

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION. NO. 2080
TO BE ANSWERED ON: 12.03.2025

USE OF BHASHINI

2080: SMT. KRITI DEVI DEBBARMAN:
SHRI MANISH JAISWAL:
SHRI MAHESH KASHYAP:
SHRI PRAVEEN PATEL:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the manner in which the Government plans to train on-ground personnel and volunteers to effectively use BHASHINI's tool and features;
- (b) the steps being taken to ensure accessibility of BHASHINI's services for elderly and differently-abled individuals during the event;
- (c) whether the Government is planning to expand the language support of BHASHINI beyond 11 languages for future events like Maha Khumbh; and
- (d) if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a): BHASHINI is a government initiative under Digital India, led by the Ministry of Electronics & IT, aimed at making digital services accessible in multiple Indian languages. It provides real-time translation and speech recognition support for 22 scheduled Indian languages. By integrating Automatic Speech Recognition (ASR), Neural Machine Translation (NMT), Text-to-Speech (TTS), and Transliteration, BHASHINI ensures linguistic inclusivity across digital platforms, benefiting sectors such as governance, education, healthcare, and media. The initiative also supports startups, researchers, and developers in building innovative language-based AI applications. BHASHINI collaborates with user organizations and line ministries to facilitate hands-on training, workshops, and real-world implementations on a case-to-case basis. This support primarily includes designing training materials and conducting "train-the-trainer" workshops. BHASHINI provides structured workshops at different levels, conducted before, during, or after the integration of its solutions. Additionally, BHASHINI conducts various offline and online sessions covering its diverse range of services, including ASR, TTS, NMT, and Transliteration, among others.

(b): BHASHINI has AI models for ASR, NMT, and TTS. These services are designed to provide multilingual access to all citizens, including the elderly and differently-abled individuals.

(c) and (d): Yes, under the Bhashini Mission, language translation support is available from English to the 22 scheduled languages of India, as listed in the Eighth Schedule of the Constitution. During Maha Kumbh 2025, BHASHINI services were successfully integrated into various key use cases including chat bot, digital lost and found and Police mobile app for Maha Kumbh enhancing multilingual communication and assistance.
