

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
LOK SABHA

UNSTARRED QUESTION No- 3164

ANSWERED ON – 13/12/2024

PERFORMANCE SMART BOARD

3164. SHRI JAGDAMBIKA PAL

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

- (a) whether the Government has made any efforts to share information and data regarding its various services and activities;**
- (b) if so, the details thereof;**
- (c) the key characteristics of the Performance Smart Board dashboard;
and**
- (d) the details of advancements achieved in citizen services, engagement with the diaspora, and trade and commerce upto October, 2024?**

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS

(SHRI KIRTI VARDHAN SINGH)

(a to c) Yes. The Ministry of External Affairs Smart Board, launched in 2019, provides information and data related to various services and activities of the Ministry like the number of passports issued, number of visas granted, number of pilgrims assisted, number of MOUs/Agreements signed with various countries etc. It also provides information on India's bilateral trade with various countries. The Smart Board also has details of grants, loans and capacity building programmes under India's development partnership initiatives.

(d) The Performance Smart Board has year-wise and country-wise data for citizen services, engagement with diaspora and trade and commerce. These have been organised under five modules on the Smart Board, namely (i) Development Partnership; (ii) Diaspora Engagement; (iii) Trade and Commerce; (iv) Citizen Services; (v) International Engagement. The Smart Board may be accessed at the URL – meadashboard.gov.in
