

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 2756
TO BE ANSWERED ON 11.12.2024**

**REVENUE EARNED FROM CANCELLATION OF WAITLISTED LIST
TICKET**

2756. SHRI MANI A:

Will the Minister of RAILWAYS be pleased to state:

- (a) the quantum of revenue earned by Railways from the cancellation of waitlisted tickets during each of the last three years;**
- (b) whether the quantum of amount earned by Railways from the said tickets have increased tremendously during the last three years and if so, the factors responsible in this regard;**
- (c) whether the Government has conducted any survey to ascertain the percentage of reserved berths provided to the waitlisted passengers during the last three years and if so, the outcome thereof;**
- (d) whether any scheme is being formulated to issue minimum number of waitlisted tickets to passengers;**
- (e) if so, the manner in which the said scheme is likely to function; and**
- (f) the other steps taken by the Government to ensure the availability of reserved berths for the waitlisted passengers?**

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

(a) and (b) Amount credited on account of cancellation of tickets is not maintained separately.

(c) to (f) On Indian Railways, demand pattern of reserved accommodation is not uniform throughout the year and it varies over lean and peak periods. Moreover, trains running on popular routes and convenient timings with lesser stoppage and running time are

generally well patronized and also experience waiting list almost throughout the year. However, other trains not having one or all of these features are chosen by passengers for travel as a second alternative.

Waiting list tickets are issued to take care of berths going vacant against cancellation of confirmed berths and also to help Railways to assess the demand pattern. Maximum waiting list for each class has already been prescribed. Status of waiting list tickets gets updated automatically against the vacant accommodation available on account of cancellation/unutilized quota at the time of preparation of first chart.

Waiting list position of all the trains running on Indian Railways is monitored on regular basis. In order to cater to additional demand, Indian Railways also operates Special train services during festivals, holidays etc. and augments the load of trains to generate additional accommodation for different segments of passengers, both on permanent and temporary basis, subject to operational feasibility, resource availability, which is an ongoing process.

Further, schemes like Alternate Train Accommodation Scheme (ATAS) known as 'VIKALP' and Up-gradation scheme have been introduced to provide confirmed accommodation to waitlisted passengers and also to ensure optimal utilization of available accommodation.
