

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 457
TO BE ANSWERED ON 27TH NOVEMBER, 2024**

INDIA POST PAYMENTS BANK (IPPB)

**457 SHRI KOTA SRINIVASA POOJARY:
SHRI GYANESHWAR PATIL:
SHRI RAVINDRA DATTARAM WAIKAR:
SMT. DELKAR KALABEN MOHANBHAI:
SHRI BHUMARE SANDIPANRAO ASARAM:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) the number of India Post Payment Banks functioning in the country from the last five years till date;
- (b) the details of the services provided by the Government through the India Post Payment Banks;
- (c) the State-wise, district-wise and post office-wise details thereof including Sambhaji Nagar (Aurangabad) district in Maharashtra;
- (d) the effective steps being taken by the Government to increase the service of India Post Payment Banks in the country;
- (e) the provisions made by the Government to expand the Government schemes through these banks in the country including Madhya Pradesh, Dadra and Nagar Haveli, Karnataka and Maharashtra; and
- (f) the details thereof and the number of people benefitted through the scheme in Madhya Pradesh, Dadra and Nagar Haveli, Karnataka and Maharashtra in this regard?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) There is only one payments bank, i.e., India Post Payments Bank (IPPB), set up under Department of Posts. The bank has 650 branches and over 1.63 lakh access points through the post office network.
- (b) IPPB is offering a range of services and products such as savings and current accounts, Virtual Debit Card, Domestic Money Transfer services, bill and utility payments, insurance services for IPPB customers, Post Office Savings Account (POSA) linkage with IPPB accounts, online payment for Post Office Savings schemes, Digital Life Certificate (DLC), Aadhaar Enabled Payment System (AePS), mobile number update in Aadhaar for any citizen and Child Enrolment services for any child of 0-5 years old.

(c) IPPB has opened 6,80,794 accounts in Sambhaji Nagar (Aurangabad) district in Maharashtra. Further, State wise details of accounts opened by IPPB as on 31.10.2024 is attached at Annexure-I.

(d) IPPB's branded signage has been installed across all Post offices to inform the public about the availability of IPPB services. Department of Posts and IPPB regularly conduct camps for popularising IPPB products and services, particularly in rural areas. Various awareness and media campaigns are run through visual and print media, radio jingles and social media.

(e) Expansion in access to Government schemes like payments to Direct Benefits Transfer (DBT) beneficiaries, issue of Digital Life Certificates and mobile number update in Aadhaar is enabled at the doorstep through IPPB's handheld mobile devices.

(f) The number of customers benefitted with the services offered by IPPB in Madhya Pradesh, Dadra and Nagar Haveli, Karnataka and Maharashtra as on 31.10.2024 are as under:

State	Number of Accounts (in Lakh)	DBT Beneficiaries (in Lakh)	Aadhaar Updation Services (in Lakh)
Madhya Pradesh	69.66	32.23	41.51
Dadar & Nagar Haveli	0	0.08	0.04
Karnataka	59.04	16.04	38.64
Maharashtra	163.13	79.5	62.18

ANNEXURE REFERRED IN REPLY TO PART (c) OF LOK SABHA UNSTARRED QUESTION No. 457 ON INDIA POST PAYMENT BANKS TO BE ANSWERED ON 27.11.2024

S.No.	State Name	Total Accounts
1	ANDAMAN AND NICOBAR ISLANDS	5,126
2	ANDHRA PRADESH	55,02,874
3	ARUNACHAL PRADESH	75,237
4	ASSAM	36,72,368
5	BIHAR	1,33,87,524
6	CHANDIGARH	40,650
7	CHHATTISGARH	19,70,960
8	DADRA AND NAGAR HAVELI	0
9	DELHI	5,42,349
10	GOA	57,075
11	GUJARAT	34,81,188
12	HARYANA	10,40,702
13	HIMACHAL PRADESH	7,38,808
14	JAMMU AND KASHMIR	1,88,486
15	JHARKHAND	21,76,899
16	KARNATAKA	59,04,193
17	KERALA	16,64,703
18	LADAKH	6,317
19	LAKSHADWEEP	838
20	MADHYA PRADESH	69,65,781
21	MAHARASHTRA	1,63,13,386
22	MANIPUR	3,19,369
23	MEGHALAYA	2,29,902
24	MIZORAM	1,11,904
25	NAGALAND	1,55,652
26	ODISHA	34,30,886
27	PUDUCHERRY	13,383
28	PUNJAB	8,72,200
29	RAJASTHAN	39,44,226
30	SIKKIM	13,015
31	TAMIL NADU	75,38,263
32	TELANGANA	44,62,778
33	TRIPURA	89,282
34	UTTAR PRADESH	1,70,57,928
35	UTTARAKHAND	5,26,753
36	WEST BENGAL	29,74,009
