

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 2602  
TO BE ANSWERED ON 11<sup>TH</sup> DECEMBER, 2024**

**BSNL SERVICES IN NORTH-EASTERN STATES**

†2602. **DR. RAJEEV BHARADWAJ:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) whether the Government has taken cognizance of the fact that mobile services being provided by Bharat Sanchar Nigam Limited in the North Eastern and other hilly terrains States are faced with the issues of connectivity call drop and weak signals;
- (b) if so, the details thereof;
- (c) whether any action is being taken by the Government to improve telecommunication infrastructure in the North Eastern hilly States/terrains; and
- (d) if so, the details thereof?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) & (b) Telecom Regulatory Authority of India (TRAI) regularly monitors the performance of Telecom service providers against the benchmark for various Quality-of-Service (QoS) parameters. As per performance monitoring report (PMR) of mobile services in the North-East and Assam LSAs (License Service Area) for the last four quarters (i.e. Quarter ending December 2023 to September 2024), BSNL is meeting the benchmark of most of the network related QoS parameters.

(c) & (d) To improve telecom infrastructure in the North East Region (NER) of the country, Government is implementing various projects under Digital Bharat Nidhi (erstwhile USOF) such as (i) 4G Saturation project to provide 4G mobile services in uncovered villages across the country, (ii) Border Out Posts (BoP)/Border Intelligence Posts (BIP) project for the provision of 4G based mobile services at BoP/BIP's, (iii) Comprehensive Telecom Development Plan (CTDP) for mobile connectivity in the NER to provide mobile coverage in uncovered villages and along the National Highways, and (iv) BharatNet project which is being implemented in a phased manner to provide broadband connectivity to all the Gram Panchayats (GPs) and villages on demand in the country.

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