GOVERNMENT OF INDIA MINISTRY OF PANCHAYATI RAJ LOK SABHA UNSTARRED QUESTION NO. 1930

ANSWERED ON 11.03.2025

E-PANCHAYAT MISSION MODE PROJECT

1930. SMT. ANITA SUBHADARSHINI: DR. SHIVAJI BANDAPPA KALGE: SHRI GYANESHWAR PATIL:

Will the Minister of PANCHAYATI RAJ be pleased to State:

- (a) whether the digital infrastructure provided under the e-panchayat Mission Mode Project (MMP) are user-friendly and easily accessible in Gram Panchayats specially located in remote and rural areas in the country, if not, the reasons therefor;
- (b) whether the Government proposes for removing the bottlenecks in e-panchayat Mission Mode project in future and if so, the details thereof;
- (c) the number of Panchayats digitalised under e-Panchayat Mission Mode Project in the country State-wise particularly in Madhya Pradesh;
- (d) whether any time frame has been fixed for digitalization of remaining Panchayats in the country, State-wise particularly in Maharashtra and Madhya Pradesh; and
- (e) the expected improvements in governance and public service delivery through digitization of Panchayats?

ANSWER

THE MINISTER OF STATE FOR PANCHAYATI RAJ

(PROF. S.P. SINGH BAGHEL)

(a) to (e) Under Digital India Programme, the Ministry of Panchayati Raj is implementing e-Panchayat Mission Mode Project (MMP), in all the States/ UTs of the country including Maharashtra and Madhya Pradesh. The aim is to revamp the functioning of Panchayats and to make them more transparent, accountable, and effective. Ministry has launched eGramSwaraj, an accounting application to simplify Panchayat work like planning, accounting, and budgeting.

Ministry has also integrated eGramSwaraj with Public Financial Management System (PFMS) for Gram Panchayats (GPs) to make real-time payments to vendors/service providers. The progress made by States/UTs, including Maharashtra and Madhya Pradesh, under eGramSwaraj for the year 2024-25 is given at **Annexure-I.**

The Ministry is committed to the continuous enhancement of the e-Panchayat Mission Mode Project (MMP). Based on feedback and inputs received from States and Union Territories, necessary modifications are being incorporated into various applications. Additionally, capacity-building initiatives are being undertaken to strengthen digital literacy among Panchayat officials and stakeholders, ensuring effective utilization of digital platforms.

The Ministry has also implemented ServicePlus to enhance digital service delivery at the Panchayat level. This configurable platform enables the rapid rollout of electronic services. This platform facilitates over 3,606 services across 36 States/UTs, streamlining workflows, enhancing transparency, and ensuring efficiency. Further, the Ministry has also introduced the Model Panchayat Citizens' Charter, aligning local actions with the Sustainable Development Goals (SDGs). This framework guides Panchayats in delivering services in a time-bound manner while addressing citizens' grievances effectively. The campaign "Meri Panchayat, Mera Adhikaar – Jan SevaayeinHamaareDwaar," conducted in 2021, reinforced these efforts. So far, 2.15 lakh Gram Panchayats have uploaded their Citizens' Charters, offering 954 services.

Furthermore, to attain the vision of Digital India, the BharatNet project is being implemented by Department of Telecommunications (DoT) in a phased manner to provide broadband connectivity to all Gram Panchayats in the country, including Maharashtra and Madhya Pradesh. So far, out of a total of 2.68 lakh Gram Panchayats/Traditional Local Bodies (TLBs), 2.18 lakh GPs/TLBs have been made service-ready for providing high-speed internet services under the BharatNet project. To further improve digital connectivity, the Amended BharatNet Programme was approved by the Cabinet on 04.08.2023 for the upgradation of the existing network of BharatNet Phase-I and Phase-II and the creation of a network in the remaining Gram Panchayats. BSNL has been nominated as the Project Management Agency.

Digitization of Panchayats is expected to bring significant improvements in governance and public service delivery. Key benefits include increased transparency and accountability in financial transactions, efficient planning and budgeting, seamless digital record-keeping, and improved accessibility to government services for rural citizens. Integration with PFMS ensures timely payments, reducing delays and enhancing financial efficiency. Overall, e-Panchayat MMP is strengthening grassroots democracy and enabling Panchayats to function more effectively as units of local self-governance.

Annexure-I

Annexure referred to in reply to part (a) to (e) of the Lok Sabha Unstarred Question No. 1930 answered on 11.03.2025 regarding 'e-Panchayat Mission Mode Project'.

Adoption of eGramSwaraj at Panchayat level during FY 2024-25

| S. N o | State Name | Total Number of Village Panchayats & Equivalent | Village Panchayat onboard | Village Panchayats & Equivalent With Online Payment | Total Number of Block Panchayats & Equivalent | Block Panchayat onboard | Block Panchayats With Online Payment | Total Number of Zila Panchayats & Equivalent | Zila Panchayat onboard | Zila Panchayats With Online Payment |
|--------------|----------------------|---|------------------------------|---|---|----------------------------|--|--|---------------------------|---|
| | | Tot | Vill | Villag Eq On | Tot | Blo | Blo | Total P | Zi | Zil |
| 1 | ANDHRA PRADESH | 13328 | 13296 | 12970 | 660 | 660 | 642 | 13 | 13 | 13 |
| 2 | ARUNACHAL PRADESH | 2108 | 2106 | 222 | 0 | 0 | 0 | 27 | 25 | 8 |
| 3 | ASSAM | 2662 | 2197 | 2176 | 191 | 191 | 189 | 30 | 29 | 27 |
| 4 | BIHAR | 8054 | 8054 | 8045 | 534 | 534 | 530 | 38 | 38 | 38 |
| 5 | CHHATTISGARH | 11596 | 11594 | 11516 | 146 | 146 | 146 | 27 | 27 | 27 |
| 6 | GOA | 191 | 190 | 93 | 0 | 0 | 0 | 2 | 2 | 2 |
| 7 | GUJARAT | 14656 | 14599 | 13890 | 248 | 248 | 248 | 33 | 33 | 33 |
| 8 | HARYANA | 6226 | 6222 | 5914 | 143 | 143 | 134 | 22 | 22 | 22 |
| 9 | HIMACHAL PRADESH | 3615 | 3614 | 3540 | 81 | 81 | 81 | 12 | 12 | 12 |
| 10 | JHARKHAND | 4345 | 4345 | 4329 | 264 | 264 | 262 | 24 | 24 | 24 |
| 11 | KARNATAKA | 5954 | 5954 | 5937 | 238 | 232 | 126 | 31 | 31 | 28 |

| 12 | KERALA | 941 | 941 | 941 | 152 | 152 | 152 | 14 | 14 | 14 |
|----|---------------|--------|--------|--------|------|------|------|-----|-----|-----|
| 13 | MADHYA | 23011 | 23009 | 22980 | 313 | 313 | 310 | 52 | 52 | 52 |
| | PRADESH | | | | | | | | | |
| 14 | MAHARASHTRA | 27917 | 27894 | 26737 | 351 | 351 | 307 | 34 | 34 | 34 |
| 15 | MANIPUR | 3180 | 161 | 123 | 0 | 0 | 0 | 12 | 6 | 4 |
| 16 | MEGHALAYA | 6817 | 0 | 0 | 2241 | 0 | 0 | 3 | 3 | 0 |
| 17 | MIZORAM | 842 | 842 | 832 | 0 | 0 | 0 | 0 | 0 | 0 |
| 18 | NAGALAND | 1289 | 186 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 19 | ODISHA | 6794 | 6794 | 6793 | 314 | 314 | 314 | 30 | 30 | 30 |
| 20 | PUNJAB | 13237 | 13222 | 9775 | 152 | 151 | 114 | 22 | 22 | 19 |
| 21 | RAJASTHAN | 11211 | 11207 | 10837 | 361 | 353 | 351 | 33 | 33 | 33 |
| 22 | SIKKIM | 199 | 199 | 195 | 0 | 0 | 0 | 6 | 6 | 6 |
| 23 | TAMIL NADU | 12525 | 12525 | 12519 | 388 | 388 | 388 | 36 | 36 | 36 |
| 24 | TELANGANA | 12991 | 12768 | 12636 | 572 | 540 | 508 | 32 | 32 | 32 |
| 25 | TRIPURA | 1194 | 1185 | 1174 | 75 | 75 | 75 | 9 | 9 | 9 |
| 26 | UTTARAKHAND | 7795 | 7794 | 7743 | 95 | 95 | 95 | 13 | 13 | 13 |
| 27 | UTTAR PRADESH | 57691 | 57691 | 57609 | 826 | 826 | 818 | 75 | 75 | 75 |
| 28 | WEST BENGAL | 3339 | 3339 | 3338 | 345 | 345 | 345 | 22 | 21 | 21 |
| | Total | 263708 | 251928 | 242864 | 8690 | 6402 | 6135 | 652 | 642 | 612 |
