

**GOVERNMENT OF INDIA  
MINISTRY OF COOPERATION**

**LOK SABHA  
UNSTARRED QUESTION NO. 1182  
TO BE ANSWERED ON 11<sup>th</sup> FEBRUARY, 2025**

**PACS as Common Service Centre**

†1182. **Shri Dilip Saikia:**

**Shri Bidyut Baran Mahato:**

**Smt. Kamlesh Jangde:**

Will the Minister of Cooperation (**सहकारिता मंत्री**) be pleased to state:

- (a) whether the Ministry of Cooperation has signed MoUs with various Government entities and stakeholders to enable Primary Agricultural Credit Societies (PACS) to function as Common Service Centres (CSCs);
- (b) if so, the details thereof;
- (c) the details of the services which could be provided by PACS now; and
- (d) the manner in which the farmers in the country and particularly in Chhattisgarh could benefit from the said move?

**ANSWER**

**THE MINISTER OF COOPERATION**

**सहकारिता मंत्री (SHRI AMIT SHAH)**

(a) to (d): Yes, Sir. In order to enable Primary Agricultural Credit Societies (PACS) to function as Common Service Centres (CSC), a Memorandum of Understanding has been signed between Ministry of Cooperation, Ministry of Electronics & Information Technology, NABARD and CSC e-Governance Services India Limited, which aims to enable PACS to deliver more than 300 e-services, including banking, insurance, Aadhar enrolment/ updation, health services, agricultural services, etc. to rural citizens of the country. As on 27.01.2025, a total of 42,080 PACS have started providing CSC services in the country, including 1,897 PACS in the State of Chhattisgarh.

PACS functioning as CSC can provide various e- services, including the following:

- i. **Pradhan Mantri Welfare Schemes:** Ayushman Bharat Yojana, PM Kisan Maandhan Yojana, PM Fasal Bima Yojana, E-Shram Registrations, PM Kisan Samman Nidhi etc.
- ii. **Central Government Services:** Aadhaar, PAN Card, Jeevan Pramaan, Passport, Water & Electricity Bill Payment Services, ITR Filing, E-Stamp, etc.
- iii. **State Government Services:** E-District Services, PDS Services, Municipal Services, etc.
- iv. **Financial Inclusion Services:** Banking, Loan, Insurance, Pension, DigiPay, FASTag, etc.

- v. **Agricultural Services:** CSC eAgri Portal, Agri Tele-Consultation & ePashu Chikitsa, Soil Testing Center, Kisan eMart, Kisan Credit Card, etc.
- vi. **E-Mobility & Smart Products:** Rural e-Mobility Dealership, Smart Products, etc.
- vii. **Other Services:** Stree Swabhiman Initiative, SPARSH Defence Pension Services Portal, Mobile, DTH Recharge & Bill Payment, etc.

This initiative enables farmers in the State of Chhattisgarh and across the country to access various e-services locally at the PACS level, reducing travel costs, enhancing financial inclusion, and improving service delivery. By providing digital access at the grassroots level, it empowers rural communities and enhances their ease of living. Additionally, it creates new income opportunities for PACS, ultimately benefiting crores of small and marginal farmers associated with them.

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