GOVERNMENT OF INDIA MINISTRY OF LABOUR AND EMPLOYMENT LOK SABHA UNSTARRED QUESTION NO. 226 TO BE ANSWERED ON 03.02.2025

MULTILINGUAL FUNCTIONALITY ON THE e-SHRAM PORTAL

226. SHRI DHAIRYASHEEL SAMBHAJIRAO MANE: SHRI CHAVAN RAVINDRA VASANTRAO: SHRI SUDHEER GUPTA:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a)whether the Government has launched multilingual functionality on the e-Shram portal to provide seamless access to various Government schemes for unorganised workers and if so, the details thereof;
- (b)the total number of registration done on the e-Shram portal by the unorganised workers since its launch along with the average number of registration done per day during last one year;
- (c)the details of social security schemes being facilitated through registration on the e-Shram portal at present; and
- (d)the other steps taken/being taken by the Government to provide comprehensive social protection to unorganised workers in the country?

ANSWER

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SUSHRI SHOBHA KARANDLAJE)

(a) to (d): The Ministry of Labour and Employment launched eShram portal (eshram.gov.in) on 26th August 2021 for creation of a comprehensive National Database of Unorganised Workers (NDUW) seeded with Aadhaar. eShram portal is meant to register and support the unorganised workers by providing them a Universal Account Number (UAN) on a self-declaration basis.

As on 28th January 2025, over 30.58 crore unorganised workers have registered on eShram portal. During the last year, i.e., from 1st January 2024 to 31st December 2024, the eShram portal recorded over 1.23 crore registration with an average of 33.7 thousand registrations per day.

The eShram facilitates to provide welfare cover to the unorganised workers through its following key features:

- (i) eShram has been integrated with National Career Service (NCS) Portal. An unorganised worker can register on NCS using his/ her Universal Account Number (UAN) and search for suitable job opportunities. An option/ link has also been provided to registrants' on eShram portal to seamlessly register on NCS.
- (ii) eShram is integrated with Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM). PM-SYM is a pension scheme for unorganised workers who are aged between 18-40 years. It provides a monthly pension of Rs. 3000/- after attaining the age of 60 years. Using UAN any unorganised worker can easily enrol under PM-SYM. In the scheme 50 percent of the contribution is borne by the Government of India and the rest is being contributed by the worker.
- (iii) Provision has been added in eShram to capture family details of migrant workers.
- (iv) Provision has been added in eShram to share construction workers' data with States/ Union Territories to facilitate their registration in respective Building and other Construction Workers (BoCW) boards.
- (v) To provide skill enhancement and apprenticeship opportunities to unorganised worker, eShram has been integrated with Skill India Digital portal of Ministry of Skill Development and Entrepreneurship.
- (vi) eShram is also integrated with myScheme portal. myScheme is a National Platform that aims to offer one-stop search and discovery of the Government schemes. It provides an innovative, technology based solution to discover scheme information based upon the eligibility of the citizen.

In keeping with the vision of the Budget Announcement recently on developing eShram as a One-Stop-Solution for unorganised workers to have access to various social security schemes, Ministry of Labour and Employment launched the eShram-"One-Stop-Solution" on 21st October 2024. eShram- "One-Stop-Solution" entails integration of different social security/ welfare schemes at single portal i.e., eShram. This enables unorganised workers registered on eShram to access social security schemes and see benefits availed by them so far, through eShram.

So far, 12 schemes of different Central Ministries/Departments have already been integrated/ mapped with the eShram including Pradhan Mantri Surakhsa Bima Yojana (PMSBY), Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY), Ayushman Bharat – Pradhan Mantri Jan Arogya Yojana, Prime Minister Street Vendors AtmaNirbhar Nidhi (PM-SVANidhi), PM Awas Yojana- Urban (PMAY-U), PM Awas Yojana- Gramin (PMAY-G), Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA).

To enhance the accessibility of the eShram portal, the Ministry of Labour and Employment launched multilingual functionality on the eShram portal on 7th January 2025, using the Bhashini platform. This enhancement now allows workers to interact with eShram portal in 22 Indian languages, improving accessibility and promoting inclusivity for all.
