

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION No-3104  
TO BE ANSWERED ON 13.12.2024**

**FREE TELEMEIDCINE SERVICE**

**3104. SHRI CHUDASAMA RAJESHBHAI NARANBHAI:**

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- (a) whether the Government free telemedicine services has clocked over 10 crore teleconsultations till now and if so, the details thereof;
- (b) the total number of beneficiaries among women and senior citizens who have availed Teleconsultations under e-Sanjeevani scheme in Gujarat till date;
- (c) the total number of people availing this service in rural areas as compared to urban areas;
- (d) the steps being taken/proposed to be taken by the Government to promote such services in rural areas;
- (e) the total number of Primary Health Centres that have been connected to telemedicine services in Gujarat; and
- (f) the steps taken/proposed to be taken by the Government to provide tertiary healthcare facilities through telemedicine?

**ANSWER**

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE  
(SHRI PRATAPRAO JADHAV)**

**(a) to (f)** As on 03.12.2024, eSanjeevani- national telemedicine service of India has served 32,02,93,483 patients.

The number of beneficiaries among women and senior citizens who have availed teleconsultations under e-Sanjeevani scheme in Gujarat is 63,50,016 and 13,21,558, respectively.

The number of people availing this service in rural areas as compared to urban areas in respect of India is 24,24,45,862 and 90,75,433, respectively. Details in respect of Gujrat are 1,01,05,786 and 2,34,524, respectively.

This facility is currently serving around 4.35 lakh patients per day. eSanjeevani (telemedicine) service is operational in more than 1,30,110 Ayushman Aarogya Mandirs and in more than 16,627 hubs located in all states/UTs across different geographical locations and diverse areas.

The number of registered and operational primary health centers that have been connected to telemedicine services in Gujarat are 1469 and 914, respectively.

To provide tertiary health care services, specialist hubs have been established across the country to facilitate consultations with relevant specialists.

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