

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 2653
TO BE ANSWERED ON 11TH DECEMBER, 2024**

POST OFFICE SERVICES

**2653. SHRI Y S AVINASH REDDY:
DR. KIRSAN NAMDEO:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) the details of the number of post offices across the country, along with the total number of savings accounts in these post offices and the facilities provided to their account holders;
- (b) whether the post offices have been established in all the major villages in the country to ensure the smooth implementation of communication systems;
- (c) if so, the details thereof;
- (d) whether all the post offices in the country have been equipped with modern technology; and
- (e) if so, the details thereof including the specifics of modernisation efforts?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) There are 1,64,987 post offices (Head Post Offices, Sub-Post Offices and Branch Post Offices) across the country having 7,58,00,677 Savings Accounts in these post offices.

The savings account holders have the facility of availing the Automated Teller Machine (ATM), Issuance of Cheque book, Internet Banking, Mobile Banking, various types of SMS alerts, e-Passbook for viewing the balance and account statement, Funds transfer from bank accounts to post office accounts and vice versa through National Electronic Fund Transfer (NEFT) and Real Time Gross Settlement (RTGS), Electronic Clearing Services (ECS) facility for crediting the interest and maturity amount in bank accounts, Interactive Voice Response System (IVRS) facility under Core Banking System (CBS).

(b) & (c) There are 1,49,164 post offices (Head Post Offices, Sub-Post Offices and Branch Post Offices) in rural areas covering all villages of the country including 4903 post offices opened in 2017-18 to 2021-22 in Left Wing Extremism affected areas and 5746 new post offices opened in 2023-24 to cover unbanked villages within 5 Km distance for financial inclusion.

(d) & (e) All Departmental Post Offices in the country have been computerized and networked under the Information Technology (IT) Modernization Project. Branch post offices functioning in rural areas of the country have been provided with mobile devices, biometric devices and thermal printers for carrying out online postal, financial and insurance transactions
