

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
STARRED QUESTION NO. 268
TO BE ANSWERED ON 19TH MARCH, 2025**

DISRUPTED SERVICES OF BSNL IN JHARKHAND

***268. SHRI NALIN SOREN:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) whether the services of Bharat Sanchar Nigam Limited remain frequently disrupted in Jharkhand;
- (b) if so, whether the Government has received any complaints from the State Government in this regard;
- (c) if so, the details thereof;
- (d) whether the Government has fixed any accountability in this regard; and
- (e) if so, the details thereof?

ANSWER

**MINISTER OF COMMUNICATIONS AND DEVELOPMENT OF NORTH EASTERN
REGION
(SHRI JYOTIRADITYA M. SCINDIA)**

- (a) to (e) A statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF LOK SABHA IN RESPECT OF PARTS (a) TO (e) OF THE LOK SABHA STARRED QUESTION NO.268 FOR 19TH MARCH, 2025 REGARDING “DISRUPTED SERVICES OF BSNL IN JHARKHAND.”

(a) to (e) The mobile and landline services provided by Bharat Sanchar Nigam Limited (BSNL) are working satisfactorily and meeting the Quality of Service (QoS) parameters related to network availability of Cellular services of Telecom Regulatory Authority of India (TRAI) in Jharkhand (Bihar, Licenced Service Area).

No complaint has been received from the State Government regarding BSNL network disruption in Jharkhand.
