	20.6	1181.2
SANGLI	243.1	659.0	100.9	28.5	15.6	94.0	75.4	58.7	17.2	17.0	1309.3
SATARA	260.7	571.2	95.2	30.0	30.1	110.6	84.8	76.1	20.6	15.9	1295.2
SINDHUDURG	196.0	333.4	117.4	10.6	6.3	36.7	59.7	50.7	7.7	29.5	848.1
SOLAPUR	236.3	638.6	79.5	20.1	18.9	127.7	122.7	32.4	13.0	11.2	1300.4
THANE	312.3	469.6	124.3	98.3	42.9	153.7	360.3	202.4	86.1	39.7	1889.5
WARDHA	129.6	167.9	31.8	7.6	5.3	34.4	21.2	19.4	4.4	8.2	429.9
WASHIM	54.8	120.3	9.1	2.6	3.2	42.8	13.5	11.4	1.7	5.3	264.5
YAVATMAL	126.7	231.6	18.9	6.6	8.7	65.2	21.4	14.8	4.9	10.5	509.4
Grand Total	6358.1	14684.8	2541.0	918.8	664.9	3104.4	3083.7	2056.3	723.7	665.3	34801.0

Annexure-II

Total amount of money deposited (INR in Crore) in various schemes by people of Madhya Pradesh, Dadra and Nagar Haveli and Maharashtra:

NAME OF SCHEME	DADRA AND NAGAR HAVELI	MAHARASHTRA	MADHYA PRADESH
Savings Account	44.1	18552.1	7801.3
Recurring Deposit	41.1	20995.3	12491.6
Time Deposits	45.1	27693.8	9853.5
Monthly Income Scheme	39.0	29687.3	7474.6
Public Provident Fund	25.7	21207.9	4004.7
Sukanya Samriddhi Account	52.8	16145.6	6506.9
National Savings Certificate	57.5	20962.2	6269.1
Kisan Vikas Patra	50.9	13519.3	6001.6
Senior Citizen Savings Scheme	54.3	39964.3	6481.1
Mahila Samman Savings Certificate	4.4	5312.4	1050.0
Total	414.9	214040.4	67934.4

Number of computerized Post Offices in Madhya Pradesh, district-wise

Name of District	No. of Computerized Post Offices
Bhopal	140
Raisen	255
Vidisha	210
Narmadapuram	196
Harda	107
Narsinghpur	232
Guna	172
Shivpuri	274
Ashoknagar	138
Gwalior	171
Datia	140
Morena	203
Bhind	260
Sheopur	93
Balaghat	478
Seoni	256
Chhatarpur	263
Tikamgarh	132
Niwari	60
Chhindwara	326
Betul	306
Pandhurna	72
Jabalpur	229
Katni	201
Mandla	415
Dindori	124
Rewa	262
Mauganj	73
Sidhi	151
Singrauli	118
Sagar	331
Damoh	216
Satna	200
Panna	153
Maihar	101
Shahdol	151
Anuppur	144
Umaria	128
Indore	164
Dewas	211
Dhar	260
Ujjain	199
Shajapur	126
Agar Malwa	68
Ratlam	188

Jhabua	117
Alirajpur	97
Khandwa	179
Khargon	216
Burhanpur	71
Barwani	154
Mandsaur	221
Neemuch	135
Sehore	192
Rajgarh	196
Total	10275

Number of computerized Post Offices in UT of Dadra and Nagar Haveli

Name of District	No. of Computerized Post Offices
Dadra and Nagar Haveli	3

Number of computerized Post Offices in Maharashtra, district-wise

Name of District	No. of Computerized Post Offices
Mumbai	111
Mumbai Suburban	118
Sindhudurg	55
Kolhapur	96
Sangli	83
Ratnagiri	79
CS Nagar	54
Jalna	28
Beed	36
Jalgaon	77
Dhule	34
Nandurbar	22
Nanded	54
Latur	30
Dharashiv	30
Pharbhani	24
Hingoli	10
Akola	32
Washim	14
Yeotmal	41
Nagpur	107
Wardha	27
Chandrapur	37
Gadchiroli	18
Amravati	55
Buldhana	33
Bhandara	19
Gondia	12
Thane	83

Palghar	37
Nashik	98
Raigad	68
Pune	215
Satara	95
Solapur	92
Ahmednagar	97
Total	2121
