

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL & TRAINING)

LOK SABHA
UNSTARRED QUESTION NO. 2125
(ANSWERED ON 12.03.2025)

RASHTRIYA KARMAYOGI JAN SEVA PROGRAMME

2125. DR. NISHIKANT DUBEY:
SHRI PRADEEP KUMAR SINGH:
DR. VINOD KUMAR BIND:
SHRI BIBHU PRASAD TARAI:
SHRI ANIL FIROJIYA:
SHRI PRATAP CHANDRA SARANGI:

Will the **PRIME MINISTER** be pleased to state:

- (a) the manner in which the Government plan to institutionalise the learnings from “Rashtriya Karmayogi Jan Seva Programme” into the routine functioning of administrative departments;
- (b) whether there are any practical case-study-based components included in the training to ensure real-world applicability of the lessons imparted and if so, the details thereof;
- (c) whether there are any plans to extend this training programme to State Government officials and local administrative bodies to ensure uniform capacity building across all levels of governance; and
- (d) if so, the details thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER’S OFFICE
(DR. JITENDRA SINGH)

(a): Rashtriya Karmayogi Jan Seva Programme is a large-scale, behavioural training programme being implemented by the Capacity Building Commission for Central Government employees. It aims to instill a spirit of public service (seva bhaaw) and sense of satisfaction in the work government employees perform.

To implement this, Master Trainers (MTs) have been trained in all the Ministries/Departments through a three-day capacity building workshop. The Master trainer, in turn, are now training all the employees of their Ministry/Department in batches of 30-35 officials.

(b): The programme uses interactive learning methods rooted to the context of the government servant. Some examples include:

1. Situational exercises where participants collectively think together to improve their ways of working (introduce a Karmayogi way of working).
2. Detailed team design exercise that participants do, where they reflect on their current roles and work in their section, and the contributions they are making to the department and to the larger national development goals.

(c) & (d): As per the current plan, the programme is for the Central Government employees.
