

GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS  
(DEPARTMENT OF PERSONNEL & TRAINING)

**LOK SABHA**  
**UNSTARRED QUESTION NO. 356**  
(TO BE ANSWERED ON 27.11.2024)

**MISSION KARMAYOGI**

**356. SHRI DINESHBHAI MAKWANA:**  
**SHRI SURESH KUMAR KASHYAP:**  
**SHRI MUKESHKUMAR CHANDRAKAANT DALAL:**

Will the **PRIME MINISTER** be pleased to state:

- (a) the details of Mission Karmayogi and the paradigm shift from “rule to role” for civil servants, State-wise including Himachal Pradesh particularly in Shimla;
- (b) whether Mission Karmayogi has contributed to development of new culture in governance; and
- (c) if so, the details thereof?

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER’S OFFICE  
(DR. JITENDRA SINGH)**

(a): Capacity building of government officials under “Mission Karmayogi” focuses on enhancing the attitudes, skills and knowledge of government officials through role-based training. This has shifted the training ecosystem from rule-based, supply-driven to role-based, demand-driven capacity building where capacity building is targeted to the competency needed for every role in the government, and the aspirations of each government official.

46 Lakh+ users have registered on iGOT Karmayogi Platform, of which more than 10.4 Lakh are from all the states/UTs. Himachal Pradesh has 168 registered users and 286 course completions on the iGOT Karmayogi Platform.

(b): Through a competency-led capacity building, Mission Karmayogi has initiated a new culture of citizen centric governance.

(c): A total of 1500+ courses available on the iGOT portal are building behavioural, functional, and domain competencies of the civil servants. These courses have special focus on citizen-centric and future readiness of the government employees.

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