

GOVERNMENT OF INDIA
MINISTRY OF STEEL

LOK SABHA
UNSTARRED QUESTION NO. 2783
FOR ANSWER ON 18.03.2025

EFFECTIVENESS OF DIGITAL SYSTEMS AT NMDC

2783. SHRI GAJENDRA SINGH PATEL:
SHRI GANESH SINGH:
SHRI GODAM NAGESH:

Will the Minister of STEEL be pleased to state:

- (a) the mechanisms in place to audit and assess the effectiveness of the digital systems in National Mineral Development Cooperation (NMDC);
- (b) the steps taken to ensure that feedback from stakeholders, especially local communities, is incorporated into NMDC's decision-making processes; and
- (c) whether NMDC has set up any dedicated digital platforms or dashboards for real-time public engagement and information dissemination, if so, the details thereof?

ANSWER

THE MINISTER OF STATE IN THE (SHRI BHUPATHIRAJU SRINIVASA VARMA)
MINISTRY OF STEEL

- (a) To audit and assess the effectiveness of the digital systems, National Mineral Development Corporation (NMDC) has implemented an Enterprise Resource Planning (ERP) system. This ERP system is a fully integrated business solution that encompasses all organizational functions, ensuring seamless operations.
- (b) NMDC has put in place a structured consultative mechanism for obtaining feedback from stakeholders especially from local communities/village representatives through the District Collector, which is taken into consideration into NMDC's decision-making process.
- (c) Official website of NMDC (www.nmdc.co.in), serves as a one-stop digital platform for real-time public engagement and information sharing. NMDC also actively engages with public through social media platform.
