

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 3812
TO BE ANSWERED ON 18.12.2024**

RAILWAY CONCESSIONS AND QUOTAS

3812. ADV DEAN KURIAKOSE:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of all concessions and quotas currently provided by the Railways, including their beneficiaries and applicable terms;**
- (b) whether the Government is considering an increase in the number of seats reserved under the ladies' quota in trains, particularly to cater to the growing demand and enhance safety for female passengers and if so, the details thereof; and**
- (c) the steps being taken by the Railways to address the concerns of accessibility and affordability for vulnerable groups, including women, senior citizens and economically weaker sections?**

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a): Indian Railways strives to provide affordable services to all strata of the society and gave subsidy of ₹56,993 cr on passenger tickets in 2022-23. This amounts to concession of 46% on an average, to every person, travelling on Railways. In other words for easier understanding, if the cost

of providing service is ₹100, then the price of ticket is ₹54 only. This subsidy is continuing for all passengers. Further, concessions beyond this subsidy amount are continuing for many categories like 4 categories of Persons with disabilities (Divyangjans), 11 categories of patients and 8 categories of students.

Further, Indian Railways provide various types of reservation quotas to cater to different segments of passengers, some of which are General, Tatkal, Defence, Senior Citizens, Ladies, Persons with Disabilities, Foreign Tourists, etc. The reservation quota earmarked for Senior Citizens, Persons with Disabilities (Divyangjans), Foreign Tourists, Defence personnel and Ladies passengers can be booked by eligible category of passengers on first come first serve basis as per extant guidelines.

(b) and (c): At present, following reserved accommodation is earmarked for female passengers:-

- I. A reservation quota of six berths in sleeper class in long distance Mail/Express trains and a reservation quota of six berths in Air Conditioned 3 tier (3AC) class of Garib Rath/Rajdhani/Duronto/fully air-conditioned Express trains for female passengers irrespective of their age travelling alone or in a group of female passengers.**
- II. A combined reservation quota of six to seven lower berths per coach in sleeper class, four to five lower berths per coach each in Air Conditioned 3 tier (3AC) and three to four lower berths per coach in Air Conditioned 2 tier (2AC) classes (depending on the number of coaches of that class in the train) has been earmarked for senior citizens, female passengers 45 years of age and above and pregnant women.**

An analysis of the above reservation quotas during the financial year 2024-25 (upto November, 2024) has revealed that the existing provisions are adequate to cater to present level of traffic.

Apart from above, there are also provisions of separate booking counters, wheel chair facilities, Battery Operated Vehicles (BOVs), ramps, lifts, escalators, signages, May I help booths etc at various stations for Vulnerable groups like Women, senior citizens, Persons with disabilities etc.
