

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 3696  
TO BE ANSWERED ON 18.12.2024**

**INSTALLATION OF ESCALATORS/LIFTS AT RAILWAY STATION  
ACROSS THE COUNTRY**

**3696 SMT. POONAMBEN HEMATBHAI MAADAM:**

**Will the Minister of RAILWAYS be pleased to state:**

**(a) whether the Government has taken steps to make railway stations inclusive and accessible for passengers with disabilities, if so, the details thereof;**

**(b) whether the Government has taken steps for installing escalators/lifts at railway stations across the country, if so, the details thereof, State-wise;**

**(c) whether measures have been taken by the Government to ensure the timely maintenance and upkeep of escalators/lifts once they are installed in railway stations; and**

**(d) if so, the details thereof?**

**ANSWER**

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)**

**(a) to (d) Indian Railways is committed to make its railway stations accessible for Persons with Disabilities (Divyangjans) and passengers**

**with reduced mobility as part of “Sugamya Bharat Mission” or ‘Accessible India Campaign’ of Government of India. In compliance of the Rights of Persons with Disabilities Act, 2016, “Guidelines on accessibility of Indian Railway stations and facilities at stations for differently abled persons (Divyangjans) and passengers with reduced mobility” have been circulated and notified in the Gazette of India. The guidelines include provisions of facilities for Divyangjans and passengers with reduced mobility such as entrance ramps, accessible parking, low height ticket counters/help booths, toilets, drinking water booths, subways/foot over bridges with ramps/lifts, standard signages including Braille signages and tactile pathways for visual impairment, etc.**

**Ministry of Railways has launched ‘Amrit Bharat Station Scheme’ for development of Railway stations on Indian Railways. So far, 1337 stations have been identified under this scheme. This scheme envisages development of stations on a continuous basis with a long-term approach.**

**It involves preparation of Master Plans and their implementation in phases to improve the amenities at the stations like improvement of station access, circulating areas, waiting halls, toilets, lift/escalators as necessary, platform surfacing and cover over platform, cleanliness, free Wi-Fi, kiosks for local products through schemes like ‘One Station One Product’, better passenger information systems, Executive**

**Lounges, nominated spaces for business meetings, landscaping, etc. keeping in view the necessity at each station.**

**The scheme also envisages improvement of building, integrating the station with both sides of the city, multimodal integration, amenities for Divyangjans, sustainable and environment friendly solutions, provision of ballastless tracks, etc. as per necessity, phasing and feasibility and creation of city centre at the station in the long term.**

**Provision / improvement of passenger amenities at railway stations, including lifts and escalators, is a continuous and ongoing process and works in this regard are undertaken as per requirement, subject to inter-se priority and availability of funds.**

**In order to facilitate easy movement of elderly, sick passengers and for smooth access to platforms, escalators are provided at Railway stations across the Indian Railways.**

**Further, as part of 'Sugamya Bharat Abhiyaan' for differently abled passengers, lifts at railway stations are provided depending upon inter-se priority of various stations and the availability of resources and feasibility for provision of lifts.**

**Provision of escalators and lifts is an ongoing process. As a part of this, till Nov'24, 1512 escalators at 399 Railway stations and 1607**

**Lifts at 609 Railway stations have been provided over Indian Railways. The progress of provision of lifts/escalators at Railway stations during 2004-14 vis-a-vis 2014-24 is as given below:**

	<b>FY 2004-14</b>	<b>FY 2014-24</b>
<b>Escalators</b>	<b>143 Nos.</b>	<b>1307 Nos. (9 times)</b>
<b>Lifts</b>	<b>97 Nos.</b>	<b>1357 Nos. (14 times)</b>

**Moreover, Indian Railways has mechanisms in place for periodic checking and corrective actions to be taken regarding upkeep of its various assets. Regular inspections of assets are carried out and complaints, if any, are attended promptly.**

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